Washington State Ferries



Route Statements
For Fiscal Years 2016 to 2021

This document is a description of factors affecting the Route Statements for Fiscal Year 2021 (July 1, 2020 through June 30, 2021), and information regarding cost, ridership, and revenue trends over the past six years (FY2016-FY2021).

Service Changes Over the Six-Year Period (also see chart on page 3)

- At the end of FY15 the 144-car MV Samish replaced the 90-car MV Sealth on the Anacortes-San
 Juan Island route, and the MV Sealth replaced the MV Tillikum on the Fauntleroy-SouthworthVashon route. The MV Tillikum was assigned Service Relief status, and the decommissioning of
 the MV Hiyu followed in March 2016.
- In June 2017 the 144-car MV Chimacum replaced into the 124-car MV Kitsap on the Seattle-Bremerton route, the MV Kitsap relieved the MV Tillikum as Service Relief, which in turn relieved the MV Klahowya on the San Juan Interisland route, and the MV Klahowya was decommissioned.
- In July 2018, the 144-car MV Suquamish replaced the MV Kittitas on the Mukilteo-Clinton route Then the MV Kittitas replaced the MV Sealth on the Fauntleroy-Southworth-Vashon route, which became a Service Relief vessel.
- The MV Hyak was decommissioned in June 2019.
- The MV Elwha was decommissioned at the end of FY 2020, after the discovery of extensive deck steel corrosion.
- WSF reduced service at the end of March, 2020 in response to the COVID-19 pandemic, beginning March 29, 2020. The reduction in service was from a spring service level to a winter service levels on several routes. Service to Sidney, BC was suspended. See below for more information.
- In April 2021 the MV Wenatchee experienced a fire in the #2 engine that removed it from service for the remainder of the fiscal year.

2021 Route Statements: COVID-19

2021 system-wide fare box recovery (56.9%) dropped 4.9% as compared to the previous year (61.8%) and was 20.1% less than the average of the previous five years (71.2% from 2016-2021).

The drop in fare box recovery was due to continued effects from the COVID-19 virus; the effects of which began at the end of February 2020. The effects included "stay at home" orders from the Governor, employers sending employees home to telework, and less discretionary travel. Total ridership dropped 21.0% from FY2020, with passenger ridership dropping 33.3% and vehicle ridership dropping 6.9%. This resulted in a decrease of \$12.9 million in farebox revenue (7.9%) from FY2020.

2021 Route Statements: COVID-19 (continued)

Due to COVID-19 impacts Washington State Ferries abandoned the Spring sailing schedule and instead extended the Winter sailing schedule through May 8, 2021 (FY2021). Service to Sidney, BC, Canada did not re-open, the Port Townsend-Coupeville route continued as one vessel service, and the Fauntleroy-Vashon-Southworth route continued running two vessels on weekends rather than adding eight hours of weekend service on the third vessel. In addition, the last round trip of the night was canceled on the Fauntleroy-Vashon-Southworth, Seattle-Bainbridge, Seattle-Bremerton, Edmonds-Kingston, and Mukilteo-Clinton routes. These reductions were due primarily to challenges and concerns with crew resources and ability to crew vessels to USCG required staffing levels.

On May 9, 2021, WSF transitioned to a modified Summer sailing schedule. While this resulted in additional service, there were still service reductions in place: two-vessel service on weekends for the Fauntleroy-Vashon-Southworth route until June 11th when the third vessel began sailing eight hours a day on weekends, no Anacortes-Sidney service, no second vessel on the Port Townsend-Coupeville route, and continued suspensions of late-night service on central sound routes.

As compared to the previous year (FY20), the route with the largest percentage drop in revenue was Seattle-Bremerton (-46.2%), followed by Seattle-Bainbridge Island (-20.2%), Fauntleroy-Vashon-Southworth (-17.15%) and Port Townsend-Coupeville (-5.8%). The Anacortes-Sidney route had no revenue for the entirety of FY21. The routes that had the largest increases in revenue were Anacortes-San Juan Islands (14.0%) and Point Defiance-Tahlequah (8.9%). Ridership also followed these trends and is discussed below for yearly impacts.

Ridership Changes

Ridership continued to decline in FY21 due mainly to COVID-19 impacts. Overall ridership decreased by 21.0% (4.1 million riders), with the biggest drop on the Seattle-Bainbridge Island route (decrease of 1.8 million riders, or 39.2%) and the Seattle-Bremerton route (decrease of 962,000 riders, or 53.8%). In the five-year period, ridership peaked in FY18 with over 24.6 million riders, with the lowest ridership was in FY21 (15.3 million riders).

Prior to FY20, the net subsidy per rider ranged from \$2.21 in FY17 to \$2.74 in FY19. FY21 saw a 47.3% increase from FY20 in the subsidy from \$4.95 to \$7.29 (see following table).

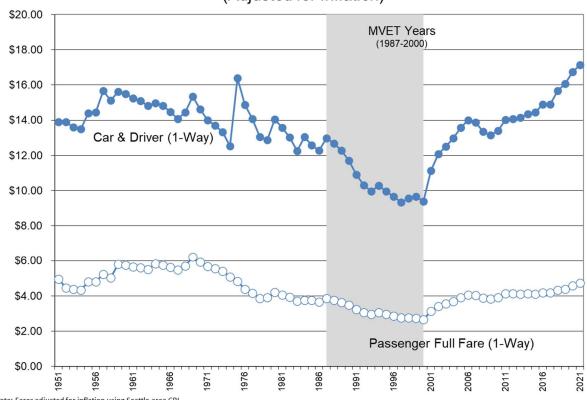
	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
Cost per rider	\$10.07	\$9.96	\$10.52	\$10.88	\$13.60	\$17.21
Fare recovery per rider	\$7.37	\$7.55	\$7.68	\$7.89	\$8.41	\$9.80
Miscellaneous Revenue per rider	\$0.18	\$0.20	\$0.25	\$0.25	\$0.25	\$0.12
Net Subsidy per rider*	\$2.52	\$2.21	\$2.59	\$2.74	\$4.95	\$7.29

^{*} Prior to FY20 state funds essentially covered the gap between fare revenues and total expense. In FY20 WSF received \$21.8 in federal COVID-19 relief funds; this amount increased to \$23.7 M in FY21.

