October to December 2024 Performance Dashboard

Measures Underway	Status	Trend
 Fleet Operations, External Relations, and Quality, Health, Safety, and Environment staff leading effort. External Relations planning social media effort to coincide with Earth Day 2025. 	Green	Up
 Fleet Operations moving forward trim initiative with new Office of Operational Excellence. Not implemented on timeline. Office of Operational Excellence continuing to staff to meet expectations. 	Red	Steady
 One vessel to be complete by end of biennium and other to be in shipyard. 	Red	Steady
Plan in place to advertise contract by end of biennium.	Green	Steady
 Selected for WSDOT research funding application in partnership with University of Washington Mobility Innovation Center to launch of pilot planning study of Bremerton Transit Center as an electromobility hub. Partnering with Kitsap Transit and City of Bremerton for the effort. WSDOT Innovative Partnerships to work with WSF to develop charging infrastructure plan that integrates with community need and ongoing statewide highway efforts. 	Green	Up
Not currently underway.	Green	Up
 Fleet Operations still moving forward trim initiative with new Office of Operational Excellence. 	Yellow	Steady
	 Fleet Operations, External Relations, and Quality, Health, Safety, and Environment staff leading effort. External Relations planning social media effort to coincide with Earth Day 2025. Fleet Operations moving forward trim initiative with new Office of Operational Excellence. Not implemented on timeline. Office of Operational Excellence continuing to staff to meet expectations. One vessel to be complete by end of biennium and other to be in shipyard. Plan in place to advertise contract by end of biennium. Selected for WSDOT research funding application in partnership with University of Washington Mobility Innovation Center to launch of pilot planning study of Bremerton Transit Center as an electromobility hub. Partnering with Kitsap Transit and City of Bremerton for the effort. WSDOT Innovative Partnerships to work with WSF to develop charging infrastructure plan that integrates with community need and ongoing statewide highway efforts. Not currently underway. Fleet Operations still moving forward trim initiative with new 	 Fleet Operations, External Relations, and Quality, Health, Safety, and Environment staff leading effort. External Relations planning social media effort to coincide with Earth Day 2025. Fleet Operations moving forward trim initiative with new Office of Operational Excellence. Not implemented on timeline. Office of Operational Excellence continuing to staff to meet expectations. One vessel to be complete by end of biennium and other to be in shipyard. Plan in place to advertise contract by end of biennium. Selected for WSDOT research funding application in partnership with University of Washington Mobility Innovation Center to launch of pilot planning study of Bremerton Transit Center as an electromobility hub. Partnering with Kitsap Transit and City of Bremerton for the effort. WSDOT Innovative Partnerships to work with WSF to develop charging infrastructure plan that integrates with community need and ongoing statewide highway efforts. Not currently underway. Fleet Operations still moving forward trim initiative with new

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Green

October to December 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend
Develop a water quality testing program at WSF facilities that leverages partnerships and grant opportunities to work with community and school groups.	 Quality, Health, Safety, and Environment leading effort. Currently hiring additional staff to allow for Biology Program Lead to move forward with this effort. 	Yellow	Steady
Develop a public anti-drip, leak, and spill campaign.	 Fleet Operations, External Relations, and Quality, Health, Safety, and Environment staff leading effort. External Relations planning social media effort to coincide with Earth Day 2025. 	Green	Up
Develop and implement an electronic spill kit inventory.	Quality, Health, Safety, and Environment leading effort.	Green	Steady
Develop and implement an electronic stormwater inspection form.	 Quality, Health, Safety, and Environment working with Marine Operations on beta version currently. Beta version launched. 	Green	Steady
Initiate pilot programs for the use of Environmentally Acceptable Lubricants (EALs) for shoreside hydraulic equipment and cables.	Terminal Engineering leading pilot projects.	Red	Down
Implement a water quality testing program at WSF facilities that leverages partnerships and grant opportunities to work with community and school groups.	Not currently underway.	Yellow	Steady
Implement a public anti-drip, leak, and spill campaign	Not currently underway.	Green	Up
Increase Biodiversity: Contribute to Southern R	esident Killer Whale (SRKW) Recovery		
Help to lead the expansion of the sighting network, which feeds real-time cetacean sightings to the Whale Report Alert System used by WSF to inform vessels of cetacean presence.	 WSF engaged in effort through leadership in Quiet Sound and ECHO Program. 	Green	Steady

