



**Washington State
Department of Transportation**

Travel Washington Intercity Bus Program World Cup Expansion

**Report to the Washington State
Legislature**

January 2026

Public Transportation Division

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Executive summary

This report provides an update on WSDOT’s Travel Washington intercity bus program and the expansion of the program in preparation for the 2026 FIFA World Cup, responding to a Legislative proviso in the 2025-2027 Transportation Budget ([ESSB 5161 – 2025-26, Sec. 221\(14\)](#)).

Highlights include:

Update on implementation of [Travel Washington Intercity Bus Program 2024 Study Update](#) recommendations

- Began Grape Connector pilot between Tri-Cities and Yakima.
- Added Dungeness Line express airport service to SeaTac.
- Added Apple Line second daily trip.
- Began Owl Line pilot between Spokane and Seattle.
- Published Wheat Line request for proposals (RFP), a new route connecting Tri-Cities to Spokane.

Update on implementation of World Cup intercity bus expansion

| Expansion | World Cup public transportation funding |
|--|--|
| New service: Implementing Wheat Line, connecting Spokane with base camp and fan zone to Tri-Cities with fan zone; both with Amtrak and airport service. | \$1,800,000 |
| Pilot projects and additional frequency: <ul style="list-style-type: none"> • Extending Grape Connector service through June 2027, connecting two fan zone locations and Yakima Valley with Amtrak and Tri-Cities Airport. • Extending Owl Line service through 2027, connecting Seattle with Spokane (base camp and fan zone location). | \$1,850,000 |
| World Cup eligible activities: Implementing traveler support services, marketing, fare, language translation, wayfinding, and other services to encourage intercity bus use. | \$500,000 |
| Implementing Express Dungeness Line between Port Angeles and Seattle connecting Washington communities to game site. | (Funded with federal 5311(f); no state World Cup funding used) |
| Adding second daily Apple Line trip, connecting local communities to fan zone and base camp in Spokane. | (Funded with federal 5311(f); no state World Cup funding used) |

Travel Washington Intercity Bus Program 2024 Study Update and the 2026 FIFA World Cup

About Travel Washington and the study update

WSDOT has operated the Travel Washington intercity bus program since 2007 under the Federal Transit Administration's (FTA) Section 5311(f) program. WSDOT created Travel Washington to ensure people living in rural communities have access to critical services, job opportunities, and transportation to larger urban areas. Travel Washington fills critical gaps in the statewide transportation network, providing over 30,000 essential transportation trips each year for rural communities in the state.

FTA requires states to conduct a study on unmet needs for rural intercity bus service every four years. A proviso in the 2023 Washington State Supplemental Transportation Budget also allocated state funds to update the Travel Washington program study with a focus on investigating the feasibility of adding intercity bus service in the Yakima Valley, which the earlier study update identified as a possible site for service expansion. WSDOT completed the [Travel Washington Intercity Bus Program 2024 Study Update](#) in December 2024.

WSDOT published an earlier study update in 2019, before effects from the COVID-19 pandemic upended intercity bus service. Effects from the pandemic reduced or ended private, unsubsidized intercity bus services. These changes, combined with operational cost increases and ongoing shifts in the national intercity network, introduced the opportunity to develop a more comprehensive strategy.

While the 2024 study update focuses heavily on the Yakima Valley, it also recognizes the importance of addressing connectivity challenges throughout Washington. The effectiveness of Travel Washington depends on meaningful connections to the state and national intercity bus network. By providing dependable and intentional connections, Travel Washington improves access to larger public transportation networks, allowing passengers, particularly in rural areas, to travel efficiently between local, regional, and national locations, closing transportation gaps, and increasing people's access to opportunities and services.

World Cup travel analysis and study recommendations

In 2026, Seattle will be one of several cities in the Americas hosting FIFA World Cup matches. Seattle will host six matches (four group stage matches and two knock-out rounds) at Lumen Field June 15-July 6. The city expects 400,000-750,000 visitors for the matches. FIFA also announced nine fan zones and three base camps for competing

World Cup sites and current and proposed intercity bus services

In the following table, WSDOT has evaluated route, frequency, timing, and policy recommendations to find opportunities to enhance intercity bus options for travelers accessing World Cup sites.

