

# Appendix C: Public Involvement materials

## Open house boards

### Welcome

The purpose of tonight's meeting is to:

- Learn about WSF's 2040 Draft Long Range Plan.
- Provide feedback on the Draft Plan.
- Meet the project team and ask questions.

Washington State Ferries  
2040 Long Range Plan

Washington State Ferries WSDOT

### Timeline

Washington State Ferries  
2040 Long Range Plan

Washington State Ferries WSDOT

# What is the Long Range Plan?

WSF is developing a Long Range Plan to better understand and plan for the changing needs of our system through 2040.

The Long Range Plan will provide a blueprint for WSF on how to meet customer needs and accommodate the next generation of ferry riders.

The plan will guide WSF on future service needs and investments in vessels and terminals.



### 2017/2019 Transportation Budget

- Review the changing needs of ferry system users and funding opportunities and challenges.
- Evaluate strategies to help spread peak ridership.
- Identify operational changes to reduce costs.
- Address the seismic vulnerability and emergency preparedness of the system.

### WSDOT vision and mission

### WSDOT Plans

- Washington Transportation Plan
- Human Services Transportation Plan
- Public Transportation Plan
- Climate Resiliency Plan
- Workforce Development Plan

### 2013 Origin-Destination Survey

Includes where ferry riders travel before and after they take a ferry.

### Long Range Plan objective

Provide information about the needs of ferry customers, establish operational and pricing strategies to meet those needs, and identify vessel and terminal operations and capital requirements.

### 2007 Legislative Directive (ESHB 2358)

- Include service objectives for routes.
- Forecast demand.
- Develop investment strategies that consider regional and statewide needs.
- Support local land use plans, and assure that ferry services are fully integrated with other transportation services.
- Provide for the preservation of capital assets based on lowest life-cycle cost methods; be consistent with the regional transportation plans.
- Develop the Plan in conjunction with the Ferry Advisory Committees.

### Executive Order 18-01

Directs WSF to begin the transition to a zero-carbon-emission ferry fleet, including accelerated adoption of both ferry electrification and operational improvements to conserve energy and cut fuel use.

## 2040 Long Range Plan

### WSDOT Strategic Goals

- Inclusion
- Practical Solutions
- Workforce Development

## Washington State Ferries 2040 Long Range Plan



# What will the ferry system look like in 2040?

Systemwide ridership is projected to increase 30 percent by 2040. The Long Range Plan will help WSF determine how to accommodate future growth. Ridership forecasts are based on rider survey results and local and regional forecast data from the Puget Sound Regional Council and local jurisdictions.

Port Townsend/Coupeville		
Year	Passengers	Vehicles/Drivers
2017	462,100	334,300
2040	721,800	498,200

Edmonds/Kingston		
Year	Passengers	Vehicles/Drivers
2017	1,914,100	2,068,800
2040	3,360,000	2,514,400

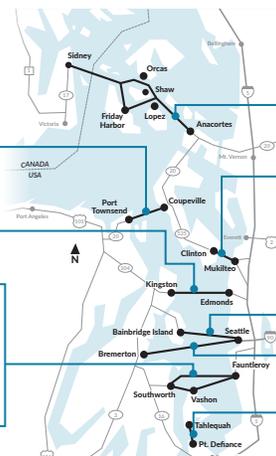
Southworth/Vashon		
Year	Passengers	Vehicles/Drivers
2017	110,500	88,300
2040	136,000	175,900

Fautleroy/Vashon		
Year	Passengers	Vehicles/Drivers
2017	890,800	1,094,400
2040	1,112,000	1,241,600

Fautleroy/Southworth		
Year	Passengers	Vehicles/Drivers
2017	356,200	556,600
2040	588,900	663,800



Anacortes/San Juan Islands		
Year	Passengers	Vehicles/Drivers
2017	1,060,200	950,000
2040	1,444,100	1,299,800

Anacortes/Sidney, B.C.		
Year	Passengers	Vehicles/Drivers
2017	94,100	47,600
2040	138,400	69,200

Mukilteo/Clinton		
Year	Passengers	Vehicles/Drivers
2017	1,811,600	2,221,000
2040	2,155,800	2,643,000

Seattle/Bainbridge Island		
Year	Passengers	Vehicles/Drivers
2017	4,548,800	1,997,100
2040	6,422,500	2,344,200

Seattle/Bremerton		
Year	Passengers	Vehicles/Drivers
2017	2,125,100	689,600
2040	3,101,800	846,700

Point Defiance/Tahlequah		
Year	Passengers	Vehicles/Drivers
2017	309,400	469,300
2040	599,300	547,400

Note: all data is from 2017 fiscal year.

