SR 525 Mukilteo Bridge Over Railroad – Bridge Replacement/SR 525 Spur Vic to Mukilteo Ferry Terminal – HMA Paving and ADA Compliance

Summer 2025 online open house summary

Overview

WSDOT is currently conducting two projects on SR 525 in the city of Mukilteo, the SR 525 Mukilteo Bridge Over Railroad – Bridge Replacement and the SR 525 Spur Vic to Mukilteo Ferry Terminal – HMA Paving and ADA Compliance project. Throughout the project process, the project team will engage with project partners, including local jurisdictions, consisting of public works, engineering and planning staff from local, state and tribal entities, as well as the community.

WSDOT hosted an online open house for both projects taking place on SR 525 – the Mukilteo Bridge Over Railroad – Bridge Replacement Project and the SR 525 Spur Vic to Mukilteo Ferry Terminal – HMA Paving and ADA Compliance. This online open house was open to the community from June 9 to July 13 at engage.wsdot.wa.gov.

The purpose of the online open house was to gather input about priorities related to active transportation priorities, issues with the existing bridge, bike and pedestrian improvements, and information about current use walking, biking and rolling through the project area, as well as predicted future use with new facilities. Site content was published in English and Spanish.

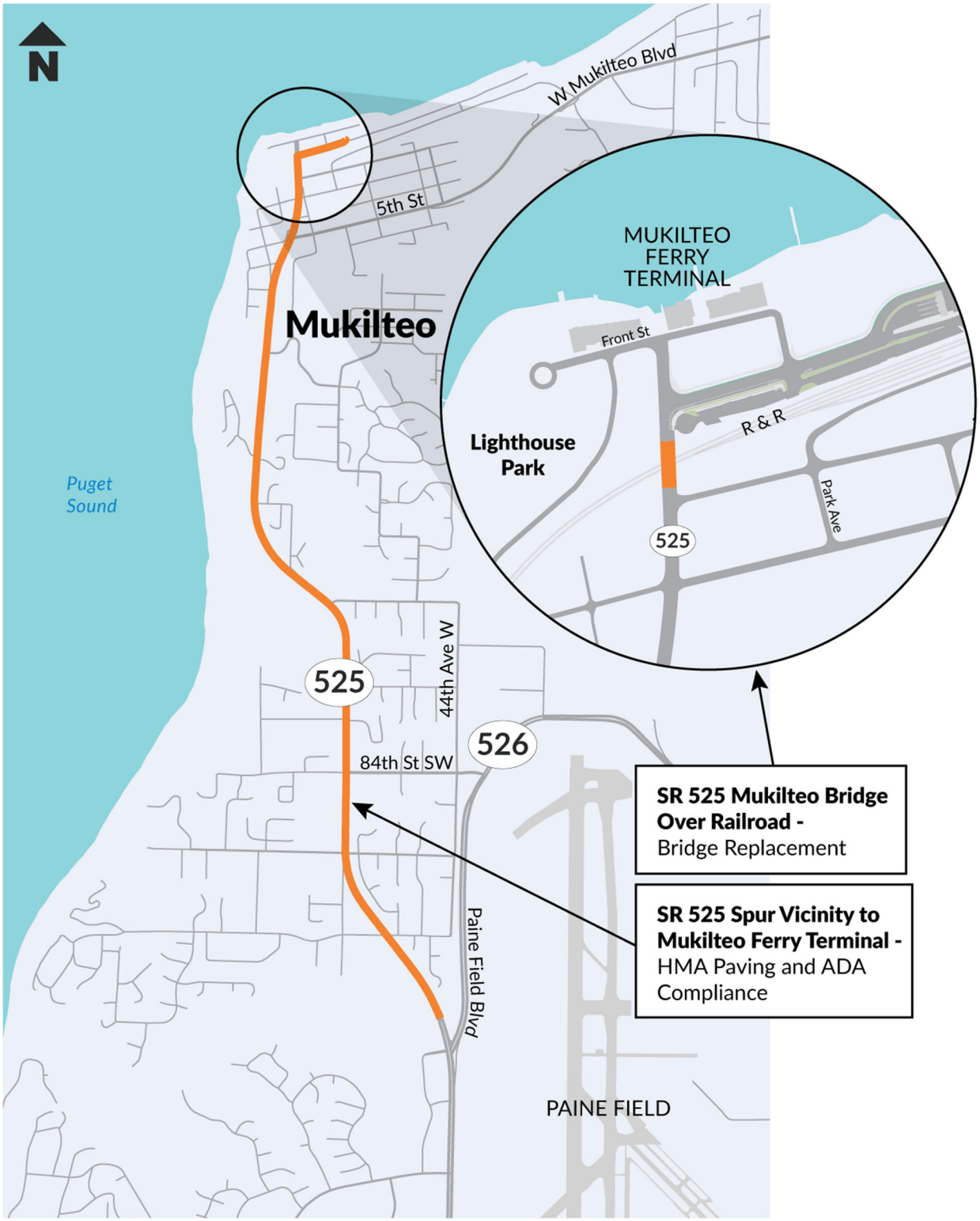


Figure 1. This project will repave and construct ADA upgrades and will replace the bridge overcrossing the BNSF railroad on SR 525 in the city of Mukilteo.

Summarized results

The online open house was available to the public from June 13 through July 9, 2025, spanning 26 days. During that period, 768 active users visited the site, averaging 4.36 page views per user. A total of 87 survey responses were received, though one submission was blank. Surveys were offered in both English and Spanish; however, all completed responses were submitted in English.

The majority of respondents identified as representing Mukilteo and Everett, with some responses reporting from Whidbey Island. Feedback revealed a strong interest in pedestrian-oriented improvements, enhanced lighting and wider sidewalks in support of Alternatives 2 and 3. Identified crossing needs were broadly confirmed, and participants emphasized the importance of efficient and safe access at SR-525 and 1st Street.