| Location | Current intercity service (2024) | Proposed enhancements (2024 Study) | Direct connection to Seattle (Lumen Field) | Recommended World Cup expansion |
|-----------------------------------|---|---|--|--|
| Seattle (Site of World Cup match) | <ul style="list-style-type: none"> Hub for: • Amtrak • Greyhound • FlixBus • Dungeness Line • Bellair Airporter • Sound Transit • Ferries | Increased frequency on Dungeness Line. | Direct service from most regions | Increase frequency and possible express airport service. |
| Bellingham (fan zone) | <ul style="list-style-type: none"> • Amtrak Cascades • Greyhound • FlixBus • Whatcom Transportation Authority | No new direct intercity route proposed. | Amtrak, Greyhound, and FlixBus | Support increased frequency of FlixBus and Greyhound connections between Bellingham and Seattle. |
| Bremerton (fan zone) | <ul style="list-style-type: none"> • Washington State Ferries (to Seattle) • Kitsap Transit | No new intercity route proposed. Ferry is the key link. | Ferry | - |
| Everett (fan zone) | <ul style="list-style-type: none"> • Amtrak Cascades • Greyhound • FlixBus • Everett Transit | No new intercity route proposed. | Amtrak and FlixBus | Support increased frequency of FlixBus connection between Everett and Seattle. |
| Olympia/Lacey (fan zone) | <ul style="list-style-type: none"> • Amtrak Cascades • Greyhound • Intercity Transit | No new intercity route proposed. | Amtrak and Greyhound | Support increased frequency of Greyhound connection between Olympia/Lacey and Seattle. |
| Portland (base camp) | <ul style="list-style-type: none"> • Amtrak Cascades and Empire Builder • Greyhound, FlixBus | No new intercity route proposed. | Amtrak Cascades, FlixBus | Support increased frequency of FlixBus connection between Portland and Seattle. |
| Renton (base camp) | <ul style="list-style-type: none"> • Sound Transit • King County Metro (local only) | No direct intercity service (relies on Seattle connections). | Local transit | - |
| Spokane (base camp and fan zone) | <ul style="list-style-type: none"> • Gold Line • Greyhound • Amtrak • Spokane Transit Authority | <p>Primary expansion new Tri-Cities–Spokane route with rural stops.</p> <p>Primary expansion Gold Line extension to Republic.</p> | Amtrak and Greyhound | <p>New route connects Spokane base camp and fan zone with neighboring communities, including with fan zone and Amtrak and airport access in Tri-Cities. Prioritize implementation of this route.</p> <p>Support increased frequency of Greyhound connection between Spokane and Seattle.</p> |
| Tacoma (fan zone) | <ul style="list-style-type: none"> • Amtrak Cascades • Greyhound • FlixBus • Pierce Transit | Secondary expansion new route proposed (Tacoma–Ocean Shores). | Amtrak and FlixBus | Support increased frequency of FlixBus connection between Spokane and Seattle. |

| Location | Current intercity service (2024) | Proposed enhancements (2024 Study) | Direct connection to Seattle (Lumen Field) | Recommended World Cup expansion |
|-----------------------|---|--|--|--|
| Tri-Cities (Fan zone) | <ul style="list-style-type: none"> • Grape Line (to Pasco) • Greyhound • Amtrak • Ben Franklin Transit | <p>Primary expansion new Ellensburg–Tri-Cities route with stops in Yakima Valley (pilot with Central Washington Airporter to operate Yakima to Tri-Cities with weekend service to Ellensburg already operational).</p> <p>Primary expansion new Tri-Cities–Spokane route with rural stops.</p> | Amtrak and Greyhound | <p>New routes connect Tri-Cities fan zone with neighboring communities, including with fan zone in Yakima and with fan zone and base camp in Spokane. Spokane and Tri-Cities both provide Amtrak and airport access.</p> <p>Prioritize:</p> <ul style="list-style-type: none"> • Implementation of these two routes and consider increased frequency. • Pilot with Central Washington Airporter to operate Yakima to Tri-Cities with weekend service to Ellensburg already operational. <p>Support increased frequency of Greyhound connection between Tri-Cities and Seattle.</p> |
| Vancouver (Fan zone) | <ul style="list-style-type: none"> • Amtrak Cascades • Greyhound • C-Tran | Secondary expansion new route proposed (Long Beach–Vancouver). | Amtrak and Greyhound | Support increased frequency of Greyhound connection between Vancouver and Seattle. |
| Yakima (Fan zone) | <ul style="list-style-type: none"> • Bellair Airporter (to Seattle) • Yakima Transit • Greyhound (limited) • Yakima-Ellensburg Commuter | <p>Primary expansion new Ellensburg–Tri-Cities route via Yakima Valley.</p> <p>(Pilot with Central Washington Airporter to operate Yakima to Tri-Cities with weekend service to Ellensburg already operational.)</p> | Bellair Airporter | New proposed route connects Yakima fan zone with neighboring communities, including fan zone and Amtrak and airport access in Tri-Cities. Prioritize implementation of this route and consider increased frequency. |

Study policy recommendations and relation to World Cup

Along with new services and increased frequency on existing and proposed services, other recommendations from the 2024 study update may affect the experience of World Cup travelers.

Objective 2 – Enhance coordination with local, regional, and neighboring state transit providers to improve access to the intercity bus network

| Priority action | Connection to World Cup |
|---|--|
| <p>2.2 Complete more detailed analysis of timed connections along Travel Washington routes to identify areas of likely high connection demand where improved frequency or timing is warranted.</p> | <p>Many World Cup sites have intermodal connections between intercity bus and local transit services, but these connections vary in their usefulness. In considering increased intercity bus frequencies, care can be taken to time those well with local connections.</p> <p>In particular, Yakima and Yakima Valley limited local transit schedules and frequencies may make travel to the fan zone or connecting to/from the intercity bus services challenging. Tri-Cities' BFT limited evening and weekend service may be challenging for travelers accessing the fan zone or connecting to/from intercity bus services. Bremerton's reliance on ferry service for Seattle connection may call for closer examination of frequency/reliability.</p> |
| <p>2.3 Work with local jurisdictions to understand challenges and opportunities related to intercity bus services, including curbside congestion, and identify opportunities for WSDOT to support local jurisdictions with regulation, funding, or coordination efforts.</p> | <p>In contracting for new or enhanced intercity bus services, WSDOT should consider if there are benefits to specific contract requirements related to operations, infrastructure, or coordination to help address local needs. WSDOT can focus efforts on connecting intercity bus providers to local authorities to find opportunities to provide more effective service.</p> |

