



Washington State Ferries Service Restoration Plan Progress Report



Updated February 28, 2023

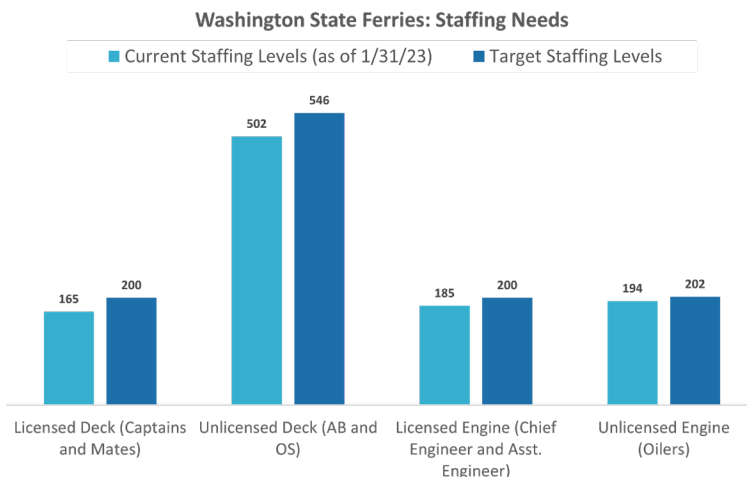
Overview

Washington State Ferries is incrementally adding service to meet increasing demand as the ferry system recovers from the COVID-19 pandemic and responds to ongoing crew and vessel availability challenges. A return to full capacity of the system is dependent on several variables, including:

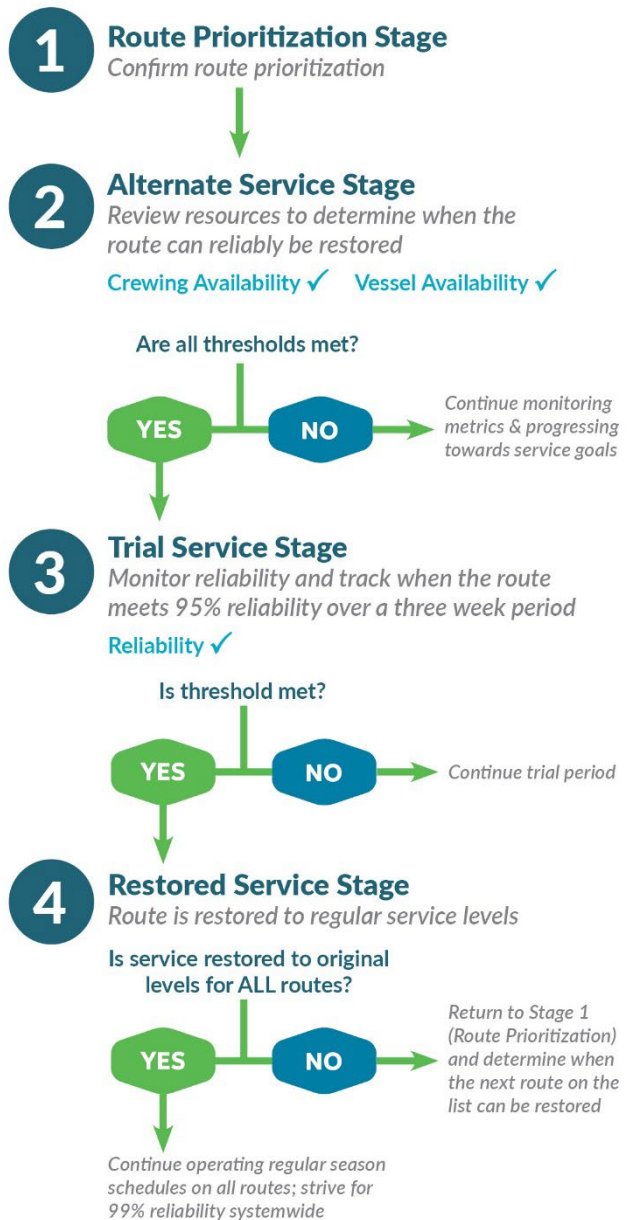
- Ridership levels and accommodating the seasonal increase in summer peak season ridership.
- The ability of WSF to recruit, hire and train new employees to fill key positions.
- The rate of retirements and other separations that contribute to overall staffing levels.
- Lack of vessels due to unanticipated breakdowns and an aging fleet.

Progress toward reaching targeted staffing levels

In 2022, WSF hired 233 new employees, 202 of whom are fleet personnel. However, 141 employees left the agency last year due to retirement or other reasons, resulting in a net gain of 61 new fleet employees.