## Washington State Ferries 2040 Long Range Plan



## 2040 Long Range Plan themes

### Reliable service

- Replace aging vessels and invest in new vessels to maintain reliable service.
- Preserve and improve terminals to enhance safety and operations.
- Invest in attracting, retaining and strengthening the workforce.

### Customer experience

- Provide better trip planning information.
- Reduce customer wait times.
- Enhance multimodal connections and accessibility.

### Manage growth

- Increase walk-on ridership.
- Spread out demand and maximize WSF's existing assets.

### Sustainability and resilience

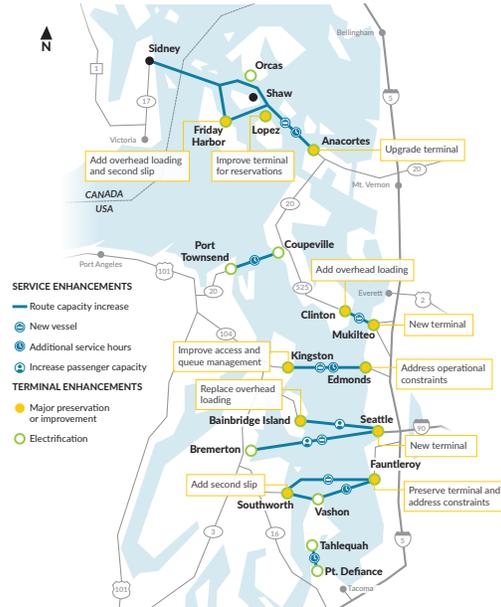
- Green the fleet and reduce our environmental footprint.
- Plan for emergencies and climate change to sustain reliable service through 2040.

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2040 Long Range Plan



## Reliable service

### Service and terminal enhancements in 2040



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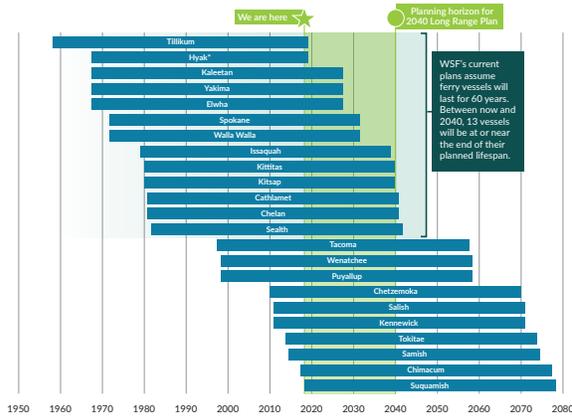


## Stabilize the fleet

Our ferries operate more than 20 hours each day, 365 days a year. Heavy use puts stress on our aging fleet, and WSF has limited spare ferries to fill in when vessels need to be taken out of service for maintenance.

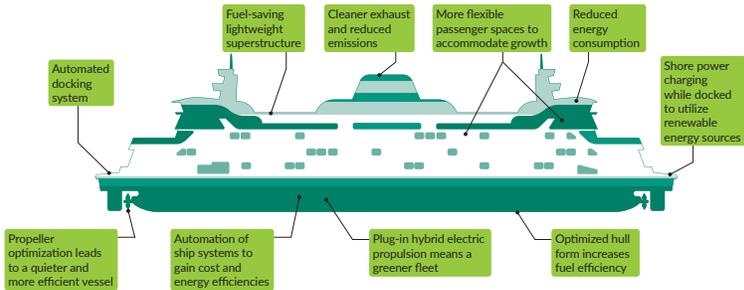
To stabilize the system and to provide reliable service through 2040, the Draft Plan recommends:

- **Build new vessels to stabilize the system.**
  - Construct five new Olympic Class vessels as soon as possible – two to stabilize the fleet and three to replace retiring vessels.
- **Examine the 60-year life expectancy for vessels that have not had needed maintenance and preservation time.**
  - Because historical Class vessels are experiencing reliability issues that will shorten their service life, retire them early, at approximately 50 years of age.
- **Invest in new vessels to replace retiring vessels.**
  - Retire and replace 13 vessels over the planning horizon.
- **Grow the fleet from 22 to 26 total vessels.**
  - Allow for 12 vessels of annual out-of-service maintenance and preservation time for each vessel to achieve the 60-year life expectancy goal.
- **Simplify the fleet to include five vessel classes by 2040.**



\*Hyak did not have a midlife refurbishment. It is scheduled to be retired in 2019.