Objective 4 – Provide customers with comprehensive, high-quality, and up-to-date information about intercity bus services

| Priority action | Connection to World Cup |
|--|---|
| <p>4.1 Enhance the Travel Washington website with comprehensive information about all Travel Washington services (including accommodation for people with disabilities) and basic information about connecting intercity services (intercity bus, passenger rail, and airporter and commuter services). Include a trip planner with local transit agency services represented for first-/last-mile trip planning.</p> | <p>Comprehensive, clear information about intercity bus services and local connections will allow travelers, especially those unfamiliar with intercity bus services in Washington, to feel more comfortable and confident in using the services.</p> |
| <p>4.2 Ensure Travel Washington operators (and encourage other intercity bus operators) provide consistent, standardized information (e.g., a route map, a schedule with timing for each stop, information about each stop location) and materials available in at least English and Spanish, with built-in online translation tools for other languages.</p> | <p>Standardized information available in both English and Spanish will make it easier for travelers to understand the options available to them and for WSDOT to market and promote intercity bus services as important connectors during the World Cup events.</p> |

Objective 5 – Promote and market Travel Washington services

| Description | Connection to World Cup |
|---|---|
| <p>5.1 Ensure consistent branding, amenities, and customer service across Travel Washington routes so that marketing and promotion efforts are relevant across all lines. This includes, in relation to Objective 1, ensuring that operators provide services on the days they are contracted (currently every day of the year except Thanksgiving and Christmas).</p> | <p>Consistent branding will make it easier for travelers to find and understand services available to them.</p> |
| <p>5.2 Develop and implement an online and print marketing campaign for each route and the program.</p> | <p>WSDOT can market relevant intercity bus services through multiple World Cup channels, including through the fan zone and base camp promotions.</p> |

Intercity bus World Cup expansion

In its 2025-2027 Transportation Budget, the Legislature provided WSDOT \$5 million to expand intercity bus services for World Cup travelers. This funding, combined with earlier pilot service implementations, allowed WSDOT to implement several recommendations from the 2024 study update. Expansions are in the following table:

| Expansion | World Cup public transportation funding |
|--|--|
| New service: Implementing Wheat Line | \$1,800,000 |
| Pilot projects and additional frequency: <ul style="list-style-type: none"> • Extending Grape Connector service • Extending Owl Line service | \$1,850,000 |
| World Cup eligible activities: implementing traveler support services, marketing, fare, language translation, wayfinding, and other services to encourage intercity bus use. | \$500,000 |
| Program administration | \$850,000 |
| Implementing Express Dungeness Line | (Funded with federal 5311(f); no state World Cup funding used) |
| Adding second daily Apple Line trip | (Funded with federal 5311(f); no state World Cup funding used) |
| Total | \$5,000,000 |

The World Cup expansion also lays the foundation for ongoing efforts to address gaps and needs found in the study update and give Travel Washington the opportunity to begin monitoring and evaluating new services to inform development of future contracted services.

Based on ridership of existing services, WSDOT anticipates the expansions will provide an extra 29,500-35,500 trips annually. These estimates are conservative; they don't include changes in demand based on World Cup travel, which WSDOT isn't able to model. These are trips that will be newly provided on the intercity bus network, and they represent a combination of trips that might otherwise have been taken as single-occupancy vehicle trips, multi-passenger vehicle trips, or that may not have been taken without the introduction the expansions.

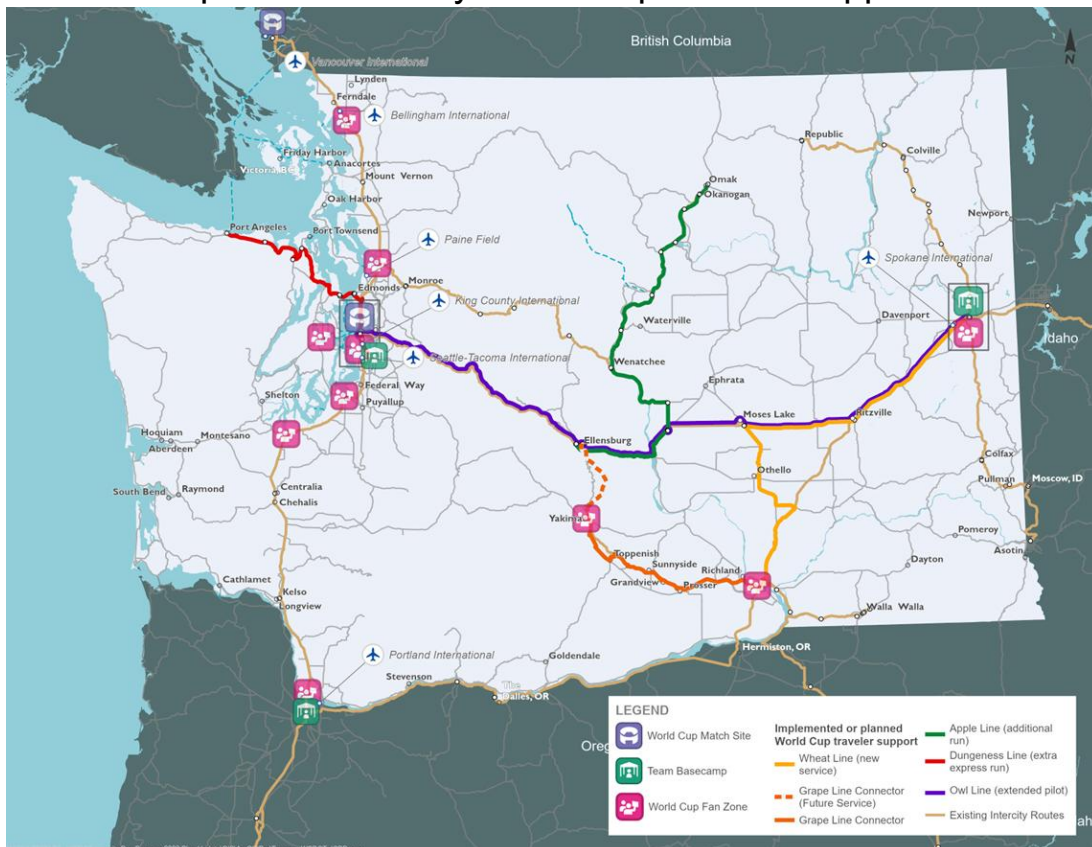
Preliminary expansions in the 2024 study update