Additional public input included concerns about construction impacts for the bridge, requests for ferry queueing enforcement measures, and ideas for community beautification projects.

Online open house website analytics

The online open house was accessible through WSDOT's engage.wsdot.wa.gov menu page and through a direct link: engage.wsdot.wa.gov/SR525. The total number of website views across all languages was 2,977, with 768 unique users. The average engagement time per session was 1 minute and 58 seconds with 3.9 views per user. Most participants (51.5%) accessed the survey via a mobile device, followed by 44.9% on a desktop and 3.3% on a tablet. The survey was available in English and Spanish. The English version received 2,930 views from 2,103 unique users and the Spanish version received 47 views from 36 unique users.

Website traffic is analyzed in a variety of ways to help the team understand who accessed the information, when, and how. The following list includes some of the most common terms and their definitions related to website traffic analytics:

- **Direct:** When a user types the website URL into their browser or scanned a QR code.
- **Referral:** When a user clicks through to your website from another third-party website.
- **Organic Social:** When a user clicks through to your website from a social media platform, such as Facebook.
- **Organic Search:** When a user clicks on a free link from a search engine results page.
- **Display:** When a user clicks on a display ad through Google's Display Network to your website.
- **Email:** When a user clicks through to your website from an online email tool, such as Gmail or Hotmail.
- **Engaged Session:** An engaged session is a session that lasts longer than 10 seconds, has a key event, or has at least 2 pageviews or screen views.
- **Engagement Rate:** This measures the percentage of users who meaningfully interact with the website, such as viewing more than one page or filling out a form.

The largest number of users found the online open house by entering in the URL directly, followed by referrals from third-party websites, social media, search engine results, paid advertising, and emails. 1 summarizes how users accessed the online open house.

Table 1. Sources of website traffic

Channel Group	Sessions
Direct	460
Referral	404
Unassigned	26
Organic Search	72
Paid	6

Survey results

The online open house received 87 survey responses. All survey responses were submitted in English. The full questionnaire and results charts are provided as an appendix to this summary.

Survey takeaways

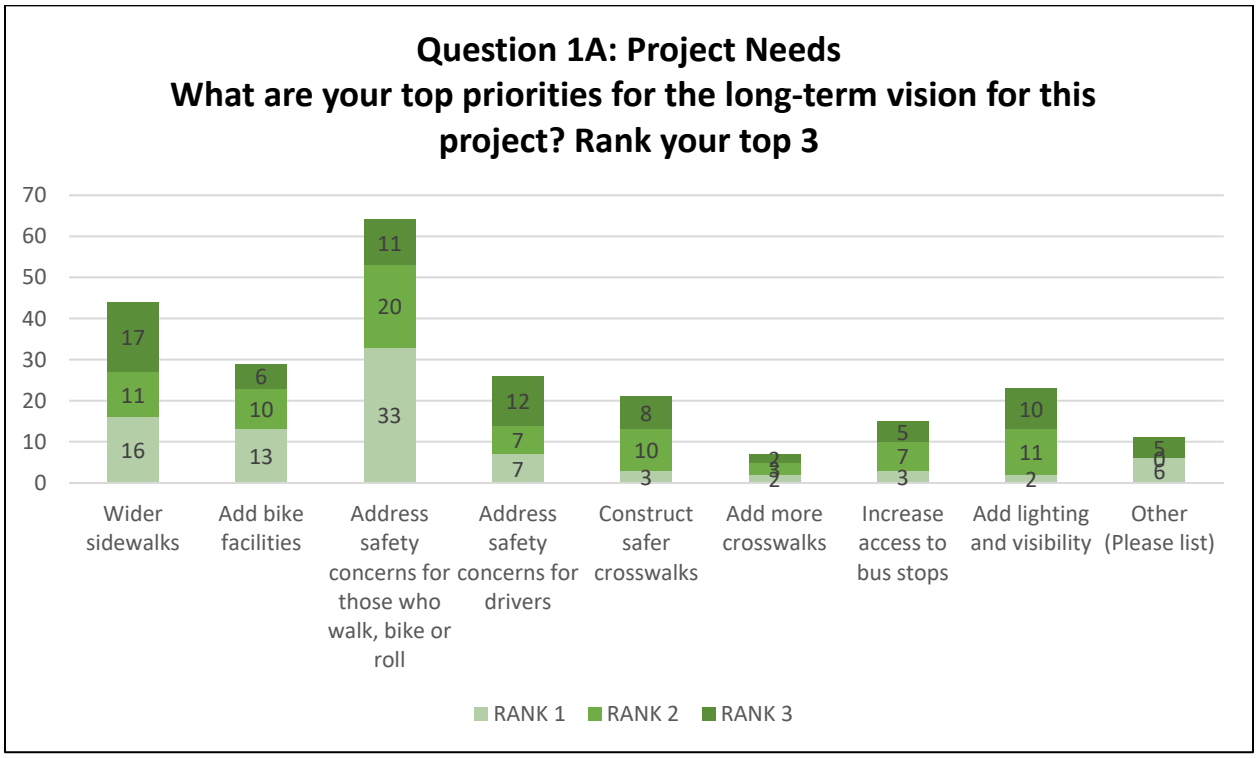
Demographics

- Of the 86 completed surveys, 64 respondents reported living in Mukilteo or Everett, making these the most commonly represented communities. Several others identified nearby or regional locations such as Marysville, Whidbey Island, Edmonds, Lake Forest Park, Lynnwood, Ocean Shores, Leavenworth, and Kent. Most survey respondents reported living on the east side of the trestle, with the cities of Lake Stevens (38%) and Snohomish (17%) collectively making up 55% of respondents.
- Most respondents fell between the ages of 35-44 (19%), with ages 45-54 (15%) as the second highest group, followed by ages 65-79 (14%), the ages 55-65 (13%). About 3% reported their age as Under 18, with 1% between the ages 18-24 and 5% preferring not to disclose their age.
- About 5% of respondents identified as having a disability; about 3% preferred not to disclose.
- The reported gender distribution was relatively balanced, with approximately 37% identifying as male and 33% as female. An additional 5% chose not to disclose their gender, while about 3% identified as non-binary or gender non-conforming.

