



Americans with Disabilities Act (ADA)

Annual Report

2020

Washington State Department of Transportation
Office of Equal Opportunity

Title VI Notice to Public

It is the Washington State Department of Transportation's (WSDOT's) policy to assure that no person shall, on the grounds of race, color, national origin or sex, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equal Opportunity (OEO). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OEO's Title VI Coordinator at (360) 705-7090.

Americans with Disabilities Act (ADA) Information

This material can be made available in an alternate format by emailing the Office of Equal Opportunity at wsdotada@wsdot.wa.gov or by calling toll free, 855-362-4ADA(4232). Persons who are deaf or hard of hearing may make a request by calling the Washington State Relay at 711.

Notificación de Título VI al Público

Es la política del Departamento de Transportación del Estado de Washington (WSDOT, por sus siglas en inglés) asegurarse que ninguna persona, por razón de raza, color, origen, nacionalidad o sexo, según provee el Título VI de la Ley de Derechos Civiles de 1964, pueda ser excluido de la participación, negado los beneficios de o ser discriminado de otra manera bajo cualquiera de sus programas y actividades. Cualquier persona que crea que su protección bajo el Título VI ha sido violada, puede presentar una queja o reclamación ante la Oficina de Igualdad de Oportunidades (OEO, por sus siglas en inglés) del Departamento de Transportación del Estado de Washington (WSDOT, por sus siglas en inglés). Para obtener información adicional sobre los procedimientos de quejas y/o reclamaciones bajo el Título VI y/o información sobre nuestras obligaciones anti-discriminatorias, pueden contactar al coordinador del Título VI en la EEOC 360-705-7090.

Información de la Ley sobre Estadounidenses con Discapacidades (ADA, por sus siglas en inglés)

Este material está disponible en un formato alternativo, que puede ser solicitado al enviar un correo electrónico a la Oficina de Igualdad de Oportunidades (OEO, por sus siglas en inglés)/ wsdotada@wsdot.wa.gov o llamando gratis al siguiente número de teléfono: 855-362-4ADA (4232). Personas sordas o con discapacidad auditiva pueden solicitar la misma información llamando al Washington State Relay al 711.

Table of Contents

Introduction and Background	4
ADA Coordinator	4
ADA Notice	5
Grievance Procedure	5
Strategic Plan and ADA Policy	5
Project delays due to passage of I-976 and pandemic	7
ADA Accomplishments	7
Office of Equal Opportunity	7
Headquarters Communications Office	8
Active Transportation Division	8
Capital Facilities	9
Alaska Way Viaduct Replacement Program/SR 99 Tunnel Project	10
SR 520 Bridge Replacement Project	10
I-405 SR167 Megaproject	10
Capital Program Development and Management (CPDM) Office	12
Public Transportation Division	18
Design Office	18
WSDOT Regional Offices	19
Eastern Region	19
North Central Region	20
Northwest Region	20
Olympic Region	21
Southwest Region	22
Washington State Ferries	23
Local Public Agency ADA Survey (March 2020)	24
Exhibit A – Assisting Customers with Disabilities during COVID	31

Introduction and Background

Title II of the ADA (28 CFR Part 35) pertains to the programs, activities and services of state and local governments. Since the passage of the ADA in July 1990, WSDOT has proactively addressed Title II requirements associated with transportation projects. WSDOT created its first ADA Transition Plan in 1995, based on the standards of the 1991 ADA Accessibility Guidelines. The 1995 ADA Transition Plan addressed barriers associated with WSDOT buildings and on-site facilities, rest areas and ferry operations.

Between February 2009 and November 2012, WSDOT collected data for its Right of Way ADA Self-Assessment Inventory. In May 2018, the Federal Highway Administration (FHWA) accepted WSDOT's updated ADA Transition Plan, and implementation of the Plan began on October 1, 2018.

WSDOT's [ADA Self-Assessment Inventory](#) and [ADA Transition Plan](#) are posted on WSDOT's website and can be accessed through these links.

This ADA Annual Report for 2020 documents the progress WSDOT has made since October 1, 2019, removing accessibility barriers to WSDOT owned facilities, including pedestrian facilities and right-of-way elements within WSDOT's control.

ADA Coordinator

Title II of the ADA requires WSDOT to appoint a responsible person to coordinate the administrative requirements of ADA compliance and to respond to complaints filed by the public. WSDOT's ADA Coordinator may be contacted as follows:

Contact Information

Larry Watkinson
ADA External Compliance Manager
Deputy Director
Office of Equal Opportunity
310 Maple Park Avenue SE
P.O. Box 47314
Olympia, WA 98504-7314
(360) 705-7097
1-855-362-4232 (toll free)
Fax 360-705-6801
wsdotada@wsdot.wa.gov

The ADA Coordinator has direct access to the Secretary of Transportation on matters related to the ADA.

ADA Notice

WSDOT provides an [ADA Title II Notice](#) on its website. Similar [Title VI and ADA notifications](#) are printed on WSDOT public meeting notices, employment bulletins, and all other printed materials for public distribution. WSDOT's [Equal Opportunity – ADA](#) website provides links to WSDOT's current ADA Annual Report, ADA Coordinator contact information, ADA Transition Plan, and Title VI and ADA language. WSDOT's [Equal Opportunity – Title VI](#) website also includes a link to the text of Title VI and ADA language for publications.

Grievance Procedure

WSDOT's [ADA Grievance Procedure](#) is available on WSDOT's website and on page nine of the [ADA Transition Plan](#).

Strategic Plan and ADA Policy

Inclusion is one of the three main elements of WSDOT's current [Strategic Plan](#). Executive Order [E 1014.06](#) lays out WSDOT's policy against discrimination. Executive Order [E 1069.02](#) affirms WSDOT's policy of equal access for persons with disabilities. WSDOT's policy on Reasonable Accommodation is outlined in WSDOT Executive Order [E 1081.02](#), and in Chapter 25 of WSDOT's Human Resources Desk Manual. WSDOT's efforts to include people with disabilities in its workforce are detailed in WSDOT's [Equal Employment Opportunity and Affirmative Action Program \(2018-2023\)](#) and in [WSDOT Internal Diversity and ADA Compliance Program](#) (EEO Assurances), which were submitted to the FHWA. WSDOT's [Request a Public Accommodation](#) website provides information and links to various resources, including contact information for the WSDOT ADA Compliance Team, and links to Federal and state laws and regulations.

