

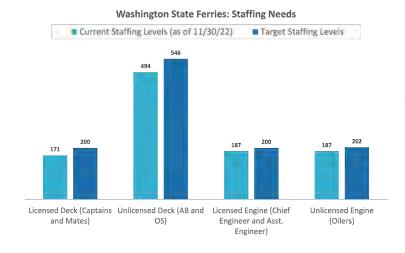
#### Updated January 3, 2023

#### **Overview**

Washington State Ferries is incrementally adding service to meet increasing demand as the ferry system continues to recover from the pandemic. A return to full capacity of the system is dependent on several variables, including:

- The trajectory of the pandemic and ongoing impacts of COVID-19 on the workforce.
- Ridership levels and accommodating the seasonal increase in summer peak season ridership.
- The ability of WSF to recruit, hire and train new employees to fill key positions.
- The rate of retirements and other separations that contribute to overall staffing levels.
- Lack of vessels due to unanticipated breakdowns and an aging fleet.

# Progress toward reaching targeted staffing levels



<sup>\*</sup>This graph has been adjusted due to a reporting error that incorrectly listed the number of Licensed Deck employees in the Dec. 20, 2022 progress report.

#### **Service Restoration Process**

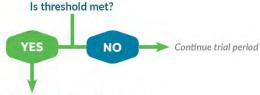
Route Prioritization Stage
Confirm route prioritization

Alternate Service Stage
Review resources to determine when the route can reliably be restored

Crewing Availability ✓ Vessel Availability ✓



Trial Service Stage
Monitor reliability and track when the route meets 95% reliability over a three week period
Reliability



Restored Service Stage
Route is restored to regular service levels



Continue operating regular season schedules on all routes; strive for 99% reliability systemwide

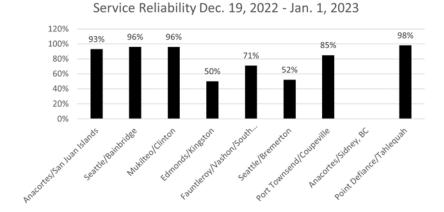
## **Ferry Service Restoration**

WSF has prioritized ferry routes based on ridership, service performance, availability and directness of travel alternatives, and vessel and crew availability.

## **Service Reliability**

During the trial stage, WSF's target is 95% reliability over three weeks before considering a route fully restored. This chart illustrates current reliability for all routes based on a regular schedule.

Note: reliability percentages are lower than usual due to severe winter weather and king tides that required WSF to cancel many trips during the reporting period.



### **Upcoming Service Changes**

- The Edmonds/Kingston route started its Trial Service Stage on Jan 1. WSF is monitoring the route's reliability closely and once it reaches 95% reliability for a three-week period it will be considered fully restored.
- Early in 2023, WSF will begin trialing full, three boat service on the Fauntleroy/Vashon/Southworth route.
- The timing of full restoration of the Seattle/Bremerton and Port Townsend/Coupeville routes is dependent
  on the number of new mates who complete training in spring 2023. WSF does not anticipate being able to
  restore service on the Anacortes/Sidney, B.C. route any sooner than Summer 2023.

### Systemwide Ridership

Total 2022 ridership compared to previous years (data updated as of 12/25/22)