Travel behavior and attitudes

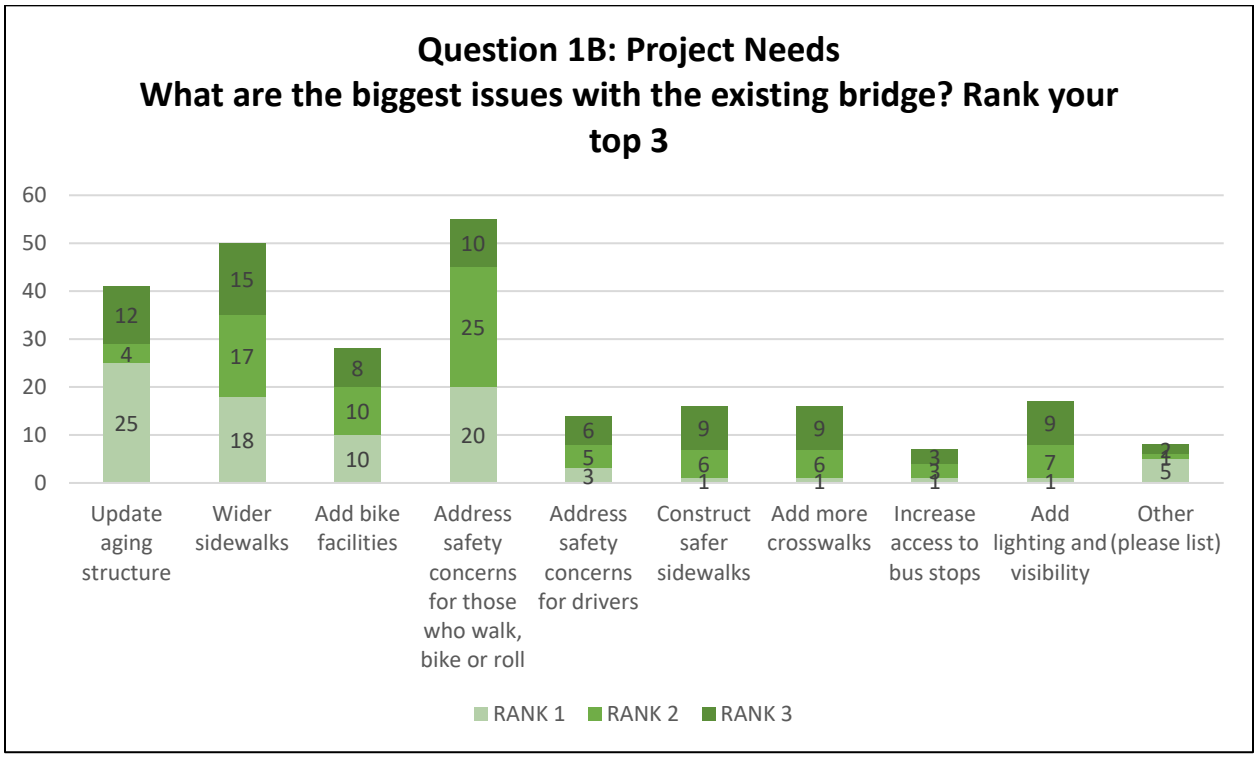
- Among current users, 31% reported walking, biking, or rolling through the area daily, followed closely by 30% who use the area occasionally. About 20% indicated they were weekly users, while 19% said they rarely or never travel through the area in this way.
- If new pedestrian and bicycle facilities were built, respondents indicated they would be more likely to use the area on a daily or weekly basis, while the number of occasional and infrequent users would decrease.

Top priorities for long-term vision of the project (Respondents were asked to rank their top three priorities for the long-term vision of the project.)