Inclusion applies not only to the workforce, but also to public involvement in transportation decision making. WSDOT sought public input to validate the findings of its ADA self-evaluation assessment and the content of its updated transition plan. WSDOT's [Community Engagement Plan](#) guides WSDOT staff to actively "seek out voices not traditionally heard, including people who are traditionally unable to participate due to age, disability, income or national origin." WSDOT's Multimodal Planning Division is also developing an [Inclusion: Community Engagement](#) website.

WSDOT noted and considered all comments received from the public regarding its ADA self-evaluation assessment and ADA Transition Plan, and will continue to encourage public feedback on current and future transportation projects. WSDOT actively responds to individuals who have comments related to a specific barrier, location, or incident of concern for further investigation or resolution.

WSDOT's Office of Equal Opportunity (OEO) maintains a toll free telephone number at 1-855-362-4ADA(232) and mailbox at wsdotada@wsdot.wa.gov to receive both internal and external communications regarding ADA issues. The OEO received communications on over 130 ADA-related issues during Federal Fiscal Year (FFY) 2020, (October 1, 2019 – September 30, 2020). Most communications received by the OEO concerned the following ADA issues:

Description	Number of Communications
ADA access to ferries, including 11 requests for information on disability permits and Personal Care Attendant travel; six requests for information on wheelchair access or availability; five requests for guidance or information on wayfinding (signage, tactile warning strips); five reports of problems with access to terminals; four reports of rude employee behavior; and two queries each for visual paging, effective communication (ASL closed captioning, large print ferry schedules), and travel with scooters.	43
Requests for guidance and information on specific ADA issues, including 15 requests concerning document and website accessibility.	31
ADA issues related to the Public Right of Way (PROW), including 12 requests for technical support and guidance on pedestrian crossings [e.g. curb ramps, Accessible Pedestrian Signals (APS)]	18
Requests for guidance on ADA Transition Plans from Local Public Agencies (LPAs)	7
Public Transit	7
Requests for Reasonable Modification	1

Nine of the communications have been classified as ADA complaints. All but two of the complaints have been resolved (see table below):

Complainant	Respondent	Description of Issue(s)	Date Received	Date Resolved/status
Passenger	Island Transit	Objection to face mask requirement on the bus. Complainant does not specify whether unable to wear face mask due to disability.	September 9, 2020	
Passenger	C-Tran (Vancouver/Clark County)	Complainant uses a walker and was issued a 30-day notice of exclusion from riding on the transit system allegedly due to behavior. Complainant alleges harassment. Complainant was ultimately granted a waiver of the exclusion notice.	August 6, 2020	Resolved August 24, 2020
Passenger	WSF	Availability of visual paging system on car deck for those deaf or hard of hearing during pandemic when it is recommended that passengers remain in their cars.	June 4, 2020	Resolved June 11, 2020
Constituent	City	Alleged non-compliance with ADA standards on numerous projects in the PROW controlled by the city.	May 5, 2020	On-going

Complainant	Respondent	Description of Issue(s)	Date Received	Date Resolved/status
Passenger	WSF	This was an HR, poor customer service issue, not ADA	April 13, 2020	Resolved April 21, 2020
Passenger	Kitsap Transit	Complainant was given a 30-day notice of exclusion from riding the transit service allegedly for behavior. Notice of exclusion reduced to 15-days.	April 7, 2020	Resolved April 14, 2020
Constituent	WSDOT	Handicap restroom at Toutle River I-5 rest stop closed.	December 3, 2019	Resolved December 12, 2019
Passenger	WSF	Complainant alleges a disability causes sensitivity to exhaust fumes from cars and requests time to board before cars are loaded.	November 12, 2019	Resolved December 12, 2019
Passenger	WSF	Complainant uses wheelchair or walker but may need to be lifted when boarding. Was issued disability permit with PCA endorsement which resolved the issue, but complainant later lost disability permit. During the pandemic, the disability permit and the need for PCA endorsement are being waived for WSF passengers.	October 15, 2019	Resolved August 31, 2020

Project delays due to passage of I-976 and pandemic

Due to revenue short falls caused by the passage of [I-976](#), the 2020 Transportation Budget passed by the legislature and signed by the Governor on April 3, 2020, reduces the expenditure authority in WSDOT’s capital program by \$429 million. In November 2019, WSDOT was directed to postpone projects not yet underway. Additionally, in March 2020, [WSDOT suspended projects](#) due to the pandemic. As a result, many projects with an ADA component have been either delayed, put on hold, or suspended. See the Secretary’s November 26, 2019 letter for a [List of Projects](#) delayed by passage of I-976 and WSDOT’s [2020 Project Delivery Plan](#) for further information.

ADA Accomplishments

Office of Equal Opportunity

The ADA Coordinator in the OEO is ultimately responsible for all ADA Title II matters within the agency, including reviewing maximum extent feasible documentation when alterations cannot be made within ADA specifications. The ADA Coordinator serves as the approving authority on behalf of the Secretary for accepting non-compliant ADA improvements to the maximum extent feasible where facilities or elements cannot be constructed or modified to be completely ADA compliant. The ADA Coordinator or a designate from the OEO makes site visits where appropriate to assess projects for ADA compliance.

Headquarters Communications Office

According to ADA Section 35.160(a) (28 C.F.R. § 35.160), “A public entity shall take appropriate steps to ensure that communications with applicants, participants, members of the public, and companions with disabilities are as effective as communications with others.”

WSDOT’s Headquarters Communications Office (HQ Communications) continues to place emphasis on increasing staff awareness of communications accessibility, and making WSDOT’s communications with the public accessible, whether the communications are electronic, written, or spoken.

The [HQ Communications](#) webpage provides links to the WSDOT [Communications Manual](#), [WSDOT Style Guide](#), and [Web Toolkit](#). All linked web pages and documents provide guidance on making WSDOT communications accessible to individuals with disabilities. The Web Toolkit webpage has a link to [Web standards](#), which in turn has a link to the [Web accessibility and Section 508](#) web page, which provides additional links to instructions for making Word, PowerPoint, PDF and other document types accessible. All new PDF documents added to WSDOT’s website are expected to be accessible to individuals with disabilities. WSDOT has also published brochures titled [Why do I need Graphic Design?](#), [WSDOT Folio Guidelines](#), and [Video standards and best practices](#) which include guidance on making presentations accessible.

As over 60 percent of WSDOT’s web traffic comes from mobile devices, HQ Communications received approval and funding in 2019 to redesign WSDOT’s website to be mobile friendly. With 7,000 pages of web content to update, change, or rewrite, it is expected that WSDOT’s website will be fully mobile friendly by June 2021.

All communications are expected to comply with [Policy #188 – Accessibility](#) from the Washington State Office of the Chief Information Officer.