## Vessel of the future



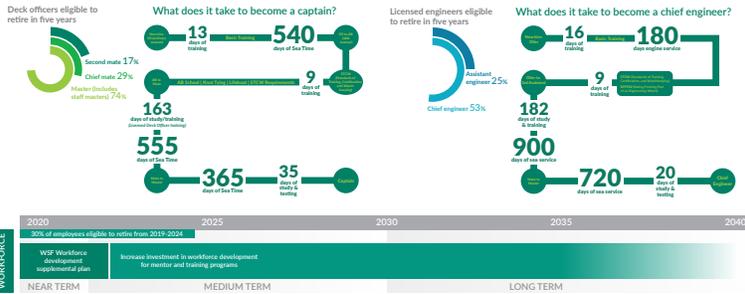
## Workforce development

30 percent of the WSF workforce is eligible to retire in the next five years.

WSF needs qualified staff to operate the ferry system.

To improve workforce investments, the Draft Plan recommends:

- Establish a workforce development plan unique to maritime conditions.
  - Continue investing in recruitment, training, apprentice and mentoring programs for all WSF positions.
  - Develop strategies to encourage qualified, experienced workers to stay in the workforce while attracting and retaining a younger workforce.
  - Update salary survey data regularly for wage adjustments to reflect market conditions.
- Retain skilled labor at the Eagle Harbor Maintenance Facility.
  - Survey regional salary information frequently to gain awareness of the latest market conditions and take measures to compete with those conditions.
  - Explore opportunities to expand the apprentice program to support a sustainable workforce at Eagle Harbor.



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## Preserve and improve terminals

To maintain and preserve terminals, the Draft Plan recommends:

- Plan for reliable terminal infrastructure.
  - Prioritize projects that increase reliability and resiliency.
- Monitor terminal maintenance trends through 2040.
  - Reduce paint maintenance costs.
- Program terminal preservation projects to support reliable service.
  - Improve vehicle processing and operations through preservation projects.
  - Plan for critical preservation work to upgrade the Fauntleroy terminal.
  - Work with the community to determine the best solution for operational challenges at the Edmonds terminal.
- Invest in the Eagle Harbor Maintenance Facility to serve system needs.
  - Convert an existing tie-up slip to a drive-on slip at Eagle Harbor.



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## Customer experience

### Enhance connections for all users and harness technology for an overall easier trip

WSF currently relies on manual processes to collect data, which limits the amount of information we can communicate to our customers about travel and wait times.

Technology investments focused on system integration and automation would improve the customer experience.



To improve the customer experience, the Draft Plan recommends:

- Invest in technology to improve customer trip planning, including providing information on terminal queues and wait times, real-time parking information, and improvements to customer alerts.
- Modernize fare collection to provide operational efficiencies and meet customer preferences and expectations.
  - Upgrade ticketing and reservations systems.
  - Monitor the development of two available technologies: automatic vehicle length detection and automatic vehicle passenger counting.
- Increase accessibility and wayfinding in and around the vessels and terminals to improve access and multimodal connections.
  - Install Americans with Disabilities Act (ADA)-compliant electronic signage at terminals.
- Enhance mobility by improving pedestrian, bike and transit connections to and from terminals.
  - Prioritize bike and pedestrian loading.
  - Improve bike and pedestrian infrastructure in terminal preservation and improvement projects.
- Accommodate emerging technologies, such as rideshare and autonomous vehicles, on vessels and at terminals.
  - Improve pick up/drop-off areas at terminals.
  - Design new vessels with flexible vehicle and passenger spaces in order to accommodate changing ratios of vehicle, walk-on and bike passengers in the future.

