



Washington State Ferries Service Restoration Plan Progress Report



Updated February 28, 2023

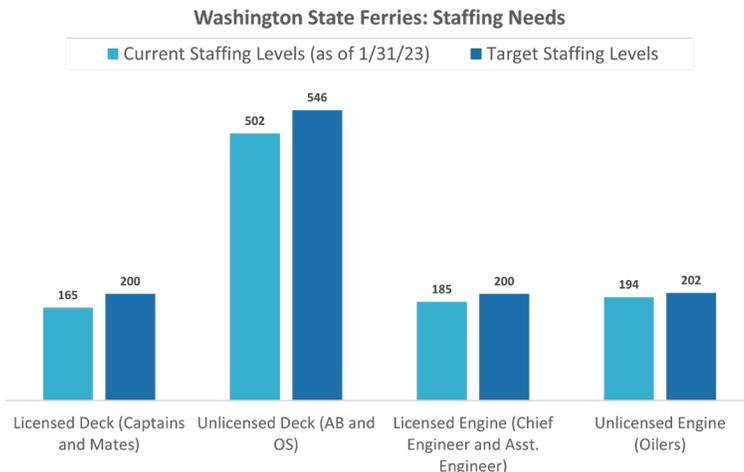
Overview

Washington State Ferries is incrementally adding service to meet increasing demand as the ferry system recovers from the COVID-19 pandemic and responds to ongoing crew and vessel availability challenges. A return to full capacity of the system is dependent on several variables, including:

- Ridership levels and accommodating the seasonal increase in summer peak season ridership.
- The ability of WSF to recruit, hire and train new employees to fill key positions.
- The rate of retirements and other separations that contribute to overall staffing levels.
- Lack of vessels due to unanticipated breakdowns and an aging fleet.

Progress toward reaching targeted staffing levels

In 2022, WSF hired 233 new employees, 202 of whom are fleet personnel. However, 141 employees left the agency last year due to retirement or other reasons, resulting in a net gain of 61 new fleet employees.



Service Restoration Process