Active Transportation Division

The Active Transportation Division (ATD) develops safe options for getting people from one place to another using “active” modes of transportation such as walking and bicycling. WSDOT’s [Active Transportation Plan](#), scheduled for completion in 2020, will incorporate ADA Transition Plan information in evaluating complete connections for all ability levels. The Active Transportation Plan will be used to make recommendations on policy decisions, investments, and right of way improvements.

Active Transportation Plan outreach during FFY 2020 included email updates and questionnaire invitations to a wide variety of community organizations and agencies including those focused on the needs of people with disabilities.

The importance of accessible active transportation was addressed in 47 outreach events and presentations held around the state, including:

- October 31, 2019: Anacortes Accessible Communities Advisory Committee (ACAC) presentation and discussion [[meeting minutes](#)];
- December 2019 webinars: ATD held three webinars to provide an accessible overview of information on the online open house website [[A better way to roll](#)]; and

- December 2019 training: Panel at [ITS Washington](#) annual meeting on “[Designing for Inclusion and Success](#)” that reached 80 people with information on issues such as signal timing and APS.

ATD gave internal WSDOT trainings or presentations during FFY 2020, including:

- An overview of Active Transportation Plan analysis and data elements, including an equity check on performance measures related to percentage of people with disabilities by census block;
- Discussion for a WSDOT Design Manual update;
- A presentation and discussion on bollards and trail design issues for WSDOT active transportation coordinators, development and traffic divisions, and others; and
- ATD also provided information to the Washington State [Recreation and Conservation Office](#) concerning design standards and elimination of bollards from trail design.

ATD gave one internal and two external presentations or trainings on inclusive transportation language and usage, always addressing disabilities.

ATD gave presentations that included discussion of accessible active transportation and inclusive language and usage at the following national conferences:

- Vision Zero Network, “[Words Matter](#)” May 5, 2020
- [IMSA Safety Conference](#), Aug. 14, 2020: Smart Cities Solutions for Safer and More Equitable Streets
- [National Summit on Rural Road Safety](#), Sept. 30: Traffic Safety Culture and Inclusion

Capital Facilities

The Capital Facilities Office plans, designs, constructs, maintains and operates WSDOT-owned sites and buildings, excluding Washington State Ferry assets. The office is responsible for program planning, project delivery and reporting of the Capital Facilities and Safety Rest Area (SRA) Programs. The office also provides building architectural and engineering expertise for many WSDOT programs such as Bridge, Ferries, Rail, Wireless Communications, Maintenance and Traffic.

WSDOT’s Capital Facilities Office was involved in the following projects with ADA components during FFY 2020:

Location	Description	ADA Component	Status
Ridgefield (Clark County; SW Region)	I-5/Gee Creek SB SRA - Rehabilitate RV Dump Station The RV dump station was reconstructed to current standards and an RV staging lane was installed as a safety improvement to reduce the impact of RVs parking in the on-ramp waiting to use the dump station.	Sidewalk to Parking Lot	Completed

Location	Description	ADA Component	Status
Lacey (Thurston County; Olympic Region)	Olympic Region Maintenance and Administration Facility Replace the existing Olympic Region Maintenance and Administrative Facility with a new facility at the Marvin Road site.	Unspecified	Construction to be completed end of summer 2021
Shoreline (King County; NW Region)	Dayton Ave RHQ Building - Renovation	Unspecified	Construction to be completed end of summer 2021

Alaska Way Viaduct Replacement Program/SR 99 Tunnel Project

In March 2020, WSDOT suspended work on most Alaskan Way Viaduct Replacement Program construction on the Battery Street Tunnel and the North Surface Streets projects.

To resume work, WSDOT is [requiring all contractors to develop plans](#) that adhere to the safety protocols outlined in the Governor's direction. WSDOT and WSDOT's contractor Kiewit are working to identify which project elements may be resumed, and the safety plans and protocols that must first be in place to protect the safety of crews and the public at large.

For a list of completed projects, go to AWW Replacement Program [Completed Projects](#).

SR 520 Bridge Replacement Project

How the I-976 ballot initiative and COVID-19 pandemic will affect SR 520 project timelines is unknown at this time. For more information, visit the [SR 520 - Portage Bay Bridge and Roanoke Lid Project](#) website.

I-405 SR167 Megaproject

The [I-405/SR 167 Megaproject](#) is engaged in developing a balanced, multimodal approach to transportation in the I-405 corridor. The ADA improvements listed in the following table were being planned or designed in FFY 2020:

Location	Description	ADA Component	Status
SB405/SR522 Direct Access Ramp	Transit platform	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
SR522/NB405 Direct Access Ramp	Transit platform	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
SR522 Transit Loop	Transit platform/walkway	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
Canyon Park Pedestrian Bridge	I-405 overcrossing to SR527 Direct Access Ramps and Canyon Park-N-Ride	Sidewalk with Curb Ramps	Planning Phase
SR527 Direct Access Ramp	Transit platform	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
Canyon Park-N-Ride	Transit platform	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
17 th Ave.	Local Street	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
220 th Ave.	Local Street	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
SR527	Major Arterial	Sidewalk/Curb Ramps/Crosswalk	Planning Phase

Location	Description	ADA Component	Status
NE 85 th St.	Major Arterial (Kirkland)	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
NE 132 nd St.	Major Arterial (Kirkland)	Sidewalk/Curb Ramps/Crosswalk	Planning Phase
Renton Ave	Collector - Renton	Sidewalk	Design Phase
SR 169	Principal Arterial - Renton	Sidewalk/Curb Ramps/Crosswalk	Design Phase
Sunset Blvd.	Principal Arterial - Renton	Sidewalk	Design Phase
Southport Drive	Principal Arterial - Renton	Sidewalk/Curb Ramps/Crosswalk	Design Phase
NE 30 th	Minor Arterial - Renton	Sidewalk/Curb Ramps/Crosswalk	Design Phase
NE 44 th	Collector - Renton	Sidewalk/Curb Ramps/Crosswalk	Design Phase
112th Lake Washington Blvd. SE	Minor Arterial - Bellevue	Sidewalk/Curb Ramps/Crosswalk	Design Phase
Coal Creek Parkway	Major Arterial - Bellevue	Sidewalk/Curb Ramps/Crosswalk	Design Phase
119th SE	Collector Arterial - Bellevue	Sidewalk/Curb Ramps/Crosswalk	Design Phase
SE 8th Street	Major Arterial - Bellevue	Sidewalk/Curb Ramps/Crosswalk	Design Phase
Main Street	Minor Arterial - Bellevue	Sidewalk	Design Phase
NE 4th Street	Major Arterial - Bellevue	Sidewalk/Curb Ramps/Crosswalk	Design Phase