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## Manage growth

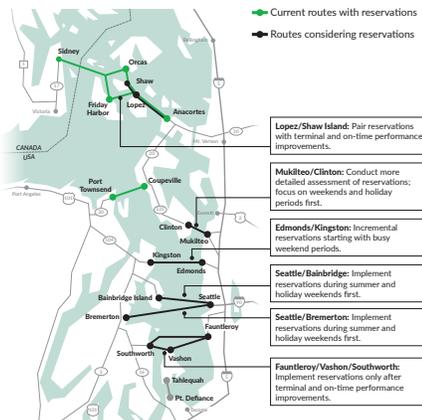
### How do we manage growth?

The Puget Sound region has experienced significant population and job growth over the past 20 years, and that trend is expected to continue. As a result, ferry ridership is expected to increase by 30 percent by 2040. WSF will need to move more people and goods, and manage demand during busy peak periods, but has limited opportunities to increase capacity.

To manage ridership growth, the Draft Plan recommends:

- Refine existing metrics and define new metrics to offer better data for future system planning that prioritizes the movement of people and improves the customer experience.
  - Add a measurement for passenger congestion levels.
  - Adjust capacity standards on routes with reservations.
  - Establish vehicle wait time as a performance metric.
- Maximize system efficiency by implementing strategies and incentives that streamline operations, spread out demand beyond peak travel times, and prioritize walk-on and bike-on passengers.
  - Expand vehicle reservations.
  - Review fare structure and pricing strategies.
- Provide system capacity enhancements through
  - Model increases in service hours.
  - Increased carrying capacity through the size of vessels.
  - Terminal improvements.

### Considerations for future vehicle reservations



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## Strategies to manage growth



### Key considerations and challenges

- Coordination with other agencies is necessary to provide seamless door-to-door trips.
- Changes to ferry service are constrained by technology, infrastructure and funding.

## Reducing our environmental impact

WSF is committed to providing a sustainable fleet. Executive Order 18-01, signed by the governor in January 2018, directs WSF to begin the transition to a zero-carbon-emission ferry fleet, including the accelerated adoption of both ferry electrification and operational improvements that will conserve energy and cut fuel use. Executive Order 18-02 requires WSF to explore strategies to quiet ferries to protect the struggling orca whale population.



To reduce WSP's environmental footprint, the Draft Plan recommends:

- Highlight sustainability through organizational structure, decision-making and reporting.
  - Dedicate resources to sustainability.
- Reduce vehicle emissions by making improvements to ferry terminal operations and by using strategies to spread out passenger trips and minimize wait times.
  - Add overhead loading.
  - Invest in vehicle queue detection.
  - Optimize terminal operations.
  - Enhance customer information.
- Promote mode shift through investments in technology and infrastructure that promote walk-on and bike-on passengers and improve multimodal connections.
  - Improve customer information.
  - Enhance transit connections.
  - Improve terminal access.
- Design future vessels and terminals to be more environmentally friendly and flexible in design to accommodate new technology, changing transportation modes and increased passenger ridership.
  - Invest in hybrid-electric propulsion.
  - Reduce vessel noise.
  - Increase energy efficiency and waste reduction.
  - Monitor stormwater at terminals.
  - Continue creosote removal.

### Transition to hybrid ferry fleet



Key  
 Diesel engine  
 Lithium ion battery

## Sustainability and resilience

### Prepare for climate change and emergencies

To maintain reliable service, the Draft Plan recommends:

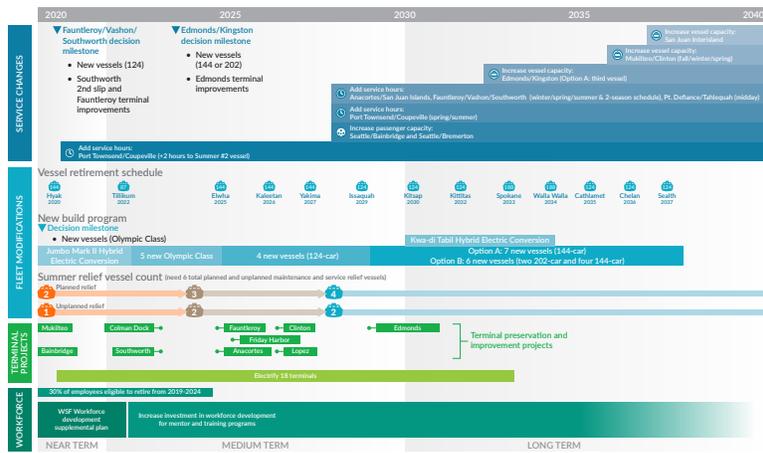
- Develop an emergency response plan to enhance preparedness and aid in response and recovery efforts, and develop a prioritization of terminal capital projects for emergency response.
  - Develop a disaster response and preparedness plan.
  - Assess the potential for emergency side loading.
  - Identify alternative landing sites.
  - Develop fuel/energy access plans.
  - Plan for disruptive events.
- Prioritize terminal maintenance needs with the most seismic risk, vulnerability to sea level rise and "lifeline routes" that provide access to major population centers or critical facilities.
- Increase the number of spare vessels to support regional emergency response.