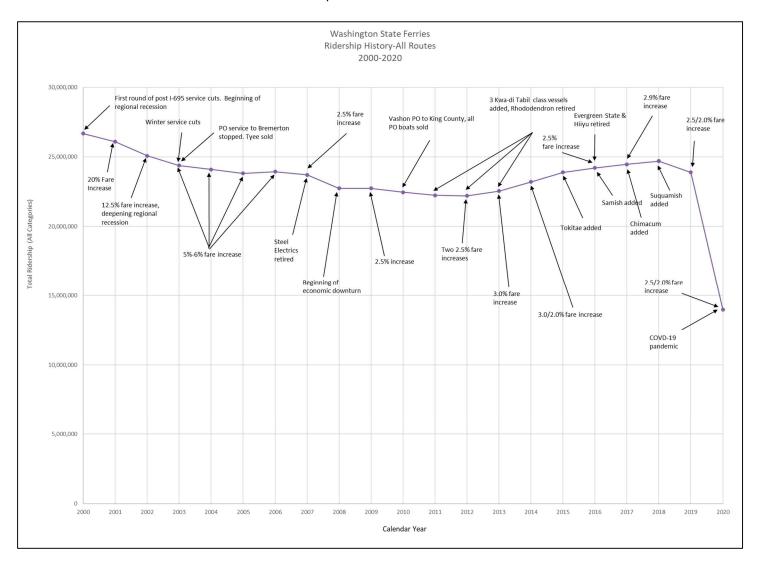
Fare Changes

The highest farebox recovery rate during the six-year period was 75.8% in FY17. In FY18 and FY19 the farebox recovery declined due to rising costs in all categories. Due mainly to the pandemic, in FY20 the farebox recovery declined to 63.6%, and in FY21 it further declined to 56.9%. The chart below shows historical fares adjusted for inflation between 1951 and 2021.

Historic WSF One-way Central Sound Fares (Adjusted for Inflation)



Another perspective on ridership changes is illustrated in the figure below, which shows fare increases as well as external events that affect ridership.

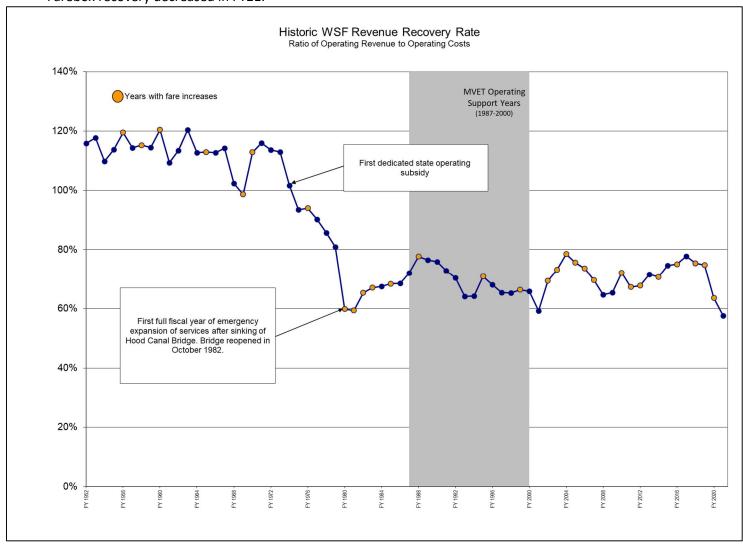


Between calendar years 2016 and 2021 overall fare revenue decreased 36.4%.

- Fare increases typically occur in October or May of each year and are as follows:
 - Two increases for FY16; once in October 2015 (2.5% for vehicles, 1% for passengers), and once in May 2016 (2.5% for vehicles, 1% for passengers).
 - There were no fare increases in FY17.
 - o In October 2017 (FY18); 2.9% for vehicles and 2.1% for passengers.
 - October 2018 (FY19), 2.5% for vehicles under 22' and 2.1% for passengers.
 - May 2020 (FY20), 2.5% for vehicles, 2.0% for passengers, and a 25-cent per fare vessel surcharge.
 - o There were no fare increases in FY21.

Farebox Recovery

Farebox recovery decreased in FY21.



Since the loss of the Motor Vehicle Excise Tax (MVET) as a funding source in 2000, the Legislature has been subsidizing the operating program with transfers from general transportation resources, primarily the Motor Vehicle Account, the Multimodal, the Highway Safety Account, and the Connecting Washington Account. The funds in these accounts are subject to appropriation every two years and allocated based on funding priorities among all WSDOT and other transportation agencies. The source of these transfers is becoming severely constrained. In addition to the transfers, revenue from other funds is also used to pay debt service and fund a portion of Ferries' capital program. In FY17, WSF began a Non-Ordinary Maintenance program funded from Federal Transit Administration (FTA) grants. Non-Ordinary Maintenance included engine rebuilds, turbo chargers, life raft slides, battery backup units and injectors.

Farebox Recovery (continued)

In FY21, WSF received \$39.237 million from the Federal Coronavirus Aid, Relief, and Economic Security (CARES) Act grant. An additional \$6.252 million was received from the Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) at the end of FY21. These grants were used to fund deck, engine, and terminal operations labor and fuel for Seattle-Bremerton, Seattle-Bainbridge Island, Fauntleroy-Vashon-Southworth, Point Defiance-Tahlequah, Edmonds-Kingston and Mukilteo-Clinton routes.

Operating Expense Changes

Overall operating expenses decreased \$155 thousand from FY20 to FY21 (-0.06%).

Labor costs increased \$4.3 million (2.3%) due mostly to:

- Increase in Vessel Maintenance straight time labor (\$2.4 million)
- Increase in Vessel Operations straight time labor (\$0.9 million)
- Increase in Vessel Operations overtime labor (\$0.5 million)
- Increase in Terminal Operations straight time and overtime labor (combined \$0.6 million).

Fuel costs were lower (-\$10.6 million) from FY20 to FY21 due to COVID-related service reductions.

Non-labor costs were \$6.2 million higher from FY20 to FY21 mostly due to:

- \$2.5 million increased costs for Non-Ordinary Maintenance
- \$2.3 million increased costs for Outside Repairs
- \$0.9 million increased costs for Inventory
- \$0.6 million increased costs for Equipment/Tools/Furnishings

Over the six years (FY16-FY21) operating expenditures increased \$21.3 million (8.8%).

- Increases
 - This is due primarily to \$19.1 million in increased direct vessel (\$16.1 million) and terminal (\$3.0 million) labor costs.
 - Other labor costs increased \$9.7 million.
 - \$4.7 million for a Federal Transit Administration grant for Non-Ordinary Maintenance in vessels maintenance.
- Decreases
 - The primary offset is \$12.5 million in decreased Fuel expenditures.
 - Other non-labor costs decreased \$0.3 million.

The following notes describe the changes that occurred in each major expense category in the Route Statements.