Services that address travel gaps and needs from the 2024 study update include:

- Adding a third Dungeness Line express run to SeaTac from Port Angeles through a new operator contract. This run will benefit travelers heading to Seattle for World Cup activities.
- Adding a second daily round-trip on the Apple Line, benefiting travelers heading to the World Cup fan zone in Yakima.
- Extending the Grape Connector through June 2027 with the addition of World Cup funding. The Grape Connector connects the Tri-Cities and Yakima, both of which are hosting fan zones. The Grape Connector originally began service in 2025 with COVID-19 response funding.
- Extending the Owl Line (also known as the Salt Lake Express) through June 2027 with World Cup funding. The Owl Line which connects Spokane (host to a fan zone and base camp) and Seattle with overnight service. Like the Grape Connector, the Owl Line was initially funded with COVID-19 response funding.

The following map shows this preliminary expansion along with the Wheat Line, which is currently out for bid (see [Wheat Line request for proposals](#)).

Implemented or planned intercity World Cup traveler support



Partner outreach

Based on the analysis and recommendations in [World Cup sites and current and proposed intercity bus services](#) and [Study update policy recommendations and relation to World Cup](#), WSDOT began outreach to relevant jurisdictions and public transportation partners. During outreach, WSDOT shared the 2024 study update, asked for further feedback on route timing and connections, and offered to take part in local and regional World Cup transportation meetings. In some cases, WSDOT's outreach spurred local partners to convene World Cup transportation discussions for the first time.

WSDOT considered feedback from outreach as the agency developed the Wheat Line RFP, which the agency released on Oct. 30, 2025 and closed on Dec. 15, 2025.

Wheat Line request for proposals

The Wheat Line corridor gained importance during the 2024 study update, when communities noted that the section between the Tri-Cities, Moses Lake, and Spokane remained one of the most significant gaps in the statewide intercity network. Feedback from riders and local partners consistently highlighted the need for reliable travel options connecting rural communities to major transit hubs, airports, and long-distance services. This input, along with Travel Washington's broader goals of improving multimodal access and restoring lost connections, showed that this corridor required attention sooner than later.

WSDOT reevaluated these findings, taking projected World Cup travel needs into account. The analysis confirmed that this corridor served both residents and future visitors, and that launching new services in a structured way was crucial for statewide mobility. With these needs aligned, WSDOT issued the Wheat Line RFP. The RFP reflects the priorities from the 2024 study update and the World Cup assessment, turning them into clear service expectations for potential operators.

The proposed Wheat Line service would operate daily, linking rural communities along the corridor and integrating into the wider state and national networks. WSDOT designed the route with key connection points to facilitate effective multimodal transfers.

Wheat Line service would begin at Pasco Station (Amtrak), enabling travelers arriving on the southbound Amtrak Empire Builder to connect northbound toward Moses Lake. In the Tri-Cities, a stop at the existing intercity bus terminal at Tri-Cities Regional Airport would provide additional access to regional air services. From there, connections would extend to Ben-Franklin Transit in the Tri-Cities, Grant Transit Authority, Northwestern Stage Lines, and FlixBus in Moses Lake. The line would also serve Ritzville, Spokane International Airport, Spokane Transit Authority's Airway Heights Park and Ride and the

Spokane Intermodal Center.¹ Proposed intermediate stops would serve rural communities, including Eltopia, Connell, Othello, Moses Lake – I-90², and Ritzville.

WSDOT conducted a pre-proposal conference for interested operators to learn about the Wheat Line. WSDOT issued the Wheat Line RFP Oct. 30, 2025 and closed it on Dec. 15, 2025. WSDOT is currently reviewing and scoring all qualified submissions, and projects the award for the new service in the first quarter of 2026, with service starting in the second quarter of 2026.

Notice of funding opportunity for intercity bus provider World Cup support

In addition to implementing new and enhanced intercity bus services to address the recommendations in [World Cup sites and current and proposed intercity bus services](#), WSDOT will release a notice of funding opportunity (NOFO) in early 2026 to help intercity bus operators address other enhancements recommendations in [Study update policy recommendations and relation to World Cup](#).

Projects expected through this NOFO include traveler-facing improvements, such as:

- Temporarily increased frequency on regular routes.
- Supporting incentives to encourage intercity bus use during World Cup.
- Cost recovery for fare discounts or zero-fare incentives.
- Additional marketing efforts.
- Language translation services.
- Wayfinding.
- Investments in safety and security.

There will be \$500,000 in funding available through this NOFO.

¹ With connections to national intercity bus providers Jefferson Lines and Northwestern Stage Lines, and Travel Washington Gold Line; and Amtrak.

² A well-established intercity bus connection point for Northwestern Stage Lines and FlixBus, with local connections with Grant Transit Authority Route 11.