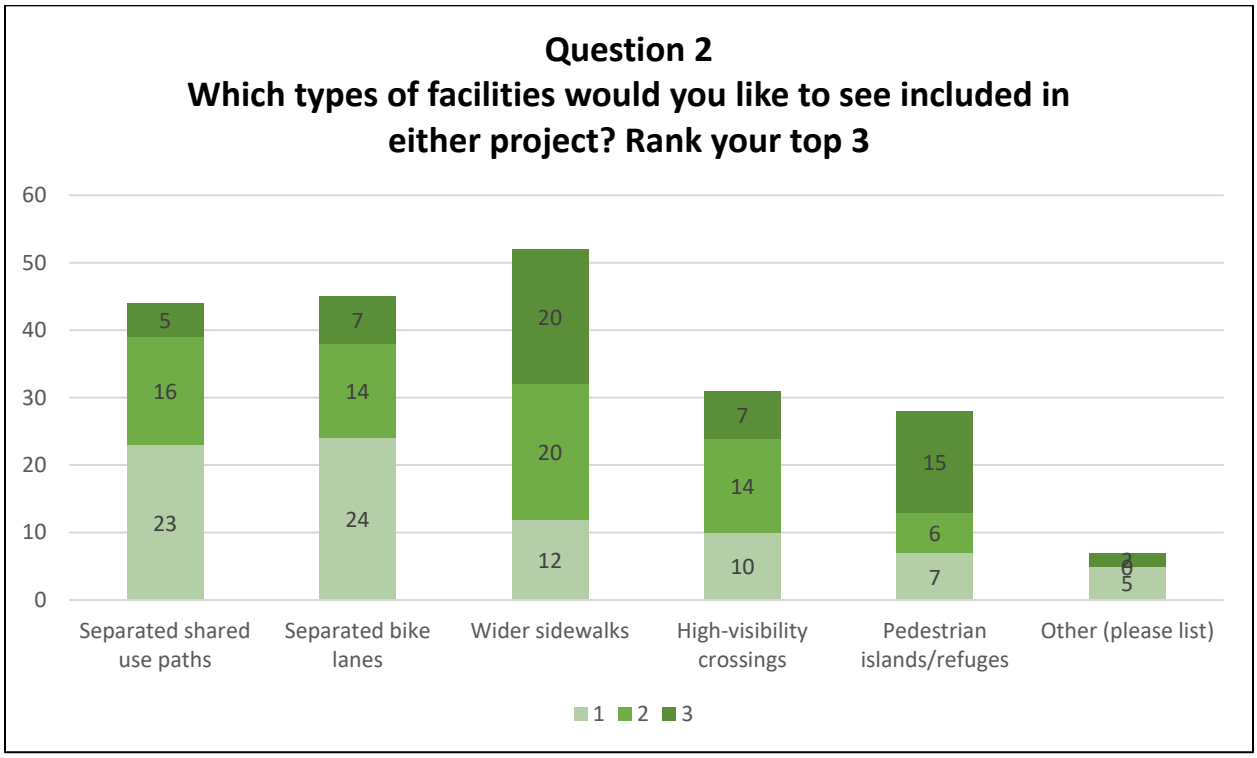
- The top ranked priority with 33% was for addressing safety concerns for those walking, biking, and rolling, followed by 20% as a second place ranking and 11% as third place ranking.
- A desire for wider sidewalks also emerged as a strong concern with a top ranking of 16%, 11% as a second place ranking and 15% as third-place ranking.
- The addition of bike facilities was also popular with 13% ranking it as their top-ranking priority, followed by 10% as a second place ranking and 6% as a third-place ranking.
- Addressing safety concerns for drivers showed that 7% giving it a top rank, followed by 7% as a second place ranking and 12% as their third-place ranking.
- Increase access to bus stops, add lighting and visibility, and Other (please list) received fewer responses. Add lighting and visibility" garnered more second (11) and first (2) rankings compared to third of those categories.

Top biggest issues with the existing bridge (Respondents were asked to rank their top three priorities for the long-term vision of the project.)



- Addressing safety concerns for those who walk, bike, or roll received the highest ranking with 20% ranking it in first-place, 25% ranking it in second place, and 10% ranking it in third place.
- Wider sidewalks gained the second highest overall ranking with 18% ranking it as first place, 17% ranking it as second place and 15% ranking it as third place.
- Updating the aging structure was the third highest overall priority, approximately 25% of respondents ranked it as their top concern, 4% selected it as their second choice, and 12% placed it third

Which types of facilities would you like to see included in either project? (Respondents were asked to rank their top three priorities for the long-term vision of the project.)



- Wider sidewalks emerged as the most favored option, receiving about 12% of first-place rankings, 20% of second place, and 20% of third-place selections.
- Separated bike lanes followed closely with 24% ranking it as their first-place choice, 14% as second-place and 7% as third place.
- Separated shared-use paths also scored highly, earning 23% of first-choice rankings, 16% as a second place ranking and 5% as their third-place ranking.
- High-visibility crossings gained 10% as the first-place choice, followed by 14% as the second-place choice and 7% as the third-place choice.
- Pedestrian islands/refuge centers gained 7% as their first-place choice, 6% as their second-place choice and 15% as their third-place choice.
- 8 respondents listed “Other” as their response. The most common responses include more lanes for cars, ferry queue enhancements, local access, bicycle facilities, sidewalk access, safter crossings, and traffic safety and separation.

Are there specific locations where bike and pedestrian improvements are especially needed? (open response)

Location/Area	Community-Identified Needs
Section 2 (92nd to 5th)	Highest demand for continuous sidewalks and bike lanes
Mukilteo Elementary & Olympic View MS	Sidewalks, safe crossings, bike access for children
5th Street, Goat Trail, Clover Lane	Crosswalks, sidewalks, and traffic calming measures
Bridge Area near 3rd to Front St	Wider sidewalks, improved safety barriers
SR525/1st & 2nd Street	All-walk phases, better sightlines, improved signal timing
92nd & 88th Street Area	Sidewalk gaps, confusing or unsafe ramps
Bev-Park Vicinity (South of Mukilteo)	Suggested pedestrian overpass to serve high-density housing

- 42 individuals provided a response to this open response question. Respondents were asked to refer to a specific section of the project, divided into four sections total.
- High-Priority Sections & Corridors