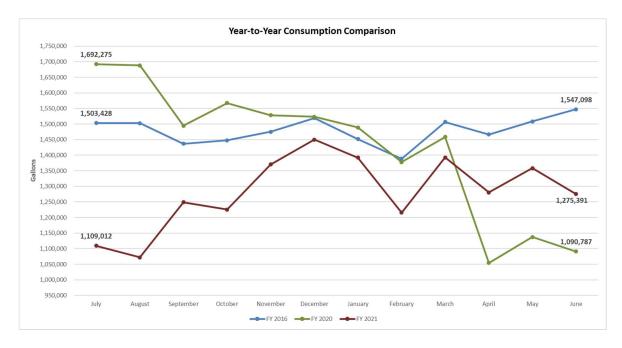
Direct Vessel Operating Expense

Labor Costs: Change from prior year (from FY20 to FY21): \$1.0 million increase (0.9%) Change over six years (from FY20 to FY21): \$16.1 million increase (16.2%)

- An increase in hours for relief employees during FY21 is the main reason for the increased costs.
- Over the past six years, labor costs increased \$28.7 million (18.0%). The majority of this is due to
 additional costs from labor contracts, which was mostly due to increased staffing, wage increases
 and other changes in pay (\$34.6 million). In FY17 WSF training was consolidated to Management
 & Support services which resulted in a \$5.9 million decrease to direct vessel operating costs.

Fuel: Change from prior year (from FY20 to FY21): \$10.6 million decrease (27.6%) Change over six years (from FY16 to FY21): \$12.5 million decrease (-31.0%)

- From FY20 to FY21, fuel expenditures and gallons consumption decreased, primarily due to pandemic-related service reductions implemented by WSF at the end of March 2020 continuing into FY21. Gallons consumed decreased from 17.1 million gallons to 15.4 million gallons, a 10% drop. In FY20, WSF hedged 61.4% of budgeted consumption (11.6 million of 18.9 million gallons) at an average price of \$2.08 per gallon. In FY21, WSF hedged 49.5% of budgeted consumption (9.1 million of 18.3 million gallons) at an average price of \$1.81.
- Over the six years the price of fuel increased 3.5% from an average of \$1.71 per gallon in FY16 to an average of \$1.77 in FY21.



Direct Vessel Operating Expense (continued)

Non-Labor: Change from prior year (from FY20 to FY21): \$0.4 million increase (4.4%) Change over six years (from FY16 to FY21): \$0.2 million decrease (-1.8%)

- From FY20 to FY21 the primary increase was \$0.5 million in pandemic-related purchases and \$0.2 million in Jones Act claims, offset by a \$0.1 million decrease in engine room Private Automobile Mileage.
- Over the six years, there was a \$0.2 million decrease consisting of: Employee Training Services/Training Registration Fees (\$0.5 million), Private Automobile Mileage (\$0.5 million), and Petroleum Based Products (\$0.25 million). This was offset by a \$0.7 million increase from pandemic-related purchases, \$0.3 million from Ferries Parts & Supplies and \$0.1 million from Other Services.

Direct Terminal Operating Expense:

Labor: Change from prior year (from FY20 to FY21): \$0.3 million increase (0.9%) Change over six years (from FY16 to FY21): \$3.0 million increase (11.3%)

- An increase in hours for relief employees during FY21 is the main reason for the increased costs from FY20.
- Over the six years the primary increase was for Labor contract wage and benefits increases. In FY17 WSF Training was consolidated to Management & Support services, which resulted in a \$0.6 million decrease to direct terminal operating costs.

Non-Labor: Change from prior year (from FY20 to FY21): \$84 thousand increase (1.2%) Change over six years (from FY16 to FY21): \$0.2 million increase (3.5%)

- The increase from FY20 to FY21 was primarily due to an increase in Other Services (\$0.2 million), Utility costs (\$0.1 million) and Debt Service items (\$0.17 million), offset by a decrease in Utility Costs (\$0.3 million).
- The majority of the increase over the six-year period is due primarily to increases in Other Services (\$0.17 million) and Clothing Payments to Vendors (\$80 thousand).

Direct Maintenance Expense (including contracted maintenance, Eagle Harbor labor, and materials)

Vessel Maintenance: Change from prior year (from FY20 to FY21): \$6.8 million increase (31.3%) Change over six years (from FY16 to FY21): \$3.9 million increase (15.9%)

• In FY21 \$4.3 million in Federal Transit Administration (FTA) grant funds were spent on Non-Ordinary Maintenance on the vessels, a \$2.1 million increase from FY20. Non-Ordinary Maintenance included engine rebuilds, turbo chargers, life raft slides, battery backup units and injectors. In addition, the state funded expenses increased \$4.8 million from FY20 to FY21. The state-funded increase was mainly due to an increase of \$2.1 million in Eagle Harbor Vessel

Direct Maintenance Expense (continued)

Maintenance and Layup Labor, a \$0.9 million increase to Outside Repairs – Drydock, a \$0.7 million increase to Vessel Preservation Labor, \$0.5 million increase in Outside Repairs, Ferries, a \$0.2 million increase in Architectural/Engineering Services, and a \$0.14 million increase in Private Automobile Mileage.

• The increase over the six years was mainly due to \$4.4 million for the FY21 FTA grant and \$0.7 million in increased Labor, offset by a decrease of \$0.9 million in Outside Ferry Repairs, \$0.2 million in Inventory Issues, and \$0.1 million in Outside Ferry Repairs.

Terminal Maintenance: Change from prior year (from FY20 to FY21): \$0.4 million increase (3.2%) Change over six years (from FY16 to FY21): \$1.8 million increase (18.3%)

- The increase from FY20 to FY21 was primarily due to a \$0.8 million increase in Outside Repairs to Terminals, a \$0.2 million increase in General Repairs/Alterations/Maintenance and a \$0.1 million increase in Supplies & Materials, offset by \$0.7 million decrease in Labor.
- The increase over the six years is due primarily to a \$1.8 million increase in Labor contract wage and benefits.

Management and Support Expense:

Labor: Change from prior year (from FY20 to FY21): \$1.0 million increase (4.9%) Change over six years (from FY16 to FY21): \$7.1 million increase (50.3%)

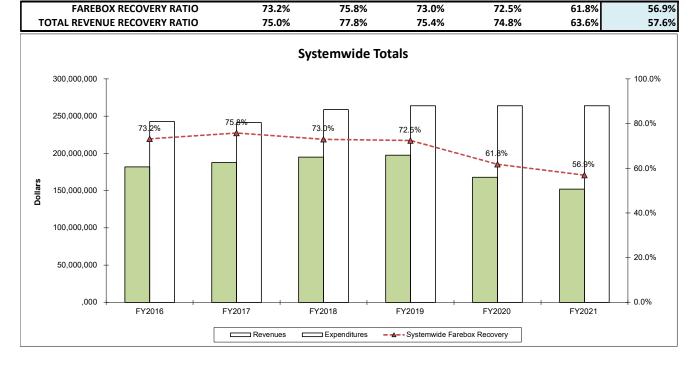
- The increase from FY19 to FY20 was due to increased Training (\$1.3 million), offset by a decrease in Vessels Management (\$0.3 million).
- The increase over the six years was mainly due to consolidating training within Management & Support services resulting in a \$4.2 million increase. Additional increases include increases to staff for: Vessels Management (\$1.2 million), Operations management (\$0.8 million), Finance & Administration (\$0.6 million), and Safety (\$0.3 million).