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Green

October to December 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend
Integrate reduction of underwater radiated noise as a key design element in the design of new vessel builds.	 New design incorporating potentially quieting integrated rudder systems. 	Green	Steady
Increase Biodiversity: Improve Nearshore and E	stuarine Habitat		
Develop community engagement or educational opportunities to improve habitat at WSF facilities.	 Quality, Health, Safety, and Environment leading effort. Working with EcoAdapt and Hyla School on capstone project to demonstrate effects of sea level rise at Bainbridge Island Terminal. Working with Orca Network for new memorial signage on Tokitae related to Tokitae and to Southern Resident Killer Whale Recovery. Working with Fauntleroy Creek advocates as part of the Fauntleroy Terminal Project to improve nearshore habitat, and support community education. Currently hiring additional staff to allow for Biology Program Lead to move forward with this effort. 	Green	Up
Integrate habitat improvements into a project or develop habitat improvement at a WSF facility.	 Terminal Engineering and Quality, Health, Safety, and Environment staff leading effort. 	Yellow	Steady
Implement a community engagement or educational opportunity to improve habitat at WSF facilities.	 EcoAdapt and Hyla School completed sea level rise project at Bainbridge Island Terminal. 	Green	Up
Achieve Zero Waste			
Include language to promote WSF's zero-waste objective in all WSF vendor contracts.	 New language drafted and included in updated vendor contract. Need to expand use to all contracts. External Relations, Finance, Administration and Employee Services, and Quality, Health, Safety and Environment staff leading effort. 	Green	Steady

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Green

October to December 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend
Develop plan to integrate water bottle filling stations at WSF facilities and on WSF vessels.	 Fleet Operations and Quality, Health, Safety, and Environment staff leading effort. 	Yellow	Steady
Develop plan for landfill diversion through recycling and compost at terminals where such vendor services are available.	Waste Management and Reduction Plan published April 2024.	Green	Complete
End use of single-use plastics with WSF vendors and at WSF facilities.	 External Relations, Finance, Administration and Employee Services, and Quality, Health, Safety, and Environment staff leading effort. Sodexo piloting reusable cup effort on Seattle-Bainbridge route. 	Yellow	Up
Implement plan to include water bottle filling stations at WSF facilities and on WSF vessels.	Not currently underway.	Yellow	Steady
Implement plan for landfill diversion through recycling and compost at terminals where such vendor services are available.	 Currently working to implement composting for Seattle- Bremerton, Seattle-Bainbridge, and Fauntleroy-Vashon- Southworth. 	Green	Up
Enhance and Support Thriving Communities: Inc	rease Community Engagement and Cultivate Partnerships		
Engage existing community stakeholder groups to establish partnerships in regards to the development of water quality testing and habitat improvements at WSF facilities.	 External Relations and Quality, Health, Safety, and Environment staff leading effort. Currently hiring additional staff to allow for Biology Program Lead to move forward with this effort. 	Yellow	Up
Develop WSF community engagement commitment.	 External Relations and Quality, Health, Safety, and Environment staff leading effort. 	Green	Up
Develop a programmatic systemwide plan to address the "Complete Streets" initiative.	 External Relations, Terminal Engineering, and Quality, Health, Safety, and Environment staff leading effort. 	Green	Complete
Complete origin and destination study to understand where customers are coming from and going to in order to better understand those we serve and identify opportunities for improved community engagement.	External Relations leading effort.No funding for this biennium.	Red	Steady

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October to December 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend
Enhance and Support Thriving Communities: Cro	eate a Culture of Sustainability		
Include a standing sustainability update/story within WSF's internal employee newsletter.	 External Relations and Quality, Health, Safety, and Environment staff leading effort. External Relations completed and shared video of environmental team, which is also now active on WSF Environmental webpage. 	Green	Steady
Create Envision worksheet templates for each terminal asset type.	 Terminal Engineering and Quality, Health, Safety, and Environment staff leading effort. 	Red	Down
Enhance and Supp	ort Thriving Communities: Become an Anti-Racist Organization		
Incorporate legislative direction on diversity, equity, and inclusion into WSF recruitment, hiring, training, and retention.	 Finance, Administration and Employee Services, and Diversity Advisory Group leading effort. 	Green	Steady
Create internal communications aimed at raising awareness of WSF diversity, equity, and inclusion efforts, the passenger Code of Conduct, and the actions of the Diversity Advisory Group.	 External Relations staff and Diversity Advisory Group leading effort. 	Green	Steady
Complete changes to language used in position descriptions, policies, and procedures to correct non-inclusive and/or racist language.	 Executive Team and Diversity Advisory Group leading effort. Connecting with the International Maritime Organization (IMO) who is in the midst of a similar effort. 	Green	Up
Develop an updated employee Code of Conduct that addresses diversity, equity, and inclusion.	 Finance, Administration and Employee Services and Diversity Advisory Group leading effort. 	Green	Up
Complete demographic analysis of the communities and customers we serve.	 Demographic study complete and posted publicly: <u>Washington</u> <u>State Ferries Passenger Demographic Survey Report, December</u> 	Green	Complete

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Key Results	Measures Underway	Status	Trend
Work with elected officials, and state and federal agencies to encourage changes to language used in state and federal maritime regulations, policies, procedures, and documentation.	 External Relations and Diversity Advisory Group leading effort. Connecting with the International Maritime Organization (IMO) who is in the midst of a similar effort. 	Green	Steady
Implement an updated employee Code of Conduct that addresses diversity, equity, and inclusion.	 Finance, Administration and Employee Services and Diversity Advisory Group leading effort. 	Green	Steady
Develop and make public statistics concerning the horizontal and vertical representation of BIPOC individuals within WSF.	 External Relations, Finance, Administration and Employee Services, and Diversity Advisory Group leading effort. Demographic data on WSF workforce recently supplied to legislature. 	Green	Up

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