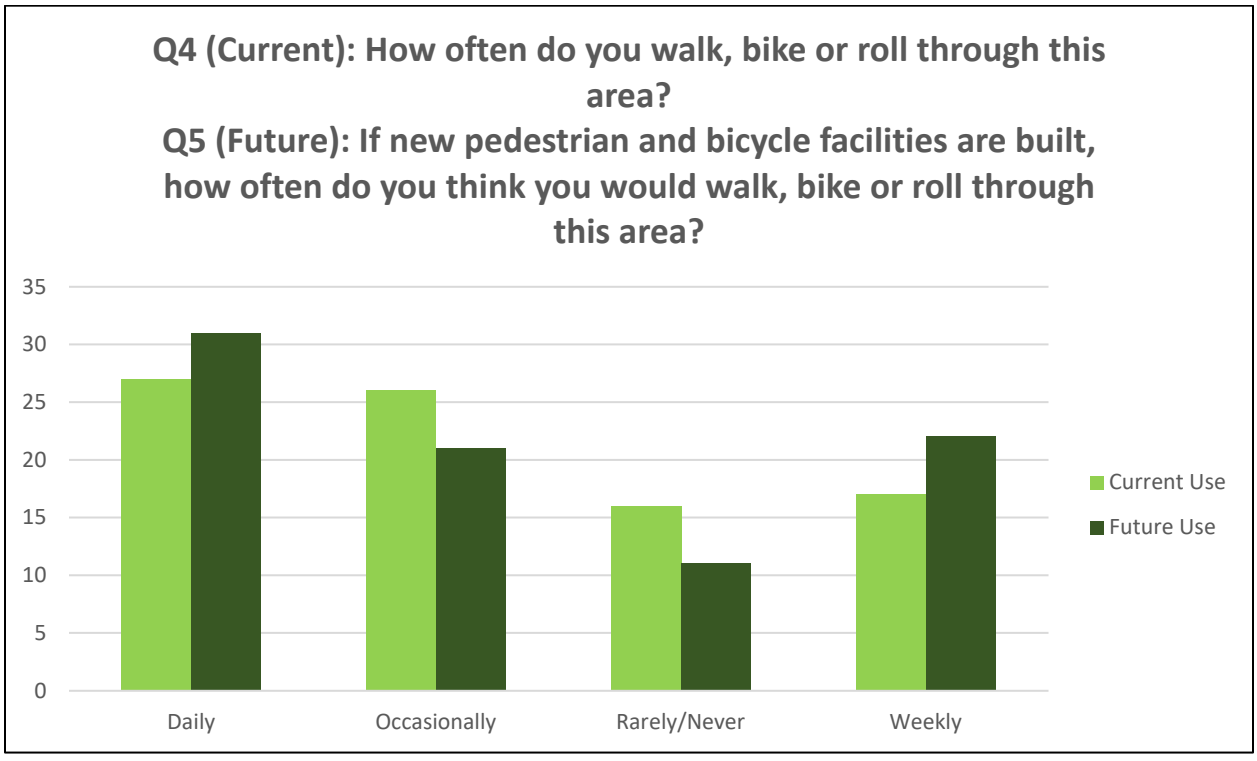
- Section 2 (between 92nd and 5th Street) was frequently mentioned as in need of improvement.
- Sections 1 and 3 also received strong support for dedicated sidewalks and separated bike lanes.
    - Entire corridor from 80th Street to the waterfront highlighted repeatedly as dangerous or lacking sidewalks.
    - Consistent calls for sidewalk and bike lane continuity from Mukilteo Elementary and Olympic View Middle School to the waterfront.
    - School & Residential Areas
        - Olympic View Middle School and Mukilteo Elementary School are identified as key danger zones for kids walking or biking.
        - High pedestrian activity reported along 5th Street, Goat Trail Road, and around Clover Lane.
        - Requests for safer crossings, sidewalks, and reduced vehicle speeds in school zones.
    - Ferry Terminal to Waterfront Connections
        - Concerns about unsafe sidewalks and poor visibility near the ferry terminal and Lighthouse Park.

- Bridge areas (particularly between 3rd and Front Street) reported as narrow, exposed, and dangerous for walkers and cyclists.
- Need for wider sidewalks and protected crossings near ferry traffic lanes.

- Dangerous Intersections & Crossings
  - SR 525/1st and SR 525/2nd Street intersections frequently cited as unsafe for pedestrians.
  - 92nd Street and 88th Street – issues with incomplete sidewalks, ramps into traffic, and poor crossing visibility.
  - Goat Trail intersection flagged for blind spots and high-turn volumes.
- Infrastructure & Safety Design Concerns
  - Requests for wider sidewalks, especially on bridge sections.
  - Support for separated bike and pedestrian paths to address safety on hills and curves.
  - Suggestions for improvements to crossing signal timing and signage (e.g., early pedestrian phases, flashing lights instead of long red lights).

How often do you walk, bike or roll through this area?

If new pedestrian and bicycle facilities are built, how often do you think you would walk, bike or roll through this area?



Themes from open-ended comment form submittal

In addition to the survey, visitors to the online open house could ask a question or provide comment on the information through an open-ended comment form. This form included fields for participants to leave their name and contact information for a response and future communication.

WSDOT received comment form entries that were coded into themes for Question 1A, Question 1B, Question 2 and Question 3.

Question 1A: The below summary is based only on "Other" responses to the top priorities for the long-term vision of the project. N=11 responses

Table 2: Question 1A Summary Table

Theme	Community Priority
Road Access	No closures; maintain full access during construction
Traffic Flow	Widen to 4 lanes; separate ferry/local traffic
Growth Impact	Signalize 88th St; require mitigation from developers
Transit Integration	Direct buses to Seattle; integrate ferry, rail, bus, and airport
Bike/Pedestrian Design	Right-size bike lanes; ensure safety through separation
Beautification	Add landscaping and green medians
Safety & Enforcement	Add ferry lane barrier; restore WSP enforcement of traffic controls

Question 1B: The below summary is based only on "Other" responses to the question "what are the biggest issues with the existing bridge?". N=9 responses

Table 3: Question 1B Summary Table

Category	Key Issues
Construction Impacts	No alternate routes; strong opposition to full closures
Bridge Design	Too narrow; needs 4 lanes + sidewalks; must accommodate large vehicles
Safety & Intersection Design	SR 525/1st Street is dangerous; red light violations; poor pedestrian sightlines
Accessibility	Improve ADA ramps; better pedestrian/transit access
Ferry Traffic Management	Line-cutting issues; need barriers and better enforcement
Aesthetics	Desire for community-enhancing beautification

Question 2: The below summary is based on the question "what types of facilities would you like to see included in each project?" N=8 responses

Table 4: Question 2 Summary Table

Facility Type	Community Preferences
Car Lanes	Add more lanes for vehicles; prioritize efficient ferry traffic flow
Ferry Lanes	Widen lanes, add early signage, prevent line-cutting
Local Access	Easier left turns into neighborhoods during ferry backups
Bike Facilities	Mixed views; some call for jersey barrier-separated lanes, others argue against them
Sidewalks	Sidewalks on both sides; speed calming to protect walkers
Crossings	Pedestrian underpass and all-walk phase at key intersections
Safety Features	Use of jersey barriers and stricter enforcement to manage conflicts

Question 3: Summary of Responses to: "Are there specific locations where bike and pedestrian improvements are especially needed?"