The outreach events listed in the following table were sponsored by the I-405 SR167 Megaproject during FFY 2020 and included ADA elements:

Date	Location (if printed-where posted, distributed)	Nature of Outreach	Presenter, if event or meeting	# of Attendees
12/2019	Flyer sent to Kirkland neighborhood	Flyers posted to Kirkland neighborhood about geotechnical work for the I-405, NE 132 St. Interchange Improvement Project		N/A
1/28/2020 2/14/2020	Kennydale neighborhood in Renton	Neighborhood meeting about construction for the I-405, Renton to Bellevue Widening Express Toll Lanes Project	Gil McNabb, Sharif Shaklawun, Paul Mayo	N/A
3/27 – 4/10/2020	Project online open house	Online open house for the Northeast 44th Street Interchange as part as the Renton to Bellevue Widening Express Toll Lanes Project.		1,650 unique visitors
7/2 – 8/6/2020	Project online open house <ul style="list-style-type: none"> Postcards distributed to residents that live 750 feet from I-405 on each side. Notice of Availability printed in the Seattle Times and Woodinville Weekly. Press release sent to local newspapers and blogs. Online public meeting pages and appendices posted to project website.	Environmental Assessment online public meeting for the I-405, SR 522 Vicinity to SR 527 Express Toll Lanes Improvement Project. https://wsdot.wa.gov/projects/i405/sr-522-sr-527/environmental-review		1,546 unique visitors
9/22/2020	Flyer available on project website.	Voluntary Submitter's Meeting for potential contractors for the I-405, NE 132nd Interchange Improvement Project https://www.wsdot.wa.gov/biz/contaa/Contracts/ne132nd.html	Evelyn Pao, Diana Giraldo, Lisa Hodgson, Phil Fordyce, Chun-Ho Chen, Celso Hermogenes, Bobby Forch, Dawn McIntosh	N/A

Capital Program Development and Management (CPDM) Office

The CPDM Office is responsible in varying degrees for development and management of WSDOT’s capital construction programs for highways, ferries, and rail, as well as for traffic operations and capital facilities, including ADA improvements.

The table below details statewide ADA upgrades that are considered “stand-alone” projects, meaning they are budgeted as a separate Program Item Number (PIN) indicating the work is entirely related to ADA improvements. This list is compiled based on CPDM’s most recent [Project Delivery Plan](#) and includes capital projects that were active during FFY 2020:

Location	Route	Begin Mile Post	End Mile Post	Description	ADA Component	Status
Monroe	002	12.95	13.92	US 2/Fryelands Blvd SE Vic To Cascade View Dr Vic - ADA Compliance	This project will evaluate existing pedestrian ramps as outlined in the WSDOT ADA/504. Curb ramps assessed as "high" and "medium" will be retrofitted for compliance with ADA guidelines.	Constructed in 2020
Seattle	005	170.26	170.28	I-5/NE Ravenna Blvd Ramp - ADA Compliance	This project will evaluate/replace pedestrian ramps at the Olive Way off-ramp and construct pedestrian ramps at the NE Ravenna Blvd on-ramp	Constructed in 2020
Seattle	005	162.91	162.98	I-5/6th Ave S - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	Constructed in 2020
Seattle	005	161.68	165.62	I-5/SB S Lucile St to Spring St - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	Constructed in 2020
Seattle	005	165.29	172.43	I-5/Express Lanes Yesler Way to NE Northgate Way - ADA Compliance	ADA curb ramps do not meet current ADA standards. Evaluate and upgrade curb ramps to current standards, improving accessibility for all pedestrians.	Planned
Mountlake Terrace	005	177.72	177.82	I-5/SB Off Ramp to SR 104 WB Ramp - ADA Compliance	The project will replace the existing non-standard sidewalk ramps that are impacted by the paving project of PIN 100530G	Constructed in 2020
Lynnwood	005	183.69	184.32	I-5/164th St SW Interchange - ADA Compliance	This project will evaluate existing pedestrian ramps as outlined in the WSDOT ADA/504 Transition Plan. Required safety work will include striping and other minor safety items as needed.	Constructed in 2020
North of Arlington	005	212.65	212.75	I-5/SR 532 Interchange - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	Constructed in 2020
Oak Harbor	020	30.29	34.89	SR 20/Eagle Vista Dr to Ault Field Rd Vic - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits (MP 30.32 to MP 33.19 excepted)	In Design
Lake Stevens	092	0.18	0.20	SR 92/Lake Drive - ADA Compliance	Evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	Planned

Location	Route	Begin Mile Post	End Mile Post	Description	ADA Component	Status
Des Moines	099	15.73	17.52	SR 99/S 226th St Vic to S 200th St - ADA Compliance	Evaluate and improve pedestrian safety on SR 99 mainline in both directions from the vicinity of S 226th St to S 200th St by upgrading approximately 31 ADA sidewalk ramps within the project limits that do not meet current ADA standards.	Planned
Seattle	099	27.64	28.40	SR 99/S Lucile St to S Idaho St - ADA Compliance	Evaluate/replace approximately 10 curb ramps within project limits.	Planned
Seattle	099	32.90	36.18	SR 99/Roy St to N 60th St - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	Constructed in 2020
Seattle	099	36.19	40.47	SR 99/N 60th St to N 145th St - ADA Compliance	This project will evaluate/replace pedestrian ramps.	Constructed in 2020
North Lynnwood	099	51.02	53.50	SR 99/Lincoln Way Vic to Evergreen Way - ADA Compliance	This project will evaluate existing pedestrian ramps as outlined in the WSDOT ADA/504 Transition Plan. Curb ramps assessed as "high" and "medium" will be retrofitted for compliance with ADA guidelines.	In Design
Auburn	167	13.84	13.85	SR 167/NB 15th St SW Off-Ramp - ADA Compliance	This project will evaluate/replace about 3 curb ramps at the terminus of the SR 167 NB to 15th St SW Off-ramp.	In Design
Kent	181	6.22	9.75	SR 181/James St Vic to S 180th St - ADA Compliance	Existing pedestrian curb ramps that are impacted by resurfacing work will be evaluated. Out of compliance ramps will be altered/upgraded to meet current ADA standards, improving accessibility for all pedestrians.	Planned
Snoqualmie	202	26.21	27.62	SR 202/SE Snoqualmie Pkwy to Meadowbrook Way SE - ADA Compliance	Evaluate existing pedestrian ramps as outlined in the WSDOT ADA/504 Transition Plan. Curb ramps impacted by resurfacing work will be retrofitted for compliance with ADA guidelines.	In Design
Burien - SeaTac	509	23.87	24.83	SR 509/S Normandy Rd to S 160th St - ADA Compliance	Evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	Planned
Burien - Seattle	509	27.88	27.91	SR 509/S 112th St Vicinity - ADA Compliance	The project will evaluate/replace pedestrian ramps at the intersection of SR 509 and S 112th St.	Constructed Prior to 2020
West of Kent	516	3.58	3.59	SR 516/Reith Rd - ADA Compliance	Evaluate and alter existing pedestrian ramps that are impacted by resurfacing work in order to meet ADA accessibility criteria per WSDOT Design Manual guidance.	In Design
Seattle	522	0.56	3.03	SR 522/NE 78th St to NE 123rd St - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	In Construction
Seattle-Lake City Wy	522	3.04	4.23	SR 522/NE 123rd St to SR 523 - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	In Construction
Edmonds-Lynnwood	524	1.31	4.38	SR 524/Olympic Ave Vic To 48th Ave W Vic - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	In Design