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## Implementation timeline



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## Implementation

### Measuring performance

#### The Draft Plan recommends:

- Evaluating WSF's current standards for increasing service levels and adding capacity.
- Considering existing performance metrics to make sure we're measuring the right things. Current performance metrics include:
  - Percentage of projects completed on time.
  - Safety measures such as the number of passenger injuries.
  - Operating costs.
  - Service reliability.
  - Customer satisfaction.
  - On-time performance.



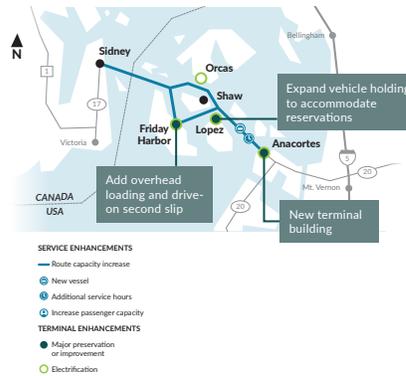
#### Key considerations and challenges

- Balancing day-to-day customer needs and peak season travel.
- Performance metrics are established by the Legislature.

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## Anacortes/San Juan Islands/Sidney, B.C.



#### Anacortes/San Juan Islands

- Replace two retiring vessels with hybrid-electric, international certified Olympic Class (144-car) vessels in 2022 and 2023.
- Terminal electrification at Orcas Island, Friday Harbor and Anacortes terminals in 2022.
- Construct a new terminal building at Anacortes.
- Expand vehicle holding at Lopez Island to accommodate reservations.
- Construct overhead loading and convert second slip at Friday Harbor in the 2025-2027 biennium.
- Replace 90-car capacity interisland vessel with a 114-car capacity hybrid-electric vessel in 2036.
- Replace two remaining diesel vessels with 144-car capacity hybrid-electric vessels in 2037.
- Extend the summer service schedule into May and October in 2028 and restore winter service cutbacks in 2033.

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## Port Townsend/Coupeville



- SERVICE ENHANCEMENTS**
- Route capacity increase
  - ⊕ New vessel
  - ⌚ Additional service hours
  - ⊕ Increase passenger capacity
- TERMINAL ENHANCEMENTS**
- Major preservation or improvement
  - Electrification

### Port Townsend/Coupeville

- Add one summer round trip in 2020.
- Preserve trestle and bridge structures at Port Townsend terminal in 2027-2029 biennium.
- Add four additional summer round trips and extend second vessel into early spring season in 2028.
- Terminal electrification in 2031.
- Convert existing vessels to hybrid-electric and operate all-electric by 2033.

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## Mukilteo/Clinton



- SERVICE ENHANCEMENTS**
- Route capacity increase
  - ⊕ New vessel
  - ⌚ Additional service hours
  - ⊕ Increase passenger capacity
- TERMINAL ENHANCEMENTS**
- Major preservation or improvement
  - Electrification

### Mukilteo/Clinton

- Replace 124-car vessel with 144-car vessel for peak season months, starting in 2019.
- Construct passenger overhead loading at Clinton terminal in the 2025-2027 biennium.
- Terminal electrification in 2034.
- Replace 124-car vessel with 144-car vessel in off-peak season months, starting in 2034.
- Expand park and ride facility at Clinton terminal in the 2027-2029 biennium.
- Both vessels on the route will be hybrid-electric by 2035.