Table 5: Question 3 Summary Table

Location/Area	Community-Identified Needs
Section 2 (92nd to 5th)	Highest demand for continuous sidewalks and bike lanes
Mukilteo Elementary & Olympic View MS	Sidewalks, safe crossings, bike access for children
5th Street, Goat Trail, Clover Lane	Crosswalks, sidewalks, and traffic calming measures
Bridge Area near 3rd to Front St	Wider sidewalks, improved safety barriers
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92nd & 88th Street Area	Sidewalk gaps, confusing or unsafe ramps
Bev-Park Vicinity (South of Mukilteo)	Suggested pedestrian overpass to serve high-density housing

Community engagement methods

This project is subject to the Healthy Environments for All (HEAL) Act, which aims to address disproportionate environmental and health impacts by prioritizing vulnerable populations and overburdened communities. The Act promotes the equitable distribution of resources and benefits while working to reduce harm.

Community engagement was done throughout the project, to capture feedback from community members. Additionally, four-factor analysis was conducted to determine the language

translation needs, ensuring meaningful access for Limited English Proficient populations. A variety of methods were used to engage with the community, including the development of a flyer to provide an overview of each project, as well as a QR code taking participants directly to the project webpage and online open house. This flyer was available in Spanish and English and was offered digitally, as well as shared in-person. The project team worked to connect with community-based organizations, have one-on-one meetings with interested community members and did in-person flyering near the Ferry Terminal. WSDOT, as well as agency partners posted information about the online open house on their webpage, Reddit, social media and in blog posts. Examples of community engagement can be found in Appendix A.

Appendix A

Project flyer

A flyer was developed in English and Spanish to provide an overview of the online open house and to direct community members to the project webpages and online open house. This flyer was also shared digitally with project partners and passed out during in-person flyering at the ferry terminal.

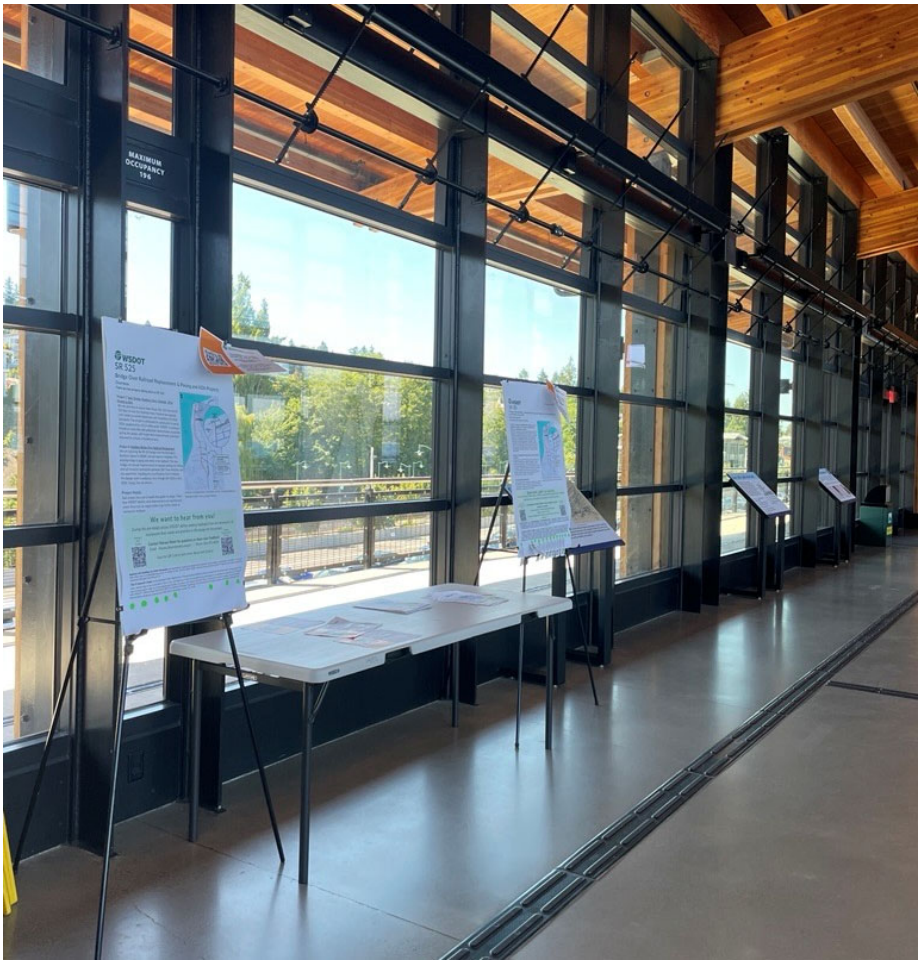

Image of the Tabling set up at the Mukilteo Ferry Terminal

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SPRING 2025

SR 525

Bridge Over Railroad Replacement & Paving and ADA Projects

Overview

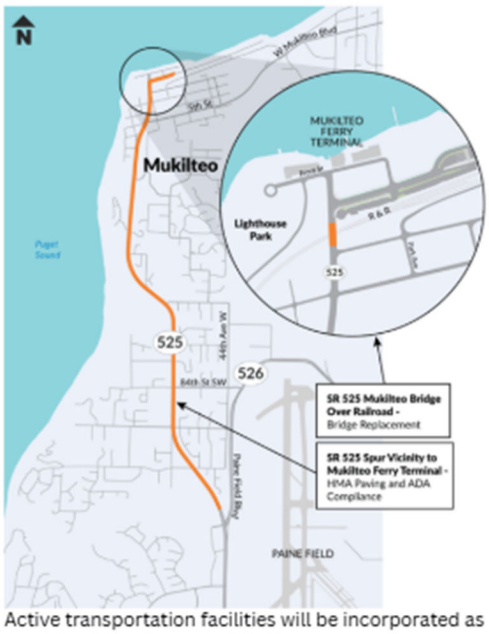
There are two projects taking place on SR 525:

Project 1: Spur Vicinity Mukilteo Ferry Terminal - HMA Paving & ADA

We are planning to repave State Route (SR) 525 from the SR 525 Spur to near the Mukilteo Ferry Terminal and upgrade curb ramps to current Americans with Disabilities Act (ADA) standards. This project is scheduled for construction in spring 2026, supported by a $1.5 million grant. WSDOT is working to include as many bike and pedestrian improvements as possible during this phase, with longer-term improvements potentially delivered in a future unfunded project.