After the World Cup

Status of 2024 study update recommendations after distribution of World Cup funds

With new services underway after the selection of an operator for the Wheat Line, and the pilot project services launched, WSDOT will have implemented several key recommendations from the Travel Washington Intercity Bus Program 2024 Study Update, particularly those relevant to World Cup sites.

The following tables show the status of 2024 study update recommendations after the distribution of World Cup funds.

Objective 1. Improve monitoring and evaluation of existing intercity bus services.

| Priority action | Status | Notes |
|---|----------------|---|
| 1.1 Monitor existing intercity bus services across Washington for changes in frequency or routes, including reduced frequency or elimination of unsubsidized intercity bus services. | Ongoing | Regular engagement with WSDOT regional planners and transit partners. |
| 1.2 Revise the quarterly progress report to include new key performance measures with clear definitions and instructions to minimize open-text responses that operators may interpret differently. | In development | Quarterly progress report has revised. Operator reporting now inputted directly into WSDOT grants management system. Began engagement seeking input from intercity transit providers on potential meaningful performance measures. |

| Priority action | Status | Notes |
|---|-----------------------|--|
| <p>1.3 Monitor and enforce contractual terms with operators, including marketing plans, bi-annual ridership surveys, quarterly progress reports, and communication protocols with project partners. Where needed, revise contract language in future amendments and new contracts to better reflect the roles and responsibilities between WSDOT and the contractor.</p> | <p>In development</p> | <p>Initial implementation started with newest contract developments.</p> <p>Initial contractual language revisions (related to rider surveys and performance metrics) completed during Dungeness Line contracting.</p> |

Objective 2. Enhance coordination with local, regional, and neighboring state transit providers to improve access to the intercity bus network.

| Priority action | Status | Notes |
|---|----------------|--|
| <p>2.1 Coordinate with local jurisdictions and agencies to share identified intercity travel needs likely best served by local/regional providers.</p> | <p>Ongoing</p> | <p>Wheat Line RFP and Dungeness Line contract require more coordination.</p> <p>Initial engagement with WSDOT regional planners, local planners, and individual transit partners for newest route and World Cup development.</p> |
| <p>2.2 Complete more detailed analysis of timed connections along Travel Washington routes to identify areas of likely high connection demand where improved frequency or timing is warranted.</p> | <p>Ongoing</p> | <p>Initial implementation with development of new Travel Washington line.</p> |

| Priority action | Status | Notes |
|---|----------------|---|
| <p>2.3 Work with local jurisdictions to understand challenges and opportunities related to intercity bus services, including curbside congestion, and identify opportunities for WSDOT to support local jurisdictions with regulation, funding, or coordination efforts.</p> | <p>Ongoing</p> | <p>Discussion started toward supporting multi-transit coordination.</p> |
| <p>2.4 Coordinate with regional and state entities and providers in states (including in Idaho, Oregon, Nevada, California, Utah, and Montana) that have intercity bus services connecting to the Travel Washington network.</p> | <p>Ongoing</p> | <p>Began regional and interstate discussions.</p> |

Objective 3. Improve internal WSDOT coordination to maximize the effective and efficient use of funding and staff time

| Priority action | Status | Notes |
|---|----------------|--|
| <p>3.1 Coordinate with Public Transit to ensure the Travel Washington program is integrated into public-facing information, consideration of unmet transit needs, and opportunities to meet those needs. Travel Washington also seeks to fully benefit from relevant data, analysis, or other resources developed by or for the Public Transit division.</p> | <p>Ongoing</p> | <p>New supervisory and project positions developed for the Travel Washington program. New processes for integrating expertise of existing working groups into Travel Washington efforts.</p> |

| Priority action | Status | Notes |
|--|-----------------------|--|
| <p>3.2 Develop and implement a consistent process for engaging with WSDOT and regional human services transportation projects and programs to ensure that:</p> <ul style="list-style-type: none"> • Intercity bus providers are identified in transit inventories, • Travel Washington can share and collect data about unmet transit needs, and • Human services transportation customers and those who work with human services transportation customers have a clear understanding of available intercity bus services. | <p>In preparation</p> | <p>Travel Washington staff are available to work with regional transportation/metropolitan planning organizations and contracted consultants during 2026 round of coordinated public transit-human services transportation plan updates.</p> |
| <p>3.3 Regularly monitor timed connections with Washington State Ferries (WSF) to support seamless connections for intercity bus travelers.</p> | <p>Ongoing</p> | <p>Continuing discussion with WSF as they seasonally adjust their schedules.</p> |
| <p>3.4 Explore the most effective way to regularly coordinate with WSDOT staff in other focus areas—including data, rail, transit, local planning, marketing, and communications—to ensure that Travel Washington program needs and opportunities are shared across the organization and Travel Washington program staff stay up to date on relevant needs and opportunities in other WSDOT focus areas.</p> | <p>Ongoing</p> | <p>Continuing intra-WSDOT outreach and opportunity identification.</p> |

Objective 4. Provide customers with comprehensive, high-quality, and up-to-date information about intercity bus services.

| Priority Action | Status | Notes |
|---|--|--|
| <p>4.1 Develop a Travel Washington website with comprehensive information about all Travel Washington services (including accommodations for people with disabilities) and basic information about connecting intercity services (intercity bus, passenger rail, and airporter and commuter services). Include a trip planner with local transit agency services represented for first-/last-mile trip planning.</p> | <p>Started initial workplan cost and time requirements</p> | <p>Implementing tabling/wayfinding stations at major stations in Seattle and other World Cup-affected transit locations.</p> |
| <p>4.2 Ensure Travel Washington operators, and encourage other intercity bus operators to, provide consistent, standardized information (e.g., a route map, a schedule with timing for each stop, information about each stop location) and materials available in at least English and Spanish, with built-in online translation tools for other languages.</p> | <p>Ongoing</p> | <p>Part of WSDOT continuous oversight.</p> |