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## Edmonds/Kingston



- SERVICE ENHANCEMENTS**
- Route capacity increase
  - ⊕ New vessel
  - ⊕ Additional service hours
  - ⊕ Increase passenger capacity
- TERMINAL ENHANCEMENTS**
- Major preservation or improvement
  - Electrification

### Edmonds/Kingston

- Terminal electrification at Edmonds and Kingston in 2023.
- Convert one vessel, the *Puyallup*, to hybrid-electric in 2023.
- Complete terminal preservation work from 2019 to 2027.

### Service enhancement options

#### Scenario A

- Replace two (202-car and 188-car) existing vessels with three hybrid-electric (144-car) vessels in 2031, 2032 and 2033.
- Improve service frequency to sailings every 30 minutes.
- Improve Edmonds terminal with multimodal capabilities and address operational constraints.

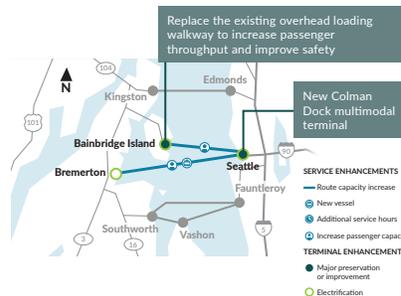
#### Scenario B

- Replace the two (202-car and 188-car) existing vessels with two (202-car) capacity hybrid-electric vessels.
- Improve Edmonds terminal with multimodal capabilities and address operational constraints.

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## Seattle/Bremerton and Seattle/Bainbridge Island



- SERVICE ENHANCEMENTS**
- Route capacity increase
  - ⊕ New vessel
  - ⊕ Additional service hours
  - ⊕ Increase passenger capacity
- TERMINAL ENHANCEMENTS**
- Major preservation or improvement
  - Electrification

### Seattle/Bremerton

- Terminal electrification at Bremerton terminal in 2025.
- Replace the existing Super Class vessel with a new hybrid electric Olympic Class (144-car) vessel in 2026.
- Increase passenger capacity from 1,500 passengers to 1,800 passengers by 2028 through the addition of life rafts to add capacity and the enclosure of upper deck space.
- Replace diesel Olympic Class vessel with plug-in hybrid 144-car vessel in 2034.

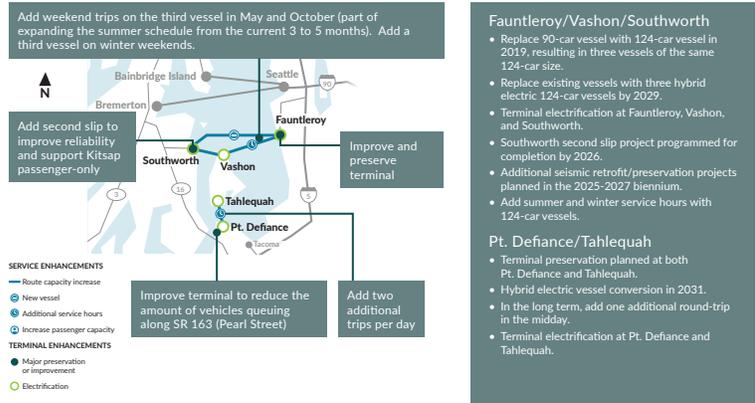
### Seattle/Bainbridge Island

- Terminal electrification at Bainbridge Island in 2021 and Seattle in phases in both the near and medium term.
- Convert the current Jumbo Mark II Class vessels to hybrid-electric propulsion in 2020 and 2021 to allow all-electric operation.
- Increase passenger capacity from 1,000 passengers to 2,400 passengers by 2028 through the addition of life rafts to add capacity and the enclosure of upper deck space.

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# Fauntleroy/Vashon/Southworth and Pt. Defiance/Tahlequah



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# Capital and operating costs

The total cost to implement this plan over the next 20 years is \$14.2 billion. However, dedicated tax revenue and fare collection are projected to cover \$7.5 billion of these costs. Historically the Legislature has appropriated additional revenues to cover the shortfall between dedicated WSF revenues and WSF operating and capital funding needs. WSF's total funding needs exceed dedicated revenue by a combined capital and operating amount of \$6.7 billion over the 20 years.

Funding capital investments (\$ in millions)



Funding operations (\$ in millions)



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## We want to hear from you!

