

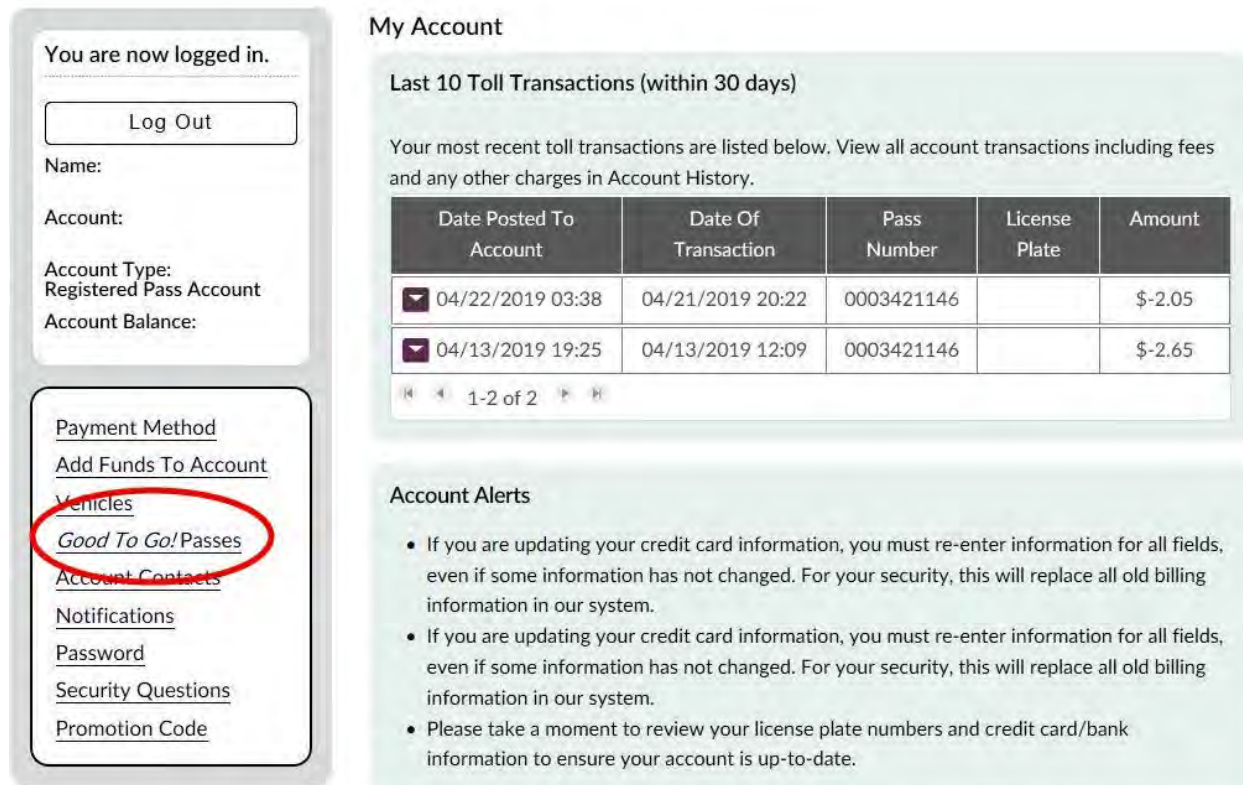
Activate your *Good To Go!* pass

If you have received a new *Good To Go!* pass, you need to activate it by adding it to a *Good To Go!* account. Your sticker pass will not work until it has been added to an account.

Activate your pass with an existing account

Follow the steps below to activate your pass. Please note that if you are adding your pass to an existing *Good To Go!* account, it must be a **Registered Pass Account**. If you have a License Plate Account, follow the steps on page 3.

1. Log into your account at MyGoodToGo.com.
2. In the menu on the left-hand side of your screen, click on *Good To Go!* Passes.



The screenshot shows the 'My Account' page. On the left is a navigation menu with options: Payment Method, Add Funds To Account, Vehicles, Good To Go! Passes (circled in red), Account Contacts, Notifications, Password, Security Questions, and Promotion Code. The main content area is titled 'My Account' and includes a section for 'Last 10 Toll Transactions (within 30 days)'. Below this is a table with columns: Date Posted To Account, Date Of Transaction, Pass Number, License Plate, and Amount. The table shows two transactions. Below the table is a pagination control showing '1-2 of 2'. At the bottom of the main content area is an 'Account Alerts' section with three bullet points.

You are now logged in.

[Log Out](#)

Name:

Account:

Account Type:
Registered Pass Account

Account Balance:

[Payment Method](#)

[Add Funds To Account](#)

[Vehicles](#)

[Good To Go! Passes](#)

[Account Contacts](#)

[Notifications](#)

[Password](#)

[Security Questions](#)

[Promotion Code](#)

My Account

Last 10 Toll Transactions (within 30 days)

Your most recent toll transactions are listed below. View all account transactions including fees and any other charges in Account History.