Location	Route	Begin Mile Post	End Mile Post	Description	ADA Component	Status
Bellingham	539	0.00	0.67	SR 539/Telegraph Road to Westerly Road - ADA Compliance	This project will improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	In Design
Seattle	900	8.17	8.33	SR 900/68th Ave S Vicinity - Pedestrian Safety	Pedestrians leave a developed sidewalk network in the SE quadrant of the SR 900 68th Ave S intersection and must traverse a section of SR 900 shoulder to access a bus stop on the north edge of the roadway to the west. This project will provide additional illumination, perform curb removal and re-stripe in order to provide additional safety and comfort to pedestrians.	Constructed in 2020
Renton	900	12.77	17.90	SR 900/Harrington Ave NE to SE 109th St - ADA Compliance	This project will evaluate and improve pedestrian safety by upgrading ADA sidewalk ramps within the project limits.	In Design
West of Leavenworth	002	81.72	81.93	US 2/Nason Creek Rest Area - ADA Compliance	This project reconstructs curb ramps to comply with current ADA standards.	Constructed in 2020
Peshastin	002	100.44	104.84	US 2/Peshastin Vicinity - Curb Ramp Upgrades	Sidewalk curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Planned
Int. of US2/Easy St	002	119.10	119.15	US 2/Easy St - Curb Ramp Upgrades	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Planned
Leavenworth, WA.	002	99.86	99.92	US 2/Ninth Street - Curb Ramp Upgrades	This project reconstructs curb ramps to comply with current ADA standards at the corner of 9th Street and US 2 in Leavenworth.	In Design
Moses Lake Vicinity	017	50.40	56.84	SR 17/Moses Lake Vicinity - Curb Ramp Upgrades	This project reconstructs curb ramps to comply with current ADA Standards.	Planned
West of Moses Lake	090	161.27	161.89	I90/Winchester Rest Areas - ADA Compliance	This project reconstructs curb ramps to comply with current ADA Standards.	Constructed in 2020
City of Chelan	097	232.08	236.27	US 97A/Chelan Vicinity - Curb Ramp Upgrades	This project reconstructs curb ramps to comply with current ADA standards.	In Design
Poulsbo vicinity	003	52.26	52.47	SR 3/Finn Hill Rd to SR 305 - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Constructed in 2020
Tacoma	005	130.60	130.80	I-5/S 56th St Interchange - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	In Design
Spanaway	007	47.55	52.12	SR 7/Pedestrian Crossing - Safety Improvement	This has been identified as a pedestrian collision location. By installing pedestrian warning signs that are supplemented with pedestrian activated, rectangular rapid flashing beacons this project has the potential to improve pedestrian safety.	Constructed in 2020

Location	Route	Begin Mile Post	End Mile Post	Description	ADA Component	Status
Spanaway	007	47.44	57.00	SR 7/SR 507 to S of S 38th St - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Constructed in 2020
Aberdeen	101	87.49	91.51	US 101/5th St to S H St - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	In Construction
Aberdeen vicinity	105	47.64	48.76	SR 105/Westport Rd to Scott St - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	In Design
Eatonville area	161	2.68	3.32	SR 161/SR 7 to N of W Clear Lake Rd E - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	In Design
Alderton vicinity	162	4.07	10.92	SR 162/96th St E to Orville Rd E - ADA	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Constructed in 2020
Port Orchard	166	3.88	4.85	SR 166/Blackjack Creek to Whittier Ave - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Constructed in 2020
Eatonville area	300	3.17	3.19	SR 300/Belfair State Park to SR 3 - ADA	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	In Design
Purdy Vicinity	302	10.80	16.87	SR 302/E of Elgin Clifton Rd to SR 16 - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	In Construction
Bremerton	304	1.70	2.64	SR 304/E of Jct to SR 310 to SR 303 - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Constructed in 2020
Bonney Lake Vic	410	9.28	21.42	SR 410/Linden Dr to Park Ave - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Planned
Clark County	005	0.00	12.00	Clark County I-5 Ramp Paving - ADA	This project will install or upgrade ADA curb ramps in accordance to current guidelines.	In Design
Pe Ell	006	27.99	51.33	SR 6/Chehalis River Br to I-5 - ADA	This project will install or upgrade ADA curb ramps in accordance to current guidelines.	In Construction