Objective 5. Promote and market Travel Washington services.

| Priority action | Status | Notes |
|--|----------------|--|
| <p>5.1 Ensure consistent branding, amenities, and customer service across Travel Washington routes so that marketing and promotion efforts are relevant across all lines.</p> | <p>Ongoing</p> | <p>Identifying gaps (i.e., amenities, customer service) and seeking opportunities for standardization.</p> |
| <p>5.2 Develop and implement an online and print marketing campaign for each route and the program.</p> | <p>Ongoing</p> | <p>Started best practices survey of travel partners.</p> |

Objective 6. Improve the travel experience for intercity bus riders.

| Priority action | Status | Notes |
|--|-----------------------|--|
| <p>6.1 Develop stop standards for Travel Washington routes and stops and develop a plan to align all stops with the standards. Standards should address factors such as signage, accessibility, shelter, and safety. Develop and offer financial incentives for providers to progress toward meeting the standards.</p> | <p>Ongoing</p> | <p>Incorporating action with development of new Travel Washington route needs.</p> |
| <p>6.2 Identify preferred standard on-board amenities and include them in future requests for proposals. Develop and offer financial incentives for providers to improve on-board amenities that make progress toward meeting the standards.</p> | <p>In development</p> | <p>Identifying prime travel partners for best practices survey.</p> |
| <p>6.3 Develop standards for preferred amenities for intermodal facility/bus terminal locations and assess existing hubs to identify missing amenities. Promote available facilities funding opportunities to hub owners (private or public).</p> | <p>In development</p> | <p>Incorporating action with development of new Travel Washington route needs.</p> |
| <p>6.4 Through coordination with local agencies and jurisdictions (Priority Action 2.1), identify local transit facilities that act or may act as intercity bus stops and promote available facilities funding opportunities.</p> | <p>Ongoing</p> | <p>Began outreach during new Travel Washington line development.</p> |

Objective 7. Improve consistency of travel experience across Travel Washington routes.

| Priority action | Status | Notes |
|--|---------|---|
| 7.1 Bring all stops into compliance with standards developed through Priority Action 6.1. | Ongoing | Incorporating action with development of new Travel Washington route needs. |
| 7.2 Require all Travel Washington providers to provide the same fare discount categories and levels. | Ongoing | Part of line development discussions. |
| 7.3 Explore the potential for free fares for youth to align with the practice of many local transit agencies and with Amtrak's intercity bus services. | Ongoing | Part of early Travel Washington line development and contracting. |

Objective 8. Increase funding and staffing resources

| Priority action | Status | Notes |
|---|---------|---|
| 8.1 Continue coordination and information sharing at the state level and awareness-building and education at the federal level to maintain and grow funds, including funds outside of and in addition to 5311(f). | Ongoing | - |
| 8.2 Hire additional staff to support and advance Travel Washington program recommendations. | Ongoing | Began recruitment process. New supervisory and project positions developed for the Travel Washington program. |
| 8.3 Increase administrative support for contracted partners, in the form of additional funding or in the form of technical assistance from WSDOT staff. | Ongoing | Continued analysis of workforce resources. |

Conclusion

The Travel Washington intercity bus program has partially implemented several of the services and program recommendations from its 2024 study update. These accomplishments are thanks in large part to the \$5 million in World Cup funding the Legislature provided in its 2025-2027 Transportation Budget.

WSDOT will continue monitoring and evaluating these services after implementation and will also continue to look for opportunities to implement more of the 2024 study update recommendations to support continued expansion where need is identified.

WSDOT knows that Travel Washington fills critical gaps in the statewide transportation network, providing over 30,000 essential transportation trips every year for rural communities in the state. Still, the private intercity bus network continues to struggle with adequate funding to sustain a level of service and network connectivity that meets public demand.

As the newly implemented services and future services introduce new mobility options and attract riders, they'll need reliable, ongoing funding and program support beyond what the Legislature provided for World Cup efforts.

For more information or questions about this report, contact Nina Stocker, Travel Washington intercity bus program manager, at Nina.Stocker@wsdot.wa.gov.

English

Title VI Notice to Public

It is the Washington State Department of Transportation's (WSDOT) policy to assure that no person shall, on the grounds of race, color, national origin, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equity and Civil Rights (OECR). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OECR's Title VI Coordinator at (360) 705-7090.

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Español

Notificación de Título VI al Público

La política del Departamento de Transporte del Estado de Washington (Washington State Department of Transportation, WSDOT) es garantizar que ninguna persona, por motivos de raza, color u origen nacional, según lo dispuesto en el Título VI de la Ley de Derechos Civiles de 1964, sea excluida de la participación, se le nieguen los beneficios o se le discrimine de otro modo en cualquiera de sus programas y actividades. Cualquier persona que considere que se ha violado su protección del Título VI puede presentar una queja ante la Oficina de Equidad y Derechos Civiles (Office of Equity and Civil Rights, OECR) del WSDOT. Para obtener más información sobre los procedimientos de queja del Título VI o información sobre nuestras obligaciones contra la discriminación, comuníquese con el coordinador del Título VI de la OECR al (360) 705-7090.