Non-Labor: Change from prior year (from FY20 to FY21): \$0.5 million increase (4.3%) Change over six years (from FY16 to FY21): \$1.8 million increase (15.9%)

- The increase from FY20 to FY21 was mainly due to an increase in costs associated with Training (\$0.4 million), and an increase in Merchant Discount and Bank Fees (\$0.2 million), offset by a decrease in costs associated with Executive Management Support & Services (\$0.1 million).
- The increase over the six years is due primarily to costs associated with training (\$1.4 million) and increases in contractual services for the Vessel Maintenance Department (\$0.8 million). This was offset by a decrease in costs associated with Executive Management Support & Services (\$0.3 million).

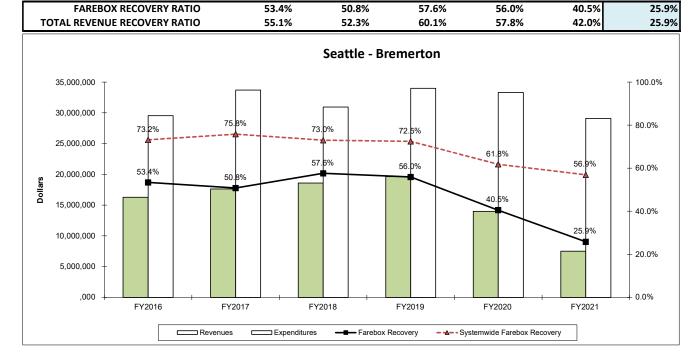
Summary - All Routes

		FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC							
Passenger		13,527,000	13,687,000	13,865,000	13,700,000	10,377,000	6,918,000
Vehicle & Driver		10,565,000	10,551,000	10,713,000	10,556,000	9,029,000	8,408,000
TOTAL RID	DERS	24,091,000	24,238,000	24,578,000	24,256,000	19,406,000	15,326,000
REVENUE							450004000
Fares		177,437,000	182,952,000	188,744,000	191,281,000	163,142,000	150,204,000
Miscellaneous		4,414,000	4,729,000	6,237,000	6,163,000	4,775,000	1,847,000
TOTAL REVE	NUE	181,851,000	187,681,000	194,981,000	197,444,000	167,918,000	152,051,000
DIRECT VESSEL OPERATING EXPEN	ISE						
Labor	- =	99,033,000	102,140,000	108,037,000	111,628,000	114,102,000	115,085,000
Fuel		40,474,000	36,500,000	35,940,000	38,085,000	38,567,000	27,941,000
Non-Labor		9,724,000	9,391,000	9,867,000	9,287,000	9,152,000	9,553,000
1	otal	149,231,000	148,031,000	153,845,000	159,000,000	161,820,000	152,579,000
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DIRECT TERMINAL OPERATING EX	PENSE						
Labor		26,563,000	27,179,000	28,511,000	28,798,000	29,313,000	29,574,000
Non-Labor	_	6,683,000	6,750,000	7,006,000	7,027,000	6,836,000	6,920,000
1	otal	33,246,000	33,928,000	35,517,000	35,825,000	36,149,000	36,494,000
DIRECT MAINTENANCE EXPENSE							
Vessel Maintenance		24,732,000	25,293,000	28,197,000	27,131,000	21,825,000	28,664,000
Terminal Maintenance	=	9,851,000	9,712,000	10,871,000	10,344,000	11,287,000	11,654,000
1	Total	34,583,000	35,005,000	39,068,000	37,475,000	33,113,000	40,317,000
MANAGEMENT AND SUPPORT EX	PFNSF						
Labor		14,223,000	14,123,000	18,324,000	18,956,000	20,374,000	21,370,000
Non-Labor		11,252,000	10,270,000	11,888,000	12,747,000	12,502,000	13,042,000
1	otal -	25,475,000	24,393,000	30,212,000	31.703.000	32,876,000	34,412,000
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TOTAL EXPEN	NSES	242,535,000	241,358,000	258,642,000	264,002,000	263,958,000	263,803,000
NET REVENUE/(EXPE	NSE)	(60,684,000)	(53,677,000)	(63,661,000)	(66,559,000)	(96,040,000)	(111,752,000)
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Route 10: Seattle - Bremerton

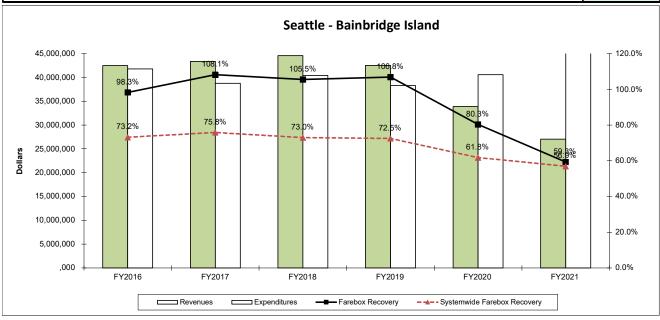
	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC						
Passenger	2,001,000	2,116,000	2,046,000	2,082,000	1,278,000	465,000
Vehicle & Driver	662,000	690,000	707,000	691,000	510,000	361,000
TOTAL RIDERS	2,663,000	2,806,000	2,753,000	2,773,000	1,788,000	826,000
REVENUE						
Fares	15,765,000	17,111,000	17,822,000	19,004,000	13,488,000	7,523,000
Miscellaneous	500,000	516,000	766,000	635,000	498,000	-
TOTAL REVENUE	16,265,000	17,627,000	18,588,000	19,639,000	13,986,000	7,523,000
DIRECT VESSEL OPERATING EXPENSE						
Labor	11,818,000	13,148,000	13,942,000	14,580,000	14,227,000	14,328,000
Fuel	5,763,000	5,642,000	5,545,000	6,233,000	5,811,000	3,633,000
Non-Labor	1,295,000	1,855,000	1,100,000	1,027,000	1,005,000	934,000
Total	18,876,000	20,645,000	20,587,000	21,840,000	21,043,000	18,895,000
DIRECT TERMINAL OPERATING EXPENS	E					
Labor	2,890,000	3,055,000	3,185,000	3,268,000	3,298,000	2,980,000
Non-Labor	460,000	500,000	436,000	454,000	378,000	290,000
Total	3,350,000	3,555,000	3,621,000	3,722,000	3,676,000	3,270,000
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	3,271,000	4,808,000	2,122,000	3,467,000	3,543,000	2,400,000
Terminal Maintenance	955,000	1,295,000	990,000	858,000	897,000	727,000
Total	4,226,000	6,103,000	3,112,000	4,325,000	4,440,000	3,127,000
MANAGEMENT AND SUPPORT EXPENSI						
Labor	1,733,000	1,973,000	2,191,000	2,439,000	2,571,000	2,356,000
Non-Labor	1,349,000	1,418,000	1,422,000	1,640,000	1,577,000	1,438,000
Total	3,082,000	3,391,000	3,613,000	4,079,000	4,148,000	3,794,000
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TOTAL EXPENSES	29,534,000	33,694,000	30,933,000	33,966,000	33,307,000	29,086,000
NET REVENUE/(EXPENSE)	(13,270,000)	(16,067,000)	(12,345,000)	(14,327,000)	(19,321,000)	(21,563,000)