Public input will shape the Final Plan. WSF will release the Final Plan after submitting it to the Legislature in January 2019.

There are multiple ways to provide input:



Fill out the comment form in your meeting guide.



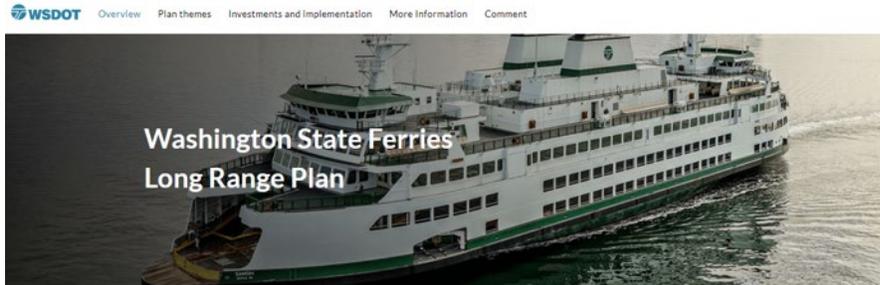
Participate in the online open house by October 25.

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2040 Long Range Plan



Fall 2018

## Online open house



Screenshot of the overview page of the online open house

On Sept. 10, Washington State Ferries released its Draft Long Range Plan, which outlines strategies for providing reliable, sustainable and resilient ferry service through 2040 and beyond. This online open house is one way for you to review the Draft Plan and provide your input. Scroll through the information on this site and make comments as you go.



**Review the Draft Long Range Plan**  
To read the full text of the Draft Long Range Plan, please click here.



**Submit comments**  
Through Oct. 25, you can submit comments via this online open house.



**Participate in person**  
You can also submit comments by filling out a printed comment form in person at one of our 11 open houses this fall.

### Instructions:

Browse the sections below to learn more about the findings for each theme. If you would like to provide comments on a particular theme, please type them in the space provided. If not, move to the next theme. Your comments will automatically appear in the comments page.



WSF currently relies on manual processes to collect data, which limits the amount of information we can communicate to our customers about travel and wait times. Technology investments focused on system integration and automation would improve the customer experience.



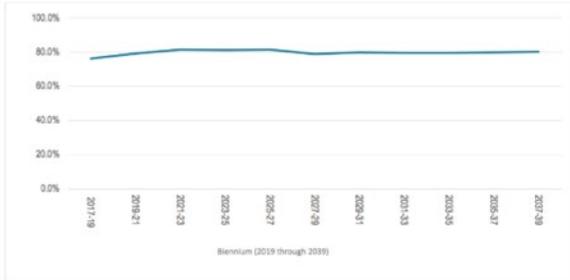
To improve the customer experience, the Draft Plan recommends:

- Invest in technology that gives customers more information to support better trip planning, including:
  - Terminal queue detection and wait times.
  - Website upgrades.
  - Customer alerts and notifications system.
  - Real-time parking information.

Screenshot of the key themes section of the online open house

### Operating revenue recovery

Ridership is projected to grow over the next 20 years and even with operational cost increases, due to an increased fleet size and additional service hours, operating revenue recovery stays relatively constant. Operating revenue recovery (also known as farebox recovery) is the percentage of the routes total costs that are paid for by customer fares.



Please read the full implementation and investment section here.

Comment on the implementation and investment section below:

[Previous - Plan Themes](#)

[Next - More Information](#)

## The Draft Plan

If document does not display, please refresh the page.



[Download](#)

Screenshot of the Draft Long Range Plan PDF on the more information page of the online open house

### How to Participate

**Comment online**

Participate by submitting comments here.

**In person**

Attend one of our in-person open houses listed below.