Project 2: Mukilteo Bridge Over Railroad Replacement

We are replacing the SR 525 bridge over the Burlington Northern Santa Fe (BNSF) railroad tracks in Mukilteo. The existing bridge is aging and needs to be replaced. The new bridge will include improvements for people walking and biking and will enhance connections between Old Town Mukilteo and the waterfront, including the new Mukilteo Ferry Terminal. Pre-Design work is underway now through late 2025 or early 2026, Design has not started.



Active transportation facilities will be incorporated as feasible within the project limits

Project Needs

Each project has a set of needs that guides its design. These help WSDOT identify what improvements are essential and where there may be opportunities to go further based on community feedback.

We want to hear from you!

During this pre-design phase, WSDOT will be seeking feedback from the community to incorporate their needs and priorities in the design for the project

Paving & ADA Project

Contact Maraea Skeen for questions or share your feedback

Email: Maraea.Skeen@wsdot.wa.gov | Phone: 206-475-4806

Scan the QR Code to learn more about each project

Bridge Replacement Project

Americans with Disabilities Act (ADA) Information: Accommodation requests for people with disabilities can be made by contacting the WSDOT Diversity/ADA Affairs team at wsdotada@wsdot.wa.gov or calling toll free, 855-362-4ADA (4232). Persons who are deaf or hard of hearing may make a request by calling the Washington State Relay at 711.

Title VI Statement to Public: It is the Washington State Department of Transportation's (WSDOT) policy to assure that no person shall, on the grounds if race, color, national origin or sex, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of the programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equal Opportunity (OEO). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OEO's Title VI Coordinator at (360) 705-7090.

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Primavera de 2025

SR 525

Proyectos de reemplazo y pavimentación del puente sobre las vías de ferrocarril y en cumplimiento con la ADA

Descripción general

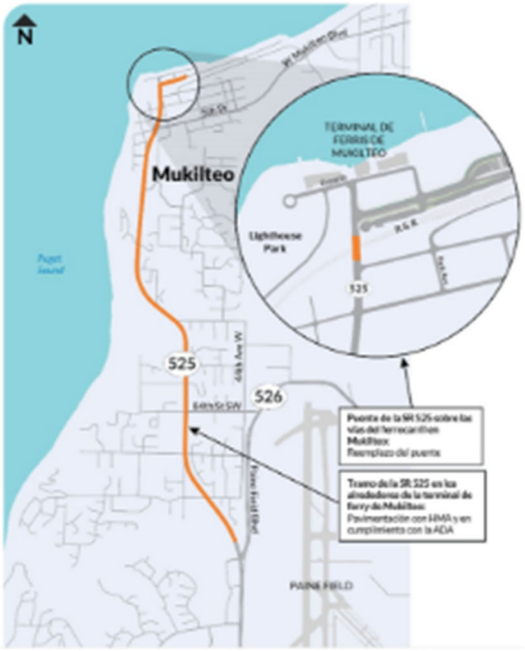
Hay dos proyectos en marcha en la SR 525:

Proyecto 1: Tramo en los alrededores de la terminal de ferry de Mukilteo (Mukilteo Ferry Terminal). Pavimentación con HMA y en cumplimiento con la ADA.

Planeamos repavimentar la Ruta Estatal (State Route, SR) 525 desde el tramo SR 525 hasta cerca de la Terminal de Ferry de Mukilteo y actualizar las rampas de acera según los estándares actuales de la Ley de Estadounidenses con Discapacidades (Americans with Disabilities Act, ADA). Este proyecto está programado para construirse durante la primavera de 2026, con el apoyo de una subvención de 1.5 millones de dólares. El WSDOT está trabajando para incluir tantas reformas ciclistas y peatonales como sea posible durante esta fase, con mejoras a más largo plazo que podrían realizarse en un futuro proyecto no financiado.

Proyecto 2: Reemplazo del puente sobre las vías del ferrocarril en Mukilteo

Reemplazaremos el puente SR 525 sobre las vías del ferrocarril Burlington Northern Santa Fe (BNSF) en Mukilteo. El puente existente está deteriorado, y hay que reemplazarlo. El nuevo puente incluirá mejoras para las personas que caminan y circulan en bicicleta, y mejorará las conexiones entre Old Town, Mukilteo, y la costa, incluida la nueva terminal de ferry de Mukilteo. Los trabajos de prediseño están en marcha hasta finales de 2025 o principios de 2026, el diseño no ha comenzado.



Se incorporarán instalaciones de transporte activo cuando sea posible dentro de los límites del proyecto.

Necesidades del proyecto

Cada proyecto tiene un conjunto de necesidades que orientan su diseño. Estas ayudan al WSDOT a identificar qué mejoras son esenciales y dónde puede haber oportunidades para ir más allá según los comentarios de la comunidad.

Queremos saber su opinión

Durante esta fase de diseño previo, el WSDOT buscará obtener las opiniones de la comunidad para incorporar sus necesidades y prioridades en el diseño del proyecto.

Proyecto de pavimentación y en cumplimiento con la ADA

Comuníquese con Maraea Skeen si tiene preguntas o quiere compartir su opinión.