Service Restoration Process

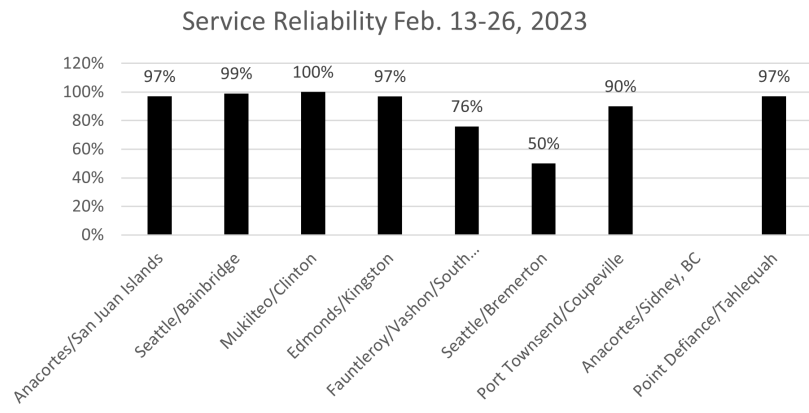


Ferry Service Restoration

WSF has prioritized ferry routes based on ridership, service performance, availability and directness of travel alternatives, and vessel and crew availability.

Service Reliability

During the trial stage, WSF’s target is 95% reliability over three weeks before considering a route fully restored. This chart illustrates current reliability for all routes based on a regular schedule.



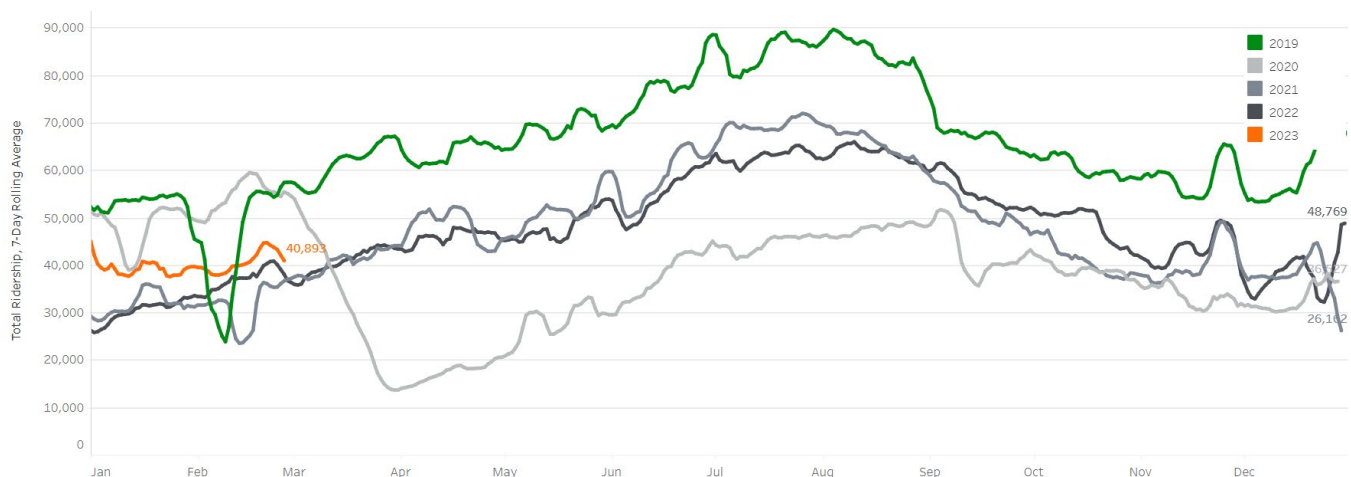
Route	Restoration Stage
ANACORTES/ SAN JUAN ISLANDS	4 Regular Service
SEATTLE/ BAINBRIDGE	4 Regular Service
MUKILTEO/CLINTON	4 Regular Service
EDMONDS/KINGSTON	4 Regular Service
FAUNTLEROY/ VASHON/ SOUTHWORTH	2 Alternate Service
SEATTLE/ BREMERTON	2 Alternate Service
PORT TOWNSEND/ COUPEVILLE	Late-Fall/Winter Regular Service Late-Spring Alternate Service
ANACORTES/ SIDNEY, B.C.	No Service
POINT DEFIANCE/ TAHLEQUAH	Regular Service

Upcoming Service Changes

- The Edmonds/Kingston route has completed its trial stage and is now considered fully restored to its regular two-boat schedule.
- WSF expects to begin trialing weekday three-boat service on the Fauntleroy/Vashon/Southworth route in early-April, or once a vessel and crewing is available. At this time, WSF expects to fully restore weekday service by the end of May 2023 and to be operating the full weekly schedule by fall 2023.
- WSF anticipates having crewing available to restore the Seattle/Bremerton route to full service in October 2023. In the meantime, WSF will add additional morning and midday trips as crewing and a vessel is available, restoring partial two-boat service before the start of the summer season.
- A trial of full, two-boat service on the Port Townsend/Coupeville route will begin in spring 2024.
- WSF does not anticipate being able to restore service on the Anacortes/Sidney, B.C. route any sooner than spring 2030.

Systemwide Ridership

Total 2023 ridership compared to previous years (data updated as of 2/26/23)



48,769
36,827
26,162