Route 20: Seattle - Bainbridge Island

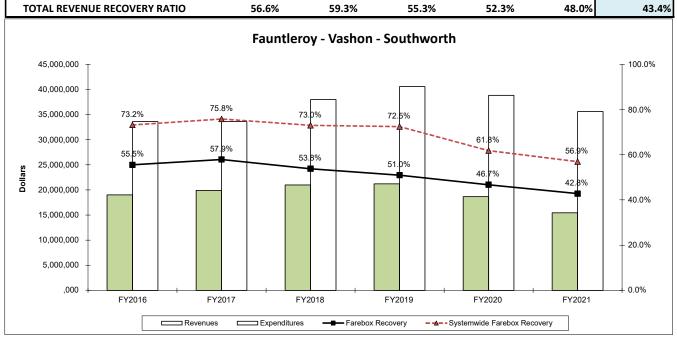
	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC						
Passenger	4,435,000	4,525,000	4,597,000	4,408,000	3,195,000	1,527,000
Vehicle & Driver	1,953,000	1,921,000	1,918,000	1,808,000	1,443,000	1,293,000
TOTAL RIDERS	6,388,000	6,446,000	6,515,000	6,216,000	4,638,000	2,820,000
REVENUE						
Fares	41,048,000	41,881,000	42,606,000	40,885,000	32,572,000	26,910,000
Miscellaneous	1,445,000	1,476,000	1,967,000	1,621,000	1,283,000	122,000
TOTAL REVENUE	42,493,000	43,357,000	44,573,000	42,506,000	33,855,000	27,032,000
DIRECT VESSEL OPERATING EXPENSE						
Labor	14,077,000	14,133,000	14,884,000	15,086,000	15,242,000	16,318,000
Fuel	8,600,000	7,330,000	7,382,000	7,546,000	7,537,000	5,771,000
Non-Labor	1,542,000	1,239,000	1,516,000	1,066,000	1,455,000	1,496,000
Total	24,219,000	22,702,000	23,782,000	23,698,000	24,234,000	23,585,000
DIRECT TERMINAL OPERATING EXPENSE						
Labor	5,505,000	5,662,000	5,871,000	5,774,000	6,070,000	6,406,000
Non-Labor	706,000	685,000	648,000	630,000	533,000	
						480,000
Total	6,211,000	6,347,000	6,519,000	6,404,000	6,603,000	6,886,000
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	4,921,000	2,555,000	3,376,000	2,164,000	3,473,000	6,552,000
Terminal Maintenance	2,066,000	3,230,000	1,997,000	1,416,000	1,199,000	2,446,000
Total	6,987,000	5,785,000	5,373,000	3,580,000	4,672,000	8,998,000
MANAGEMENT AND SUPPORT EXPENSE						
Labor	2,452,000	2,268,000	2,862,000	2,748,000	3,131,000	3,677,000
Non-Labor	1,908,000	1,630,000	1,857,000	1,848,000	1,921,000	2,244,000
Total	4,360,000	3,898,000	4,719,000	4,596,000	5,052,000	5,921,000
TOTAL EXPENSES	41,777,000	38,733,000	40,393,000	38,278,000	40,561,000	45,391,000
NET REVENUE/(EXPENSE)	716,000	4,624,000	4,180,000	4,228,000	(6,706,000)	(18,359,000)

TOTAL REVENUE RECOVERY RATIO	101.7%	111.9%	110.3%	111.0%	83.5%	59.6%
FAREBOX RECOVERY RATIO	98.3%	108.1%	105.5%	106.8%	80.3%	59.3%



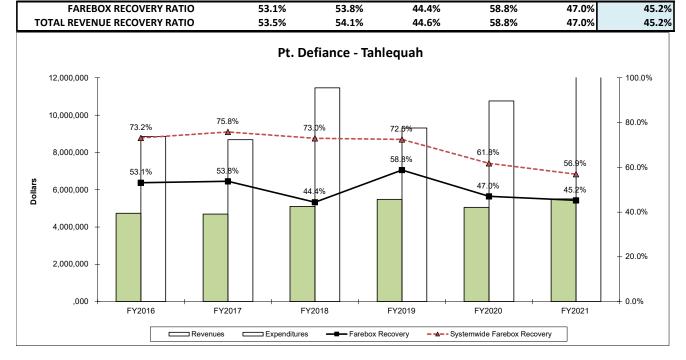
Route 30: Fauntleroy - Vashon - Southworth

	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC						
Passenger	1,289,000	1,318,000	1,363,000	1,347,000	1,059,000	675,000
Vehicle & Driver	1,728,000	1,745,000	1,782,000	1,750,000	1,501,000	1,238,000
TOTAL RIDERS	3,017,000	3,062,000	3,145,000	3,097,000	2,560,000	1,913,000
REVENUE						
Fares	18,651,000	19,442,000	20,438,000	20,683,000	18,130,000	15,231,000
Miscellaneous	353,000	458,000	559,000	536,000	520,000	220,000
TOTAL REVENUE		19,900,000	20,997,000	21,219,000	18,650,000	15,451,000
DIDECT VESSEL ODER ATING EVERNOR						
DIRECT VESSEL OPERATING EXPENSE Labor	15,384,000	15,561,000	16,353,000	16,963,000	17,944,000	16,602,000
Fuel	4,477,000	3,834,000	3,889,000	4,101,000	4,247,000	2,753,000
Non-Labor	981,000	1,154,000	1,208,000	1,337,000	1,443,000	1,353,000
Tota		20,549,000	21,450,000	22,401,000	23,634,000	20,708,000
DIRECT TERMINAL OPERATING EXPEN	ICT.					
	-	4 204 000	4 527 000	4,580,000	4 955 999	4 000 000
Labor Non-Labor	4,308,000 653,000	4,304,000 506,000	4,527,000 730,000	4,580,000 725,000	4,855,000 777,000	4,906,000
Non-Labor Tota		4,810,000	5,257,000	5,305,000	5,632,000	534,000 5,440,000
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.,==,==	5,=1.7555	5,535,535	5,552=,555	5, 115,555
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	2,750,000	3,829,000	4,806,000	6,316,000	3,342,000	3,072,000
Terminal Maintenance	1,366,000	904,000	2,044,000	1,689,000	1,380,000	1,742,000
Tota	4,116,000	4,733,000	6,850,000	8,005,000	4,722,000	4,814,000
MANAGEMENT AND SUPPORT EXPEN	SE					
Labor	1,961,000	1,959,000	2,692,000	2,914,000	2,997,000	2,885,000
Non-Labor	1,710,000	1,526,000	1,746,000	1,960,000	1,839,000	1,760,000
Tota	3,671,000	3,485,000	4,438,000	4,874,000	4,836,000	4,645,000
TOTAL EXPENSES	33,590,000	33,577,000	37,995,000	40,585,000	38,824,000	35,607,000
NET REVENUE/(EXPENSE		(13,677,000)	(16,998,000)	(19,366,000)	(20,174,000)	(20,156,000)
	•	•			· •	
FAREBOX RECOVERY RATIO	55.5%	57.9%	53.8%	51.0%	46.7%	42.8%