Location	Route	Begin Mile Post	End Mile Post	Description	ADA Component	Status
Mary's corner Vic.	012	66.54	77.47	US 12/I-5 to 0.5 Miles East of Harms Rd Vicinity - ADA Upgrades	The ADA facilities within these limits need updating. Install or upgrade ADA curb ramps to meet current guidelines.	Planned
Long Beach	103	0.00	19.95	SR 103/US 101 to Stackpole Rd - ADA Upgrades	The ADA facilities within these limits need updating. This project will install or upgrade ADA curb ramps to meet current guidelines.	In Design
City of White Salmon	141	0.00	1.77	SR 141/Bingen to White Salmon - ADA	The ADA facilities within these limits need updating. This project will install or upgrade ADA curb ramps to meet current guidelines.	In Design
Lyle to Goldendale	142	0.00	33.77	SR 142/Lyle to Little Klickitat River Br - ADA	This project will install or upgrade ADA curb ramps in accordance to current guidelines.	Planned
Vancouver	500	1.28	5.96	SR 500/Burnt Bridge Creek to 4th Plain Rd - ADA	The ADA facilities within these limits need updating. This project will install or upgrade ADA curb ramps to meet current guidelines.	Constructed in 2020
Vancouver	501	0.00	2.32	SR 501/I-5 to W 26th Ave Ext Vic Including Couplet - ADA	This project will install or upgrade ADA curb ramps in accordance to current guidelines.	In Design
North of Chehalis	507	0.10	1.81	SR 507/Noble Ln to First St Including Couplet with Exceptions - ADA	The ADA facilities within these limits need updating. This project will install or upgrade ADA curb ramps to meet current guidelines.	In Design
Centralia	507	2.40	5.44	SR 507/Skookumchuck River to Thurston Co Line - ADA Upgrades	The ADA facilities within these limits need updating. This project will install or upgrade ADA curb ramps to meet current guidelines.	In Design
Dayton	012	366.30	368.00	US 12/Cameron St Vic to Dayton Ave Vic - ADA Compliance	Pedestrian ADA curb ramps at various intersections on US 12 in the city of Dayton do not fully meet ADA standards. This project will upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	In Design
West of Yakima	012	190.60	197.78	US 12/W Naches Vic to Old Naches Highway Vic - ADA Compliance	Pedestrian ADA curb ramps at various intersections on US 12 west of Yakima do not fully meet ADA standards. Upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	In Design
Yakima	024	0.03	1.46	SR 24/I-82 to Riverside Rd - ADA Compliance	Pedestrian ADA curb ramps at various intersections on SR 24 east of I-82 do not fully meet ADA standards. Upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	Planned
College Place vic	125	0.00	4.40	SR 125/Oregon State Line to Military Rd - ADA Compliance	Pedestrian ADA curb ramps at various intersections on SR 125 in the cities of College Place and Walla Walla do not fully meet ADA standards. This project will upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	In Design
Walla Walla	125	6.09	6.70	SR 125 Spur/N 13th Ave to Myra Road - ADA Compliance	Pedestrian ADA curb ramps at various intersections on SR 125 Spur in the city of Walla Walla do not fully meet ADA standards. This project will upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	In Design

Location	Route	Begin Mile Post	End Mile Post	Description	ADA Component	Status
Benton City	225	0.01	2.55	SR 225/Benton City - ADA Compliance	ADA curb ramps at various intersections on SR 225 in Benton City do not fully meet ADA standards. This project will upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	In Design
Near Kennewick	240	0.00	0.23	SR 240/Columbia Center Blvd - Pedestrian Facility Improvement	The existing SR 240/Columbia Center Blvd I/C does not have facilities to allow pedestrians to safely cross the highway. This project will remove ADA barriers, and construct new pedestrian facilities to allow pedestrian movements through the interchange.	In Construction
Selah	823	0.67	1.09	SR 823/Eleventh Ave to E Fifth Ave Vic - ADA Compliance	Pedestrian ADA curb ramps at various intersections on SR 823 in the city of Selah do not fully meet ADA standards. This project will upgrade the curb ramps to meet current standards, improving accessibility for all pedestrian.	In Design
Selah	823	1.54	2.74	SR 823/E Naches Ave to N Wenas Rd Wye - ADA Compliance	Pedestrian ADA curb ramps at various intersections on SR 823 in the city of Selah do not fully meet ADA standards. This project will upgrade the curb ramps to meet current standards, improving accessibility for all pedestrians.	In Design
North of Spokane	002	292.96	295.66	US 2/Division Wye to Farwell Rd ADA - Pedestrian Ramp Retrofit	Design and construct ADA compliant pedestrian access for existing walkways per the ADA law of September 15, 2010.	Constructed in 2020

Public Transportation Division

The [Public Transportation Division](#) (PTD) awards [grant funding](#) to help public transportation providers improve access and mobility. Grant-funded projects include: services (transit, paratransit, transportation for the elderly, people with disabilities and rural communities, commute trip reduction, and transit pass programs); equipment (new buses, vanpool vans); and infrastructure (transit centers, park and ride lots, transit signal priority systems, transit lanes).

For a list of grant-funded projects suspended due to the passage of I-976, see the last page of the [List of Projects](#) attached to the Secretary's November 26, 2019 letter.

PTD has oversight responsibility to ensure that compliance requirements including ADA are met when grantees provide services or deliver projects.

Training on ADA requirements is part of the training provided to all grantees. PTD also provides technical assistance and conducts site visits to review procedures and accessibility of facilities and vehicles.

Design Office

The [Design Office](#) is responsible for the development of design documentation, standards and policies for WSDOT projects throughout the state, incorporating ADA requirements. See [Design - Project ADA Self-Assessment for Construction Projects](#) and the [ADA Guidance Memo](#).

The Design Office tracks the installation of Accessible Pedestrian Signals (APS) on a statewide basis. The following table summarizes the installation of APS during 2019-2020 (taking into account delays caused by the pandemic):

Location	Description/Project Title	APS Installed	APS Pending
Seattle	SR 99, Alaskan Way Viaduct - Replacement South Acc	2 (8 for City of Seattle)	
Snohomish County	SR 96, I-5 Interchange Vic To SR 9 Vic - Paving & ADA Compliance	8	
Skagit/Snohomish Counties	I-5, Stillaguamish R Br To Hill Ditch Br - PCCP Rehab, Paving & ADA	2	
Lacey	I-5, SR 510 Interchange Reconstruct Interchange	0	12
Mountlake Terrace	I-5, NB SR 104 Vic To 164th St SW I/C Paving & Expansion Joint & ADA - Complete 11-2019	10	
Federal Way	SR 161, Milton Rd S Vic To SR 18 Paving & ADA Compliance	4	
Mt. Vernon	SR 536, Skagit River To I-5 Paving & ADA Compliance	6	
Snohomish County	US 2 - Bickford Ave To Gold Bar Paving & Joints & Improvements & ADA	16	
Grant County	SR 28, Ephrata Vic To Soap Lake Paving And ADA Compliance	4	
Aberdeen	US 101, 5th St. To S. H St Paving And ADA Compliance	78	
Seattle	SR 522, I-5 To 61st Ave NE Paving & ADA Compliance	0 (20 for City of Seattle)	

Location	Description/Project Title	APS Installed	APS Pending
Tacoma	96th St E To Orville Rd E-Paving And ADA	14	
Lewis County	SR 6, Chehalis River Bridge To I-5 Pavement Rehab,	0	6

The following table summarizes the amount spent on ADA components in projects throughout the state that are tracked by the Design Office and that were active during FFY 2020:

ADA Component	Total Spent for each ADA Component Type
ADA Features Surveying	\$128,101.41
Concrete Curb Ramps	\$215,650.00
Concrete Sidewalks	\$29,438.50
Curb Ramps and Sidewalks (standard pay items not used)*	\$116,804.25
Detectable Warning Surfaces	\$887,863.39
APS Push Buttons	\$162,000.00
Grand Total	\$1,539,857.55

* This category includes only those curb ramps and sidewalks for which standard item numbers were not used. It is not a summary of curb ramp and sidewalk investments.