Open houses

<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">SEPT 12</p> <p style="margin: 5px 0;"><b>Vashon Island</b> Vashon Island High School, 9000 SW 204th St., Vashon Island 6 to 8 p.m., Tuesday, Sept. 12</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">SEPT 13</p> <p style="margin: 5px 0;"><b>Southworth</b> Harper Church, 20384 SE Sedgwick Road, Port Orland 5:30 to 7:30 p.m., Wednesday, Sept. 13</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">SEPT 17</p> <p style="margin: 5px 0;"><b>Fauntleroy</b> Fauntleroy Church, 9140 California Ave. SW, Seattle 5 to 7 p.m., Monday, Sept. 17</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">SEPT 20</p> <p style="margin: 5px 0;"><b>Bremerton</b> Kloster Conference Center, 100 Washington Ave., Bremerton 5:30 to 7:30 p.m., Thursday, Sept. 20</p>
<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">SEPT 25</p> <p style="margin: 5px 0;"><b>Lopez Island</b> Lopez Center for Community and the Arts, 204 Village Road, Lopez Island 4 to 6 p.m., Tuesday, Sept. 25</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">SEPT 26</p> <p style="margin: 5px 0;"><b>San Juan Island</b> Brickworks, 100 Nichols St., Friday Harbor 4 to 6 p.m., Wednesday, Sept. 26</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">OCT 3</p> <p style="margin: 5px 0;"><b>Whidbey Island</b> Friesland Hall, 1515 Shawnee Drive, Friesland 5:00 to 7:30 p.m., Wednesday, Oct. 3</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">OCT 4</p> <p style="margin: 5px 0;"><b>Edmonds</b> Edmonds Senior Center, 220 Railroad Ave., Edmonds 6 to 8 p.m., Thursday, Oct. 4</p>
<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">OCT 9</p> <p style="margin: 5px 0;"><b>Bainbridge Island</b> Bainbridge Island Senior Center, 370 Brian Drive SE, Bainbridge Island 5:30 to 7:30 p.m., Tuesday, Oct. 9</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">OCT 10</p> <p style="margin: 5px 0;"><b>Port Townsend</b> Cantor Building, 407 Water St., Port Townsend 5 to 7 p.m., Wednesday, Oct. 10</p>	<p style="text-align: center; background-color: #00728f; color: white; margin: 0;">OCT 11</p> <p style="margin: 5px 0;"><b>Kingston</b> Kingston Village Green Community Center, 26159 Dulay Road NE, Kingston 6 to 8 p.m., Thursday, Oct. 11</p>	

Screenshot of the open house schedule on the more information page of the online open house

### Share your comments

We invite your comments on the Draft Plan during the 45-day comment period from Sept. 10 - Oct. 25. Your comments will help shape the Final Plan.

Screenshot of the online open house comment form

**Name\***

First  Last

**Email\***  **Phone**

**Address**

Street Address

Address Line 2

City  State / Province / Region

ZIP / Postal Code  Country

Which route do you use most frequently?

Comments on Reliable service

Comments on Customer experience

Comments on Manage growth

## Open house guide

### Washington State Ferries 2040 Long Range Plan



5. Provide comments on the implementation and investment section below.

6. Please provide any additional comments or questions below.

If you would like to be added to the project email list, please provide the following:

Name: \_\_\_\_\_  
 Organization: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone number: \_\_\_\_\_  
 E-mail address: \_\_\_\_\_

Mail comment form to:

Washington State Ferries  
 Attention: Ray Deardorf  
 2901 Third Avenue, Suite 500  
 Seattle WA 98121

Fall 2018

### Washington State Ferries 2040 Long Range Plan



# Open House Guide

Welcome to the Washington State Ferries (WSF) 2040 Draft Long Range Plan open house.

The purpose of tonight's meeting is to:

- Learn about WSF's Draft Long Range Plan.
- Meet the project team and ask questions.
- Provide feedback on the Draft Plan.

Please submit comments during the 45-day comment period from September 10 to October 25, 2018.



#### Questions?

Contact us at:  
[WSFLongRangePlan@WSDOT.wa.gov](mailto:WSFLongRangePlan@WSDOT.wa.gov)

For more information visit:  
[www.wsdot.wa.gov/ferries/planning/long-range-plan/the-plan](http://www.wsdot.wa.gov/ferries/planning/long-range-plan/the-plan)

Participate in the online open house by October 25 at: [WSFLongRangePlan.com](http://WSFLongRangePlan.com).

## Washington State Ferries 2040 Long Range Plan

### Comment Form

Thank you for attending tonight's open house. Please share your comments or questions using this form.

1. Provide comments on the reliable service section below.
2. Provide comments on the customer experience section below.
3. Provide comments on the manage growth section below.
4. Provide comments on the sustainability and resilience section below.

Click here to separate comment form

### Draft plan implementation timeline