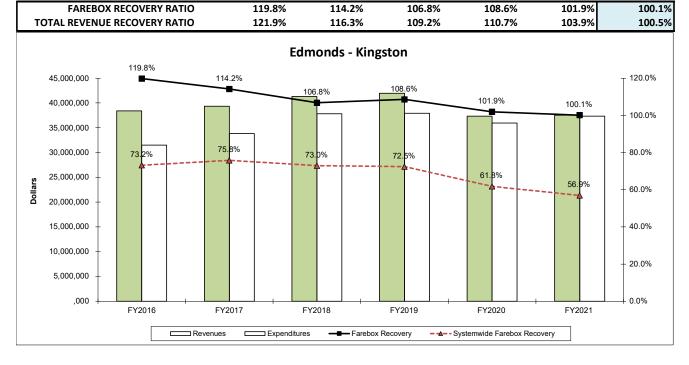
Route 40: Pt. Defiance - Tahlequah

	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC						
Passenger	340,000	339,000	365,000	372,000	320,000	300,000
Vehicle & Driver	478,000	466,000	493,000	503,000	453,000	468,000
TOTAL RIDERS	818,000	805,000	858,000	875,000	773,000	768,000
REVENUE						
Fares	4,705,000	4,670,000	5,093,000	5,475,000	5,059,000	5,507,000
Miscellaneous	30,000	28,000	17,000	4,000	-	-
TOTAL REVENUE	4,734,000	4,698,000	5,110,000	5,479,000	5,059,000	5,507,000
DIDECT VESSEL OPERATING EXPENSE						
DIRECT VESSEL OPERATING EXPENSE Labor	4 227 000	4 652 000	4 006 000	4,982,000	4 913 000	E E16 000
Fuel	4,337,000	4,653,000	4,906,000	, ,	4,813,000	5,516,000
	770,000 255,000	665,000	696,000	707,000 333,000	703,000	627,000
Non-Labor		286,000	411,000		253,000	326,000
Total	5,362,000	5,604,000	6,013,000	6,022,000	5,768,000	6,469,000
DIRECT TERMINAL OPERATING EXPENSE						
Labor	1,008,000	1,031,000	1,139,000	1,205,000	1,255,000	1,298,000
Non-Labor	85,000	95,000	88,000	88,000	82,000	105,000
Total	1,093,000	1,126,000	1,227,000	1,293,000	1,337,000	1,403,000
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	931,000	649,000	2,454,000	590,000	723,000	1,363,000
Terminal Maintenance	544,000	432,000	433,000	288,000	1,592,000	1,349,000
Total	1,475,000	1,081,000	2,887,000	878,000	2,315,000	2,712,000
MANAGEMENT AND SUPPORT EXPENSE						
Labor	520,000	508,000	812,000	669.000	830,000	986.000
Non-Labor	404,000	366,000	527,000	449,000	510,000	602,000
Total	924,000	874,000	1,339,000	1,118,000	1,340,000	1,588,000
TOTAL EXPENSES	0.054.000	0.000.000	11 466 000	0.211.000	10.700.000	12 172 000
	8,854,000	8,685,000	11,466,000	9,311,000	10,760,000	12,173,000
NET REVENUE/(EXPENSE)	(4,120,000)	(3,987,000)	(6,356,000)	(3,833,000)	(5,701,000)	(6,666,000)



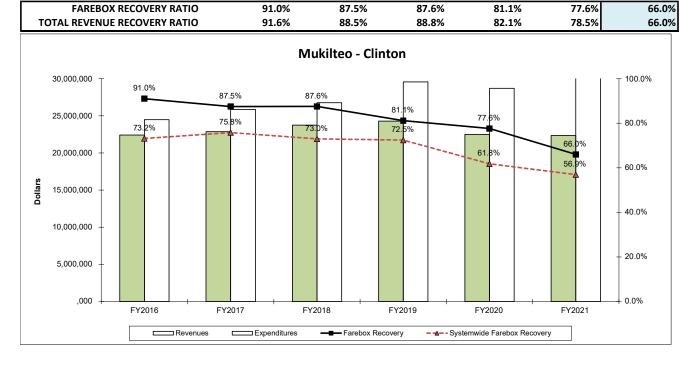
Route 50: Edmonds - Kingston

		FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC							
Passenger		1,988,000	1,962,000	2,019,000	2,008,000	1,642,000	1,449,000
Vehicle & Driver		2,131,000	2,120,000	2,170,000	2,157,000	1,875,000	1,851,000
TOTAL RID	ERS	4,119,000	4,082,000	4,189,000	4,165,000	3,517,000	3,300,000
I==							
REVENUE		27 722 000	20 507 000	40 446 000	44 476 000	25 544 200	27 262 222
Fares		37,723,000	38,587,000	40,416,000	41,176,000	36,641,000	37,368,000
Miscellaneous		665,000	739,000	905,000	787,000	699,000	158,000
TOTAL REVEN	NUE	38,388,000	39,326,000	41,321,000	41,963,000	37,340,000	37,525,000
DIRECT VESSEL OPERATING EXPEN	SF						
Labor	-	12,577,000	13,263,000	13,924,000	14,538,000	14,756,000	16,109,000
Fuel		5,875,000	6,163,000	5,599,000	6,233,000	6,240,000	4,792,000
Non-Labor		1,338,000	1,162,000	1,490,000	1,437,000	1,040,000	1,138,000
	otal	19,790,000	20,588,000	21,013,000	22,208,000	22,036,000	22,039,000
1	Otai	13,730,000	20,388,000	21,013,000	22,208,000	22,030,000	22,039,000
DIRECT TERMINAL OPERATING EXI	PENSE						
Labor		4,450,000	4,679,000	4,924,000	4,912,000	4,919,000	5,111,000
Non-Labor		595,000	628,000	729,000	681,000	709,000	906,000
T	otal	5,045,000	5,307,000	5,653,000	5,593,000	5,628,000	6,017,000
DIRECT MAINTENANCE EXPENSE							
Vessel Maintenance		2,575,000	3,411,000	4,489,000	3,150,000	1,744,000	3,389,000
Terminal Maintenance		799,000	1,095,000	2,268,000	2,415,000	2,056,000	1,014,000
T	otal	3,374,000	4,506,000	6,757,000	5,565,000	3,800,000	4,403,000
MANAGEMENT AND SUPPORT EXP	PENSE						
Labor		1,848,000	1,979,000	2,681,000	2,722,000	2,774,000	3,024,000
Non-Labor		1,438,000	1,423,000	1,739,000	1,831,000	1,702,000	1,845,000
	otal	3.286.000	3.402.000	4.420.000	4.553.000	4.476.000	4,869,000
,"	otai	3,200,000	3,402,000	4,420,000	4,555,000	4,470,000	4,005,000
TOTAL EXPEN	SES	31,495,000	33,803,000	37,843,000	37,919,000	35,941,000	37,328,000
NET REVENUE/(EXPEN	ISE)	6,893,000	5,523,000	3,478,000	4,044,000	1,399,000	198,000
						•	