Data provided by the Design Office is reflected in portions of the WSDOT Regional Offices data which follow.

WSDOT Regional Offices

Eastern Region

WSDOT's Eastern Region engaged in the following projects with ADA components during FFY 2020:

Location	Description/Project Title	ADA Component	Status
Spokane SR 290 MP ¹ 0.82-0.92	SR 290 (E. Trent Ave.), Spokane River bridge replacement	Several ramp changes	Started
Spokane Valley I-90 Mile Post (MP) 293.96	I-90, N Barker Rd interchange improvement	A couple of ramps plus a shared use path	Started
Spokane NSC US 395 MP 159.06-160.59	US 395 / NSC, BNSF - 2ND RAILROAD REALIGNMENT	Five ramps at City intersections	Started
Spokane NSC US 395 MP 161.11-162.04	Columbia to Freya	Added 2 ramps on Freya to connect west to Children of the Sun on east	Started/ Completed

¹ See WSDOT [Mile Post maps](#) for further location details by Region.

Location	Description/Project Title	ADA Component	Status
Spokane Valley I-90 MP 296.19	N Harvard Rd intersection improvement	Replace one ramp at Appleway intersection and add ramp from shoulder to sidewalk along Appleway	Started
SW of Spokane I-90 MP 272.81	Medical Lake interchange improvement	No ramps; adds shared use path through interchange	Ongoing

North Central Region

WSDOT's North Central Region engaged in the following projects with ADA components during FFY 2020:

Location	Description/Project Title	ADA Component
Othello in Adams County	SR 24 – MP 78.45, roundabout at intersection with Bench Road	Cement Conc. Sidewalk(s); ADA Compliant Curb Ramps; Detectable Warning Surface(s)
Chelan	SR 97 – SCL To NCL, MP 231.84-236.12	ADA Features Surveying
Wenatchee	SR 285 - Douglas Co Ln-Wenatchee NCL MP 0.63 - - 4.36	ADA Features Surveying

Northwest Region

WSDOT's Northwest Region engaged in the following projects with ADA components during FFY 2020:

Location	Description/Project Title	ADA Component
Everett	SR 526 – Western Corporate Limits (WCL) To WPS OXING -L/A, MP 0.92-4.52	Detectable Warning Surface(s)
Federal Way	SR 161 – Southern Corporate Limits (SCL) To JCT SR 18 MP 35.54-36.25	Cement Conc. Sidewalk(s); Cement Conc. Curb Ramp(s) Type Parallel A
Island and Skagit Counties	SR 20 - Island Co Ln To Whatcom Co Ln (PTBA) MP 41.90- -102.23	RCS Sidewalk Joint(s)
King County	I-5 - Urban-Northern Corporate Limits (NCL) Shoreline To Snohomish Co Line, MP 177.75-177.76	ADA Features Surveying; Asphalt Conc. Sidewalk(s)
King County	SR 161 - Urban-NCL Milton To Southern Corporate Limits (SCL) Federal Way MP 34.19-35.45	Cement Conc. Sidewalk(s); Cement Conc. Curb Ramp(s) Type Parallel A
King County	SR 5 - King Co Line To North Urban Limits MP 0.00 - - 207.76	Asphalt Conc. Sidewalk(s)
Monroe	US 2 - WCL To Eastern Corporate Limits (ECL), MP 12.70-13.24 and 13.86-15.64	ADA Features Surveying; Cement Conc. Sidewalk(s); Cement Conc. Curb Ramp(s) Type Single Direction A; Cement Conc. Curb Ramp(s) Type Parallel A; Cement Conc. Curb Ramp(s) Type Parallel B; Detectable Warning Surface(s)
Mukilteo	Ferry Terminal- Jct Front Street To End Of Ferry	ADA Features Surveying
Mukilteo	SR 526 - Jct 525 At 84 th St SW To ECL MP 0-0.65	ADA Features Surveying; Cement Conc. Sidewalk(s); Cement Conc. Curb Ramp(s) Type Parallel A

Location	Description/Project Title	ADA Component
Seattle	SPS Duwamish River Bridge 99/530 To Northern Corporate Limits (NCL) MP 0- -40.48	ADA Features Surveying; Cement Conc. Sidewalk(s) Cement Conc. Curb Ramp(s) Type Perpendicular
Seattle	SR 522 - Jct 5 To ECL MP 0.00 - - 4.23	ADA Features Surveying; Cement Conc. Sidewalk(s); Cement Conc. Curb Ramp(s) Type Combination; Cement Conc. Curb Ramp(s) Type Parallel A; Cement Conc. Curb Ramp(s) Type Parallel B; Cement Conc. Curb Ramp(s) Type Perpendicular A/B; Cement Conc. Curb Ramp(s) Type Perpendicular A; Cement Conc. Curb Ramp(s) Type Perpendicular B; Cement Conc. Curb Ramp(s) Type Single Direction A
Seattle/ Shoreline	SR 523: SR 99 to SR 522 (Lake City Way) Mile Post (MP) 0.00-2.45	ADA Features Surveying
Skagit County	SR 20 - Ferry Landing At Keystone To Skagit Co Ln MP 15.02 - - 41.90	RCS Sidewalk Joint(s)
Snohomish County	I-5 - Urban-NCL Shoreline To Snohomish Co Line, MP 177.75-177.76	ADA Features Surveying; Asphalt Conc. Sidewalk(s)
Snohomish County	SR 5 - N Urban Lmts-Skagit Co Ln (PTBA-Non-RTA) MP 0- -212.69	ADA Features Surveying
Snohomish County	SR 9 - S Urban Lmts - N Urban Lmts MP 8.43 - - 29.84	Cement Conc. Sidewalk(s); Detectable Warning Surface(s)
Snohomish County	SR 92 - Urban-ECL Lake Stevens To WCL Granite Falls MP 2.37- -7.34	ADA Features Surveying; Cement Conc. Sidewalk(s); Detectable Warning Surface(s)
Tukwila	SR 518 - WCL To JCT I-5 (L/A), MP 2.51-3.81	Cement Conc. Sidewalk(s)

Olympic Region

WSDOT's Olympic Region engaged in the following projects with ADA components during FFY 2020:

