April to June 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend
Eliminate Greenhouse Gas and Pollutant Air Emissions			
Develop public anti-idling campaign for terminals and vessels.	<ul> <li>Safety, Marine Operations, Communications, Community Engagement, and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady
Implement one new operational efficiency initiative (by June 30, 2024).	<ul> <li>Marine Operations potentially moving forward trim initiative with new Office of Operational Excellence.</li> </ul>	Green	Steady
Complete construction of two retrofitted electric hybrid Jumbo Mark II vessel.	<ul> <li>One vessel to be complete by end of biennium and other to be in shipyard.</li> </ul>	Red	Down
Award a contract for the construction of the Hybrid Electric 160-Auto Ferry vessels.	Plan in place to advertise contract by end of biennium.	Green	Steady
Complete systemwide plan for electric vehicle charging infrastructure at WSF facilities.	<ul> <li>Submitting grant application in partnership with Kitsap Transit and University of Washington Mobility Innovation Center to launch of pilot planning study of Bremerton Transit Center as an electromobility hub.</li> <li>WSDOT Innovative Partnerships to work with WSF to develop charging infrastructure plan that integrates with community need and ongoing statewide highway efforts.</li> </ul>	Yellow	Up
Implement public anti-idling campaign for terminals and vessels.	Not currently underway.	Yellow	Steady
Implement an additional new operational efficiency initiative (by June 30, 2025).	Not currently underway.	Green	Steady
Clean the Water			
Develop a water quality testing program at WSF facilities that leverages partnerships and grant opportunities to work with community and school groups.	<ul> <li>Office of Sustainability and Environmental Services leading effort.</li> <li>Currently hiring additional staff to allow for Biology Program Lead to move forward with this effort.</li> </ul>	Yellow	Up

Red

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Yellow

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Green

April to June 2024 Performance Dashboard

Measures Underway	Status	Trend
<ul> <li>Safety, Marine Operations, Communications, Community Engagement, and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady
<ul> <li>Office of Sustainability and Environmental Services leading effort.</li> </ul>	Green	Steady
<ul> <li>Office of Sustainability and Environmental Services working with Marine Operations on beta version currently.</li> <li>Beta version launching with new season of stormwater inspections.</li> </ul>	Green	Steady
Terminal Engineering leading pilot projects.	Yellow	Steady
Not currently underway.	Yellow	Steady
Not currently underway.	Yellow	Steady
esident Killer Whale (SRKW) Recovery		
<ul> <li>WSF engaged in effort through leadership in Quiet Sound and ECHO Program.</li> </ul>	Green	Steady
<ul> <li>New design incorporating potentially quieting integrated rudder systems.</li> </ul>	Green	Steady
_	<ul> <li>Safety, Marine Operations, Communications, Community Engagement, and Sustainability/Environmental staff leading effort.</li> <li>Office of Sustainability and Environmental Services leading effort.</li> <li>Office of Sustainability and Environmental Services working with Marine Operations on beta version currently.</li> <li>Beta version launching with new season of stormwater inspections.</li> <li>Terminal Engineering leading pilot projects.</li> <li>Not currently underway.</li> <li>Not currently underway.</li> <li>WSF engaged in effort through leadership in Quiet Sound and ECHO Program.</li> <li>New design incorporating potentially quieting integrated</li> </ul>	Safety, Marine Operations, Communications, Community Engagement, and Sustainability/Environmental staff leading effort.  Office of Sustainability and Environmental Services leading effort.  Office of Sustainability and Environmental Services working with Marine Operations on beta version currently. Beta version launching with new season of stormwater inspections.  Terminal Engineering leading pilot projects.  Yellow Not currently underway.  Not currently underway.  WSF engaged in effort through leadership in Quiet Sound and ECHO Program.  New design incorporating potentially quieting integrated  Green  Green

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Key Results	Measures Underway	Status	Trend
Develop community engagement or educational opportunities to improve habitat at WSF facilities.	<ul> <li>Office of Sustainability and Environmental Services leading effort.</li> <li>Working with EcoAdapt and Hyla School on capstone project to demonstrate effects of sea level rise at Bainbridge Island Terminal.</li> <li>Working with Orca Network for new memorial signage on Tokitae related to Tokitae and to Southern Resident Killer Whale Recovery</li> <li>Currently hiring additional staff to allow for Biology Program Lead to move forward with this effort.</li> </ul>	Green	Up
Integrate habitat improvements into a project or develop habitat improvement at a WSF facility.	<ul> <li>Terminal Engineering and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady
Implement a community engagement or educational opportunity to improve habitat at WSF facilities.	<ul> <li>EcoAdapt and Hyla School moving forward with implementation of project at Bainbridge Island Terminal.</li> </ul>	Green	UP
Achieve Zero Waste			
Include language to promote WSF's zero-waste objective in all WSF vendor contracts.	<ul> <li>New language drafted and included in updated vendor contract. Need to expand use to all contracts. Planning, Customer, and Government Relations, Finance &amp; Administration, and Sustainability/Environmental staff leading effort.</li> </ul>	Green	Steady
Develop plan to integrate water bottle filling stations at WSF facilities and on WSF vessels.	<ul> <li>Marine Operations, Vessel Engineering, and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady
Develop plan for landfill diversion through recycling and compost at terminals where such vendor services are available.	Waste Management and Reduction Plan published April 2024.	Green	Complete