Route 60: Mukilteo - Clinton

		FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC							
Passenger		1,871,000	1,825,000	1,864,000	1,862,000	1,568,000	1,325,000
Vehicle & Driver		2,261,000	2,236,000	2,270,000	2,271,000	2,047,000	1,990,000
TOTAL RIDE	RS	4,132,000	4,061,000	4,134,000	4,133,000	3,615,000	3,315,000
REVENUE							
Fares		22,281,000	22,622,000	23,422,000	23,986,000	22,276,000	22,342,000
Miscellaneous		137,000	245,000	329,000	289,000	234,000	-
TOTAL REVEN	UE	22,418,000	22,866,000	23,751,000	24,275,000	22,510,000	22,342,000
DIRECT VESSEL OPERATING EXPENS	E						
Labor	E	11,323,000	11,625,000	12,580,000	13,377,000	13,977,000	14,888,000
Fuel		3,170,000	2,728,000	2,768,000	3,301,000	3,629,000	2,750,000
Non-Labor		909,000	858,000	791,000	1,329,000	1,100,000	1,290,000
	=	•	-	•			
To	tal	15,402,000	15,211,000	16,139,000	18,007,000	18,706,000	18,928,000
DIRECT TERMINAL OPERATING EXP	ENSE						
Labor		3,376,000	3,483,000	3,708,000	3,802,000	3,765,000	3,830,000
Non-Labor		555,000	556,000	636,000	616,000	663,000	830,000
To	tal	3,931,000	4,039,000	4,344,000	4,418,000	4,428,000	4,660,000
DIRECT MAINTENANCE EXPENSE							
Vessel Maintenance		1,846,000	3,276,000	2,626,000	2,843,000	1,117,000	3,205,000
Terminal Maintenance	_	742,000	723,000	519,000	745,000	868,000	2,637,000
To	tal	2,588,000	3,999,000	3,145,000	3,588,000	1,985,000	5,842,000
MANAGEMENT AND SUPPORT EXP	FNSF						
Labor		1,436,000	1,514,000	1,895,000	2,123,000	2,215,000	2,742,000
Non-Labor		1,118,000	1,088,000	1,230,000	1,427,000	1,359,000	1,673,000
	tal =	2,554,000	2.602.000	3.125.000	3.550.000	3,574,000	4,415,000
	ıldı	2,334,000	2,002,000	3,123,000	3,330,000	3,374,000	4,413,000
TOTAL EXPENS	SES	24,475,000	25,851,000	26,753,000	29,563,000	28,693,000	33,845,000
NET REVENUE/(EXPEN	SE)	(2,057,000)	(2,985,000)	(3,002,000)	(5,288,000)	(6,183,000)	(11,503,000)
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Route 70: Port Townsend - Coupeville

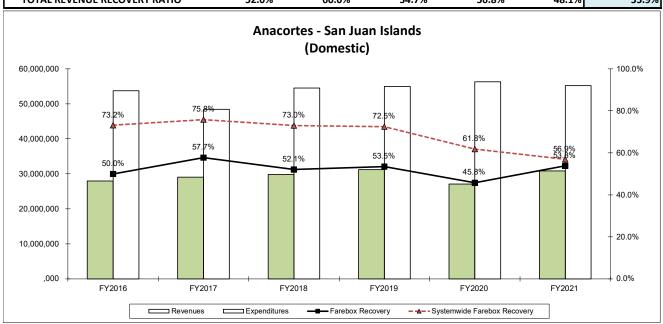
	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC						
Passenger	436,000	446,000	452,000	452,000	372,000	319,000
Vehicle & Driver	368,000	374,000	374,000	372,000	331,000	300,000
TOTAL RIDERS	804,000	820,000	826,000	824,000	703,000	619,000
DEVENUE						
REVENUE	6 266 000	C F2C 000	c coa ooo	6.750.000	6 004 000	F 6FF 000
Fares	6,366,000	6,526,000	6,602,000	6,758,000	6,084,000	5,655,000
Miscellaneous	95,000	94,000	144,000	277,000	82,000	153,000
TOTAL REVENUE	6,461,000	6,620,000	6,746,000	7,035,000	6,166,000	5,808,000
DIRECT VESSEL OPERATING EXPENSE						
Labor	5,633,000	5,526,000	5,790,000	5,900,000	6,413,000	5,682,000
Fuel	1,575,000	1,291,000	1,225,000	1,294,000	1,488,000	954,000
Non-Labor	597,000	459,000	513,000	494,000	654,000	539,000
Total	7,805,000	7,276,000	7,528,000	7,688,000	8,555,000	7,175,000
DIRECT TERMINAL OPERATING EXPENSE						
Labor	1,851,000	1,865,000	1,926,000	1,985,000	1,967,000	1,979,000
Non-Labor	230,000	227,000	231,000	244,000	234,000	248,000
Total	2,081,000	2,092,000	2,157,000	2,229,000	2,201,000	2,227,000
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	1,572,000	1,644,000	1,215,000	1,310,000	1,803,000	2,656,000
Terminal Maintenance	270,000	532,000	542,000	471,000	856,000	763,000
Total	1,842,000	2,176,000	1,757,000	1,781,000	2,659,000	3,419,000
MANAGEMENT AND SUPPORT EXPENSE						
Labor	769,000	751,000	918,000	955,000	1,182,000	1,194,000
Non-Labor	598,000	540,000	595,000	642,000	726,000	729,000
Total	1,367,000	1,291,000	1,513,000	1,597,000	1,908,000	1,923,000
TOTAL EXPENSES	13,095,000	12,835,000	12,955,000	13,295,000	15,323,000	14,744,000
NET REVENUE/(EXPENSE)	(6,634,000)	(6,215,000)	(6,209,000)	(6,260,000)	(9,156,000)	(8,936,000)
FAREBOX RECOVERY RATIO	48.6% 49.3%	50.8% 51.6%	51.0% 52.1%	50.8% 52.9%	39.7% 40.2%	38.4% 39.4%