Correo electrónico: Maraea.Skeen@wsdot.wa.gov

Teléfono: (206) 475-4806

Escanee el código QR para obtener más información sobre cada proyecto

Proyecto de reemplazo de puente

Información sobre la Ley de Estadounidenses con Discapacidades (ADA): Las solicitudes de adaptación para las personas con discapacidades se pueden realizar comunicándose con el equipo de Asuntos ADA/Diversidad del WSDOT al correo electrónico wsdotada@wsdot.wa.gov o llamando sin cargo al (855) 362-4ADA (4232). Las personas sordas o con dificultades auditivas pueden realizar una solicitud llamando al Servicio de Retransmisión del estado de Washington, al 711.

Declaración del Título VI al público: Es política del Washington State Department of Transportation (WSDOT) garantizar que ninguna persona, por motivos de raza, color, nacionalidad o sexo, según lo estipulado en el Título VI de la Ley de Derechos Civiles de 1964, quede excluida de la participación, se le nieguen los beneficios o sea discriminada en cualquiera de sus programas y actividades. Cualquier persona que considere que se ha vulnerado su protección bajo el Título VI puede presentar una queja ante la Office of Equal Opportunity (OEO) del WSDOT. Para solicitar información adicional sobre los procedimientos de quejas en el marco del Título VI o información sobre nuestras obligaciones de no discriminación, llame al coordinador del Título VI de la OEO al (360) 705-7090.

Social media posts

WSDOT shared information about the project on Reddit. Project partners also shared information on their own social media accounts.

A post made on Reddit. This post was shared on the r/SnohomishCounty, r/EverettWa, and r/Everett pages.

A Facebook post made by the City of Mukilteo to promote the online open house.

A Facebook post made by Community Tranist to promote the online open house.

Press release

WSDOT issued a press release to promote the online open house.

Washington State Department of Transportation – NEWS

Northwest Region – 15700 Dayton Avenue – Shoreline, WA 98133 – 206-440-4000

FOR IMMEDIATE RELEASE

June 16, 2025

Contacts: Eric Zackula, communications, 206-440-4483

Public invited to learn more about projects for future improvements on SR 525 in Mukilteo

Online open house scheduled to begin June 16.

MUKILTEO – It's no secret: active transportation needs are growing in Mukilteo.

The Washington State Department of Transportation is conducting a study of State Route 525 to gather information that will help shape two projects in Mukilteo. The study focuses on improving bicycle, pedestrian and transit access in the area.

People are invited to learn more about the SR 525 Spur Vic to Mukilteo Ferry Terminal – HMA Paving and ADA Compliance and the SR 525 Mukilteo Bridge Over Railroad – Bridge Replacement in a series of online and in-person events.

WSDOT is holding an online open house from June 16 to July 9 to gather input on the best pedestrian and bicycle facility options to create a stronger highway system that serves all transportation needs.

After the open house closes July 9, WSDOT will analyze and use the feedback to guide the pedestrian and bicycle options for these projects. These options will be refined and presented in a future open house.

SR 525 Mukilteo area online open house information

When: Monday, June 16, to Wednesday, July 9

Where: engage.wsdot.wa.gov/sr-525-mukilteo/

Details: Information about the study is available online 24/7 for people to visit and leave comments through Wednesday, July 9. The information is available in English and Spanish.

Free internet access
Free, temporary internet access is available to those who do not have broadband service in

locations throughout the state. To find the nearest Drive-In WiFi Hotspot, visit the Department of Commerce's website.

Free WiFi access is available for people who wish to participate in the online open house at the Mukilteo Public Library located at 4675 Harbour Pointe Blvd.

The press release was also added to the Snohomish County News list serve.

MUKILTEO: Transportation needs are growing, come see what we've got planned!

To keep pace with growing active transportation needs in Mukilteo, we are conducting a study of SR 525 that focuses on two projects to improve bicycle, pedestrian and transit access.

We invite you to learn more about the SR 525 Spur Vic to Mukilteo Ferry Terminal – HMA Paving and ADA Compliance and the SR 525 Mukilteo Bridge Over Railroad – Bridge Replacement in a series of online and in-person events.

Our online open house is open until July 9 to gather input on the best pedestrian and bicycle facility options to create a stronger highway system that serves all transportation needs. Your input is vital.

After the open house closes July 9, we will analyze and use the feedback to guide the pedestrian and bicycle options for these projects. These options will be refined and presented in a future open house.

SR 525 Mukilteo area online open house information:

- **When:** Through Wednesday, July 9
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Hyperlinks within the release:

SR 525 Spur Vic to Mukilteo Ferry Terminal – HMA Paving and ADA Compliance: wsdot.wa.gov/construction-planning/search-projects/sr-525-spur-vic-mukilteo-ferry-terminal-hma-paving-and-ada-compliance

SR 525 Mukilteo Bridge Over Railroad – Bridge Replacement: wsdot.wa.gov/construction-planning/search-projects/sr-525-mukilteo-bridge-over-railroad-bridge-replacement

Department of Commerce's website: commerce.wa.gov/building-infrastructure/washington-state-drive-in-wifi-hotspots-location-finder/

WSDOT keeps people, businesses and the economy moving by operating and improving the state's transportation systems. To learn more about what we're doing, go to wsdot.wa.gov/about/news for pictures, videos, news and blogs. Real time traffic information is available at wsdot.com/traffic.

Americans with Disabilities Act Information
This material can be made available in an alternate format by emailing the Office of Equity and Civil Rights at wsdotada@wsdot.wa.gov or by calling toll free, 855-362-4ADA (4232). Persons who are deaf or hard of hearing may make a request by calling the Washington State Relay at 711.

Title VI Notice to Public
It is the Washington State Department of Transportation's policy to assure that no person shall, on the grounds of race, color, national origin, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its programs and activities. Any person who believes his or her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equity and Civil Rights (OECR). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OECR's Title VI Coordinator at (360) 705-7090.