Date Posted To Account	Date Of Transaction	Pass Number	License Plate	Amount
04/22/2019 03:38	04/21/2019 20:22	0003421146		\$-2.05
04/13/2019 19:25	04/13/2019 12:09	0003421146		\$-2.65

1-2 of 2

Account Alerts

- If you are updating your credit card information, you must re-enter information for all fields, even if some information has not changed. For your security, this will replace all old billing information in our system.
- If you are updating your credit card information, you must re-enter information for all fields, even if some information has not changed. For your security, this will replace all old billing information in our system.
- Please take a moment to review your license plate numbers and credit card/bank information to ensure your account is up-to-date.

3. On the *Good To Go!* Passes page, scroll down to the bottom of the page. Underneath any passes you currently have on your account, you'll see the Activate a Pass button.

The screenshot shows the 'Good To Go! Passes' page. On the left, there is a sidebar with account information: 'You are now logged in.', 'Log Out' button, 'Name:', 'Account:', 'Account Type: Registered Pass Account', and 'Account Balance:'. Below this are links for 'Payment Method', 'Add Funds To Account', 'Vehicles', 'Good To Go! Passes', 'Account Contacts', 'Notifications', 'Password', 'Security Questions', and 'Promotion Code'. The main content area is titled 'Your Passes' and includes a search bar with the text 'Good To Go Passes' and a 'Search' button. Below the search bar are three pass cards: 'Flex Pass' (Pass Number: 0003421146, Status: Active, Type: Flex Pass, Class: Class 2), 'Sticker Pass' (Pass Number: 0001256107, Status: Lost, Type: Sticker Pass, Class: Class 2), and 'Moveable Pass' (Pass Number: 0001363796, Status: Active, Type: Moveable Pass, Class: Class 2). Each card has an 'Edit' button. Below the cards are dropdown menus for 'Switchable Pass', 'Promo Flex Pass', 'Flex Pass', and 'Sticker Pass'. At the bottom, the 'Activate a Pass' button is circled in red. Below it is the text 'Activate a pass you purchased at a retail store or from an incentive program.' and another 'Activate Pass' button.

4. Click the Activate a Pass button and a window should pop up. Enter your pass information as shown on the image, and hit Save.

The screenshot shows a dialog box titled 'Activate Good To Go! Pass'. At the top, it displays the 'Good To Go!' logo and the WSDOT logo. Below the logo is a barcode with the number '77,0123456789,9' overlaid. Underneath the barcode, the following information is displayed: 'Agency ID: 77', 'Pass Number: 0123456789', and 'Check Digit: 9'. Below this information are two rows of input fields. The first row is labeled 'Pass Information' and contains three dropdown menus: 'Agency ID:', 'Pass Number:', and 'Check Digit:'. The second row is labeled 'Confirm Pass Information' and contains the same three dropdown menus. At the bottom of the dialog box are two buttons: 'Save' and 'Cancel'.

If you have a License Plate Account

To activate your pass with a License Plate Account, you'll have to contact our customer service team. Please send an email to GoodToGo@GoodToGo.wsdot.wa.gov with the following information:

- Your first and last name
- Your account number
- The address listed on your account
- The email address on your account
- Your phone number
- The pass number you would like to add to your account.

If you do not provide all of this information, we will not be able to locate you in our system and activate your pass. If you do not have this information, please call 1-866-936-8246.

Not sure which type of account you have?

You can view which type of account you have when you log into your account. On the main page, in the top menu on the left-hand side of your screen, you'll see your account type just below your account number.

The screenshot shows the 'My Account' page. On the left, a sidebar contains account management options: 'Payment Method', 'Add Funds To Account', 'Vehicles', 'Good To Go! Passes', 'Account Contacts', 'Notifications', 'Password', 'Security Questions', and 'Promotion Code'. The main content area is titled 'My Account' and includes a 'Last 10 Toll Transactions (within 30 days)' section. Below this is a table of transactions with columns for Date Posted To Account, Date Of Transaction, Pass Number, License Plate, and Amount. The table shows two transactions from 04/22/2019 and 04/13/2019. Below the table is a pagination control showing '1-2 of 2'. At the bottom, there is an 'Account Alerts' section with three bullet points regarding updates to credit card information and license plate numbers.

You are now logged in.

Log Out

Name:

Account:

Account Type: Registered Pass Account

Account Balance:

Payment Method

Add Funds To Account

Vehicles

Good To Go! Passes

Account Contacts

Notifications

Password

Security Questions

Promotion Code

My Account

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