T(OTAL REVENUE	RECOVERY RAT	10	49.3%	51.6%	52.1%	52.9%	40.2%	39.4%
				Port Tow	nsend - (Coupeville			
	18,000,000								T 100.0%
	16,000,000								
	14,000,000	73.2%	75.8%	73.09	6	72.5%			80.0%
	12,000,000	Ţ					61.8%	56.9%	
Dollars	10,000,000	48.6%	50.8%	51.09	6	50.8%			+ 60.0%
	8,000,000			Ī			39.7%	38.4%	40.0%
	6,000,000								
	4,000,000								- 20.0%
	2,000,000								
	,000	FY2016	FY2017	FY20 ⁻	18	FY2019	FY2020	FY2021	0.0%
			□ Revenues □	Expenditures	— ■ Farebo	x Recovery	Systemwide Farebox Recov	very	

Route 80: Anacortes - San Juan Islands (Domestic)

	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
TRAFFIC						
Passenger	1,073,000	1,063,000	1,064,000	1,082,000	856,000	858,000
Vehicle & Driver	935,000	953,000	952,000	959,000	825,000	907,000
TOTAL RIDE	RS 2,008,000	2,016,000	2,016,000	2,041,000	1,681,000	1,765,000
REVENUE						
Fares	26,837,000	27,954,000	28,372,000	29,392,000	25,762,000	29,668,000
Miscellaneous	1,105,000	1,082,000	1,429,000	1,827,000	1,317,000	1,194,000
TOTAL REVEN		29,036,000	29,802,000	31,219,000	27,079,000	30,862,000
	, ,		, ,	, ,	, ,	, ,
DIRECT VESSEL OPERATING EXPENS	E					
Labor	21,863,000	22,118,000	23,445,000	24,109,000	25,245,000	25,642,000
Fuel	9,182,000	7,672,000	7,947,000	7,825,000	8,349,000	6,661,000
Non-Labor	2,516,000	2,129,000	2,514,000	2,046,000	2,082,000	2,477,000
То	tal 33,561,000	31,919,000	33,906,000	33,980,000	35,676,000	34,780,000
DIRECT TERMINAL OPERATING EXP						
Labor	2,866,000	2,799,000	2,926,000	2,983,000	2,923,000	3,064,000
Non-Labor	2,808,000	2,950,000	2,886,000	2,976,000	2,978,000	3,137,000
То	tal 5,674,000	5,749,000	5,812,000	5,959,000	5,901,000	6,201,000
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	5,942,000	4,503,000	6,410,000	6,382,000	5,370,000	6,027,000
Terminal Maintenance	2,930,000	1,380,000	1,986,000	2,057,000	2,342,000	959,000
То	tal 8,872,000	5,883,000	8,396,000	8,439,000	7,712,000	6,986,000
AAANA OSAASNIT AND GUDDOOT SVD	-1105					
MANAGEMENT AND SUPPORT EXP		2 925 000	2.050.000	2.048.000	4 246 000	4.460.000
Labor	3,152,000	2,835,000	3,859,000	3,948,000	4,346,000	4,469,000
Non-Labor	2,453,000	2,038,000	2,504,000	2,655,000	2,667,000	2,727,000
То	tal 5,605,000	4,873,000	6,363,000	6,603,000	7,013,000	7,196,000
TOTAL EXPENS	ES 53,712,000	48,424,000	54,477,000	54,981,000	56,302,000	55,163,000
NET REVENUE/(EXPENS	SE) (25,770,000)	(19,388,000)	(24,676,000)	(23,762,000)	(29,223,000)	(24,301,000)

TOTAL REVENUE RECOVERY RATIO	52.0%	60.0%	54.7%	56.8%	48.1%	55.9%
FAREBOX RECOVERY RATIO	50.0%	57.7%	52.1%	53.5%	45.8%	53.8%



Route 85: Anacortes - Sidney

	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
[RAFFIC						
Passenger	93,000	93,000	94,000	87,000	87,000	
Vehicle & Driver	49,000	47,000	48,000	45,000	44,000	
TOTAL RIDERS	142,000	140,000	142,000	132,000	131,000	
REVENUE						
Fares	4,061,000	4,159,000	3,973,000	3,922,000	3,130,000	
Miscellaneous	85,000	92,000	121,000	187,000	143,000	<u> </u>
TOTAL REVENUE	4,146,000	4,251,000	4,094,000	4,109,000	3,273,000	
DIRECT VESSEL OPERATING EXPENSE						
Labor	2,021,000	2,113,000	2,214,000	2,093,000	1,483,000	
Fuel	1,062,000	1,174,000	889,000	844,000	565,000	
Non-Labor	291,000	249,000	324,000	218,000	119,000	
Total	3,374,000	3,536,000	3,427,000	3,155,000	2,168,000	
Total	3,374,000	3,330,000	3,427,000	3,133,000	2,168,000	•
DIRECT TERMINAL OPERATING EXPENSE						
Labor	309,000	300,000	305,000	289,000	261,000	-
Non-Labor	591,000	603,000	622,000	613,000	482,000	390,000
Total	900,000	903,000	927,000	902,000	743,000	390,000
DIRECT MAINTENANCE EXPENSE						
Vessel Maintenance	924,000	617,000	699,000	909,000	710,000	
Terminal Maintenance	179,000	121,000	92,000	405,000	98,000	17,000
Total	1,103,000	738,000	791,000	1,314,000	808,000	17,000
		•	•		·	,
MANAGEMENT AND SUPPORT EXPENSE						
Labor	352,000	337,000	413,000	438,000	328,000	38,000
Non-Labor	274,000	242,000	268,000	295,000	201,000	23,000
Total	626,000	579,000	681,000	733,000	529,000	61,000
TOTAL EXPENSES	6,003,000	5,757,000	5,825,000	6,104,000	4,248,000	467,000
NET REVENUE/(EXPENSE)	(1,857,000)	(1,506,000)	(1,732,000)	(1,995,000)	(975,000)	(467,000
FAREBON RECOVERY RATIO	67.60/	72.20/	CO 20/	CA 20/	72 70/	2.22
FAREBOX RECOVERY RATIO	67.6%	72.2%	68.2%	64.2%	73.7%	0.09
TOTAL REVENUE RECOVERY RATIO	69.1%	73.8%	70.3%	67.3%	77.0%	0.09