Información de la Ley sobre Estadounidenses con Discapacidades (ADA, por sus siglas en inglés)

Este material puede estar disponible en un formato alternativo al enviar un correo electrónico a la Oficina de Equidad y Derechos Civiles a wsdotada@wsdot.wa.gov o llamando a la línea sin cargo 855-362-4ADA(4232). Personas sordas o con discapacidad auditiva pueden solicitar la misma información llamando al Washington State Relay al 711.

한국어-Korean

제 6 조 관련 공지사항

워싱턴 주 교통부(WSDOT)는 1964년 민권법 타이틀 VI 규정에 따라, 누구도 인종, 피부색 또는 출신 국가를 근거로 본 부서의 모든 프로그램 및 활동에 대한 참여가 배제되거나 혜택이 거부되거나, 또는 달리 차별받지 않도록 하는 것을 정책으로 하고 있습니다. 타이틀 VI 에 따른 그/그녀에 대한 보호 조항이 위반되었다고 생각된다면 누구든지 WSDOT 의 평등 및 민권 사무국(OECR)에 민원을 제기할 수 있습니다. 타이틀 VI 에 따른 민원 처리 절차에 관한 보다 자세한 정보 및/또는 본 부서의 차별금지 의무에 관한 정보를 원하신다면, (360) 705-7090 으로 OECR 의 타이틀 VI 담당자에게 연락해주시요.

미국 장애인법(ADA) 정보

본 자료는 또한 평등 및 민권 사무국에 이메일 wsdotada@wsdot.wa.gov 을 보내시거나 무료 전화 855-362-4ADA(4232)로 연락하셔서 대체 형식으로 받아보실 수 있습니다. 청각장애인은 워싱턴주 중계 711 로 전화하여 요청하실 수 있습니다.

русский-Russian

Раздел VI Общественное заявление

Политика Департамента транспорта штата Вашингтон (WSDOT) заключается в том, чтобы исключить любые случаи дискриминации по признаку расы, цвета кожи или национального происхождения, как это предусмотрено Разделом VI Закона о гражданских правах 1964 года, а также случаи недопущения участия, лишения льгот или другие формы дискриминации в рамках любой из своих программ и мероприятий. Любое лицо, которое считает, что его

средства защиты в рамках раздела VI были нарушены, может подать жалобу в Ведомство по вопросам равенства и гражданских прав WSDOT (OECR). Для дополнительной информации о процедуре подачи жалобы на несоблюдение требований раздела VI, а также получения информации о наших обязательствах по борьбе с дискриминацией, пожалуйста, свяжитесь с координатором OECR по разделу VI по телефону (360) 705-7090.

Закон США о защите прав граждан с ограниченными возможностями (ADA)

Эту информацию можно получить в альтернативном формате, отправив электронное письмо в Ведомство по вопросам равенства и гражданских прав по адресу wslotada@wsdot.wa.gov или позвонив по бесплатному телефону 855-362-4ADA(4232). Глухие и слабослышащие лица могут сделать запрос, позвонив в специальную диспетчерскую службу штата Вашингтон по номеру 711.

tiếng Việt-Vietnamese

Thông báo Khoản VI dành cho công chúng

Chính sách của Sở Giao Thông Vận Tải Tiểu Bang Washington (WSDOT) là bảo đảm không để cho ai bị loại khỏi sự tham gia, bị từ khước quyền lợi, hoặc bị kỳ thị trong bất cứ chương trình hay hoạt động nào vì lý do chủng tộc, màu da, hoặc nguồn gốc quốc gia, theo như quy định trong Mục VI của Đạo Luật Dân Quyền năm 1964. Bất cứ ai tin rằng quyền bảo vệ trong Mục VI của họ bị vi phạm, đều có thể nộp đơn khiếu nại cho Văn Phòng Bảo Vệ Dân Quyền và Bình Đẳng (OECR) của WSDOT. Muốn biết thêm chi tiết liên quan đến thủ tục khiếu nại Mục VI và/hoặc chi tiết liên quan đến trách nhiệm không kỳ thị của chúng tôi, xin liên lạc với Phái Trì Viên Mục VI của OECR số (360) 705-7090.

Thông tin về Đạo luật Người Mỹ tàn tật (Americans with Disabilities Act, ADA)

Tài liệu này có thể thực hiện bằng một hình thức khác bằng cách email cho Văn Phòng Bảo Vệ Dân Quyền và Bình Đẳng wslotada@wsdot.wa.gov hoặc gọi điện thoại miễn phí số, 855-362- 4ADA(4232). Người điếc hoặc khiếm thính có thể yêu cầu bằng cách gọi cho Dịch vụ Tiếp âm Tiểu bang Washington theo số 711.

العربية - Arabic

في ضمان عدم استبعاد أي شخص، على أساس العرق أو اللون أو الأصل القومي من المشاركة في أي من (WSDOT) إشعار للجمهور تتمثل سياسة وزارة النقل في الية واشنطن 6العنوان ويمكن ألي شخص 1964. برامجها وانشطتها أو الحرمان من الفوائد المتاحة بموجبها أو التعرض للتمييز فيها بخالف ذلك، كما هو منصوص عليه في الباب السادس من قانون الحقوق المدنية لعام للحصول على معلومات إضافية بشأن إجراءات . التابع لوزارة النقل في والية واشنطن(OECR) يعتقد أنه تم انتهاك حقوقه التي يكفلها الباب السادس تقديم شكوى إلى مكتب المساواة والحقوق المدنية أو بشأن التزاماتنا بعدم التمييز بموجب الباب السادس، يرجى الاتصال بمنسق الباب/الشكاوى و السادس في مكتب المساواة والحقوق المدنية على الرقم (360) 705-7090.