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April to June 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend	
End use of single-use plastics with WSF vendors and at WSF facilities.	<ul> <li>Planning, Customer, and Government Relations, Finance &amp; Administration, and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady	
Implement plan to include water bottle filling stations at WSF facilities and on WSF vessels.	Not currently underway.	Yellow	Steady	
Implement plan for landfill diversion through recycling and compost at terminals where such vendor services are available.	<ul> <li>Not currently underway.</li> <li>WSF will be included in Ecology and WSDOT EPA CPRG application for funding related to organic waste reduction.</li> </ul>	Green	Up	
<b>Enhance and Support Thriving Communities: Inc</b>	Enhance and Support Thriving Communities: Increase Community Engagement and Cultivate Partnerships			
Engage existing community stakeholder groups to establish partnerships in regards to the development of water quality testing and habitat improvements at WSF facilities.	<ul> <li>Community Engagement and Sustainability/Environmental staff leading effort.</li> <li>Currently hiring additional staff to allow for Biology Program Lead to move forward with this effort.</li> </ul>	Yellow	Up	
Develop WSF community engagement commitment.	<ul> <li>Community Engagement and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady	
Develop a programmatic systemwide plan to address the "Complete Streets" initiative.	<ul> <li>Planning, Customer, and Government Relations, Terminal Engineering, and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady	
Complete origin and destination study to understand where customers are coming from and going to in order to better understand those we serve and identify opportunities for improved community engagement.  Enhance and Support Thriving Communities: Cro	Planning, Customer, and Government Relations leading effort.	Yellow	Steady	

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April to June 2024 Performance Dashboard

Key Results	Measures Underway	Status	Trend
Include a standing sustainability update/story within WSF's internal employee newsletter.	<ul> <li>Communications and Sustainability/Environmental staff leading effort.</li> <li>Communications completed and shared video of Office of Sustainability and Environmental Services, which is also now active on WSF Environmental webpage.</li> </ul>	Green	Steady
Create Envision worksheet templates for each terminal asset type.	<ul> <li>Terminal Engineering and Sustainability/Environmental staff leading effort.</li> </ul>	Yellow	Steady
Enhance and Supp	ort Thriving Communities: Become an Anti-Racist Organization		
Incorporate legislative direction on diversity, equity, and inclusion into WSF recruitment, hiring, training, and retention.	Human Resources and Diversity Advisory Group leading effort.	Green	Steady
Create internal communications aimed at raising awareness of WSF diversity, equity, and inclusion efforts, the passenger Code of Conduct, and the actions of the Diversity Advisory Group.	<ul> <li>Communications staff and Diversity Advisory Group leading effort.</li> </ul>	Green	Steady
Complete changes to language used in position descriptions, policies, and procedures to correct non-inclusive and/or racist language.	<ul> <li>Executive Team and Diversity Advisory Group leading effort.</li> <li>Connecting with the International Maritime Organization (IMO) who is in the midst of a similar effort.</li> </ul>	Green	Up
Develop an updated employee Code of Conduct that addresses diversity, equity, and inclusion.	Human Resources and Diversity Advisory Group leading effort.	Green	Up
Complete demographic analysis of the communities and customers we serve.	Demographic study complete and posted publicly: Washington     State Ferries Passenger Demographic Survey Report, December 2023	Green	Complete

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Key Results	Measures Underway	Status	Trend
Work with elected officials, and state and federal agencies to encourage changes to language used in state and federal maritime regulations, policies, procedures, and documentation.	<ul> <li>Planning, Customer, and Government Relations and Diversity Advisory Group leading effort.</li> <li>Connecting with the International Maritime Organization (IMO) who is in the midst of a similar effort.</li> </ul>	Green	Steady
Implement an updated employee Code of Conduct that addresses diversity, equity, and inclusion.	Human Resources and Diversity Advisory Group leading effort.	Green	Steady
Develop and make public statistics concerning the horizontal and vertical representation of BIPOC individuals within WSF.	<ul> <li>Communications, Human Resources, and Diversity Advisory Group leading effort.</li> <li>Demographic data on WSF workforce recently supplied to legislature.</li> </ul>	Green	Up

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