معلومات قانون الأمريكيين ذوي الإعاقة (ADA)

:أو عن طريق الاتصال بالرقم المجاني wslotada@wsdot.wa.gov يمكن توفير هذه المواد في تنسيق بديل عن طريق إرسال رسالة بريد إلكتروني إلى مكتب المساواة والحقوق المدنية على يمكن لأشخاص(4232) 855-362-4ADA على الرقم Washington State Relay الصم أو ضعاف السمع تقديم طلب عن طريق الاتصال بخدمة 711.

中文 – Chinese

《权利法案》 Title VI 公告

<華盛頓州交通部(WSDOT)政策規定，按照《1964 年民權法案》第六篇規定，確保無人因種族、膚色或國籍而被排除在 WSDOT 任何計畫和活動之外，被剝奪相關權益或以其他方式遭到歧視。如任何人認為其第六篇保護權益遭到侵犯，則可向 WSDOT 的公平和民權辦公室 (OECR)提交投訴。如需關於第六篇投訴程式的更多資訊和/或關於我們非歧視義務的資訊，請聯絡 OECR 的第六篇協調員，電話 (360) 705-7090。

《美国残疾人法案》(ADA)信息

可向公平和民權辦公室發送電子郵件 wslotada@wsdot.wa.gov 或撥打免費電話

855-362-4ADA(4232)，以其他格式獲取此資料。听力丧失或听觉障碍人士可拨打 711 联系 Washington 州转接站。

Af-soomaaliga – Somali

Ciwaanka VI Ogeysiiska Dadweynaha

Waa siyaasada Waaxda Gaadiidka Gobolka Washington (WSDOT) in la xaqiijiyi in aan qofna, ayadoo la cuskanaayo sababo la xariira isir, midab, ama wadanku kasoo jeedo, sida ku qoran Title VI (Qodobka VI) ee Sharciga Xaquuqda Madaniga ah ah oo soo baxay 1964, laga saarin ka qaybgalka, loo diidin faa'iidooyinka, ama si kale loogu takoorin barnaamijyadeeda iyo shaqooyinkeeda. Qof kasta oo aaminsan in difaaciisa Title VI la jebiyay, ayaa cabasho u gudbin kara Xafiiska Sinaanta iyo Xaquuqda Madaniga ah (OECR) ee WSDOT. Si aad u hesho xog dheeraad ah oo ku saabsan hanaannada cabashada Title VI iyo/ama xogta la xariirta waajibbaadkeena ka caagan takoorka, fadlan la xariir Iskuduwaha Title VI ee OECR oo aad ka wacayso (360) 705-7090.

Macluumaadka Xeerka Naafada Marykanka (ADA)

Agabkaan ayaad ku heli kartaa qaab kale adoo iimeel u diraa Xafiiska Sinaanta iyo Xaquuqda Madaniga ah oo aad ka helayso wslotada@wsdot.wa.gov ama adoo wacaaya laynka bilaashka ah, 855-362-4ADA(4232). Dadka naafada maqalka ama maqalku ku adag yahay waxay ku codsan karaan wicitaanka Adeega Gudbinta Gobolka Washington 711.

Translation Services

If you have difficulty understanding English, you may, free of charge, request language assistance services by calling 360-705-7921 or email us at: PubTrans@wsdot.wa.gov

Español - Spanish

Servicios de traducción

Aviso a personas con dominio limitado del idioma inglés: Si usted tiene alguna dificultad en entender el idioma inglés, puede, sin costo alguno, solicitar asistencia lingüística con respecto a esta información llamando al 360-705-7921, o envíe un mensaje de correo electrónico a: PubTrans@wsdot.wa.gov

tiếng Việt-Vietnamese

các dịch vụ dịch thuật

Nếu quý vị không hiểu tiếng Anh, quý vị có thể yêu cầu dịch vụ trợ giúp ngôn ngữ, miễn phí, bằng cách gọi số 360-705-7921 hoặc email cho chúng tôi tại: PubTrans@wsdot.wa.gov

한국어-Korean

번역 서비스

영어로 소통하는 것이 불편하시다면, 360-705-7921 으로 전화하시거나 다음 이메일로 연락하셔서 무료 언어 지원 서비스를 요청하실 수 있습니다: PubTrans@wsdot.wa.gov

русский-Russian

Услуги перевода

Если вам трудно понимать английский язык, вы можете запросить бесплатные языковые услуги, позвонив по телефону 360-705-7921 или написав нам на электронную почту: PubTrans@wsdot.wa.gov

العربية - Arabic

الترجمة خدمات خ

عن اللغوية المساعدة خدمات طلب نأ مجا فيمكنك، الإنجليزية اللغة فهم في صعوبة تجد كنت إذا

الإلكتروني البريد عبر مراسلتنا أو 7921-705-360 بالرقم الاتصال بق طر: PubTrans@wsdot.wa.gov

Af-soomaaliga - Somali

Adeegyada Turjumaada

Haddii ay kugu adag tahay inaad fahamtid Ingiriisida, waxaad, bilaash, ku codsan kartaa adeegyada caawimada luuqada adoo wacaaya 360-705-7921 ama iimayl noogu soo dir: PubTrans@wsdot.wa.gov

中文 - Chinese

翻译服务

如果您难以理解英文，则请致电：360-705-7921，或给我们发送电子邮件： PubTrans@wsdot.wa.gov，请求获取免费语言援助服务