Location	Description/Project Title	ADA Component	Status
Auburn	SR 167/NB 15th St SW Off-Ramp - ADA Compliance	This project will evaluate/replace about 3 curb ramps at the terminus of the SR 167 NB to 15th St SW Off-ramp.	CN Phase was un-programmed as part of the 2020 update to the Project Delivery Plan to align with current prioritization and programming methodology. (No longer included in 10-Year Plan) Expected completion date: 10/1/2021
Poulsbo vicinity	SR 3/Finn Hill Rd to SR 305 - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Completed 6/26/2020
Tacoma	I-5/S 56th St Interchange - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Design Expected completion date: 6/30/2021
Spanaway	SR 7/SR 507 to S of S 38th St - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Completed 11/5/2019
Aberdeen	US 101/5th St to S H St - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Construction Expected completion date: 11/13/2020

Location	Description/ Project Title	ADA Component	Status
Aberdeen vicinity	SR 105/Westport Rd to Scott St - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	CN Phase was un-programmed as part of the 2020 update to the Project Delivery Plan to align with current prioritization and programming methodology. (No longer included in 10-Year Plan) Expected completion date: 6/15/2025
Eatonville area	SR 161/SR 7 to N of W Clear Lake Rd E - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Design Expected completion date: 7/10/2021
Alderton vicinity	SR 162/96th St E to Orville Rd E - ADA	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Construction Expected completion date: 10/15/2020
Port Orchard	SR 166/Blackjack Creek to Whittier Ave - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Completed 6/26/2020
Eatonville area	SR 300/Belfair State Park to SR 3 - ADA	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Design Expected completion date: 11/11/2021
Purdy Vicinity	SR 302/E of Elgin Clifton Rd to SR 16 - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Construction Expected completion date: 11/4/2020
Bremerton	SR 304/E of Jct to SR 310 to SR 303 - ADA Compliance	ADA curb ramps do not meet current ADA standards. Upgrading curb ramps to current standards will improve pedestrian access and has the potential to improve safety.	Completed 6/26/2020

Southwest Region

WSDOT's Southwest Region engaged in the following projects with ADA components in FFY 2020:

Location	Description/Project Title	ADA Component	Status
SR6 Chehalis River Bridge (Pe Ell) to Chehalis at I-5	SR 006 D00619A – Pavement Rehab - Chehalis River Br to I-5 – MP 27.99 to MP 51.33	Upgrade curb ramps in accordance with current ADA guidelines	Completed
SR14 East of Bingen in Klickitat County	SR 014 D01419B - Port of Klickitat Access Improvements , MP 67 to 68 [Project advertisement & construction has been held up due to design delays]	unspecified	Anticipated new project advertisement date: 2021
SR103 in Pacific County	SR 103 D10320A - US 101 to Stackpole Rd – ADA Upgrades, MP 0.00 to MP 19.95 [The paving project driving the need for this project was removed from the programmed list of projects]	unspecified	No longer in the 10 year program
SR141 in Klickitat County	SR 141 D14118A - Bingen to White Salmon ADA, MP 0.00 to MP 1.77 [The paving project driving the need for this project was removed from the programmed list of projects]	unspecified	No longer in the 10 year program
SR 501 in Vancouver	SR 501 D50119A - I-5 to Port of Vancouver Intersection & Profile Improvements, MP 0.0 to 2.32 [placed on the "Hold List" for Connecting Washington projects for a short time]	Install or upgrade ADA curb ramps in accordance with current ADA guidelines	Anticipated new project advertisement date: late 2020

Location	Description/Project Title	ADA Component	Status
SR 501 in Vancouver	SR 501 D50117A - I-5 to 26 th St Vic. Including Couplet – ADA, MP 0.0 to 2.32	Install or upgrade ADA curb ramps in accordance with current ADA guidelines	Anticipated new project advertisement date: late 2020

Washington State Ferries

All 23 vessels that are owned and operated by [Washington State Ferries](#) (WSF) are listed as ADA accessible in the 2018 [National Census of Ferry Operators](#) (NCFO), with the most ADA-accessible features available on the Olympic Class of vessel (the Chimicum, Samish, Suquamish, and Tokitae) built between 2014 and 2018.

Fourteen of WSF's 23 vessels are now equipped with a visual paging system.

WSF's [Terminal Design Manual Chapter 300 - Accessibility](#) provides guidance for accessible terminal construction.

WSF have engaged in the following projects at terminals with ADA components in FFY 2020:

Location	Description/Project Title	ADA Component	Status
SR 20/ Anacortes Ferry Terminal	Relocated the ADA parking stalls to the location, which has an ADA-compliant path to the ferry terminal.	Relocate 11 ADA parking stalls	Construction completed
SR 525/ Clinton Ferry Terminal	Build a pick-up/drop-off facility for walk-on passengers.	5 Curb Ramps, 1 ADA-compliant pedestrian crosswalk signal	Construction completed
SR 20/ Orcas Ferry Terminal	Improve the path from ADA parking stalls to the terminal.	Create 2 to 3 ADA parking stalls near the ferry terminal.	Design
SR 519/ Seattle Ferry Terminal	Build a new passenger only ferry terminal, and replace the existing Seattle ferry terminal.	The new passenger only ferry terminal is completely ADA compliant. The new Seattle terminal consists of: ADA bathrooms, stairs, doors, elevators, counter heights, turnstiles, ticket sales booths, audio and visual paging, detectable warning surfaces, detectable route finding.	Construction
SR 104/ Mukilteo Ferry Terminal	Build a new ferry terminal.	New multimodal terminal is completely ADA compliant; elevators, sidewalks, visual paging, walkway detector strips, ADA passenger dropoff/ pickup, overhead walkway.	Construction

Existing terminals are also now being equipped with visual paging signage.

The OEO's ADA Coordinator continues to work with WSF's IT Department to ensure that WSF's reservations webpage is fully accessible to individuals with disabilities.

WSF has taken a number of steps to limit the spread of COVID-19. See [Safety and COVID-19](#). WSF has developed a three-page handout titled *Assisting Customers with Disabilities during COVID* (see Exhibit A).

WSF's ADA Accessibility Coordinator gives disability awareness training to new employees as required.

Local Public Agency ADA Survey (March 2020)

On March 2, 2020, the OEO sent out an ADA survey to the state's 39 counties as well as to 223 cities and towns. The survey requested information about each Local Public Agency's (LPA's) ADA compliance activities. Shortly after the survey was sent, the state began closing down due to the COVID-19 pandemic and efforts to control spread of the virus. WSDOT- and LPA-offices were closed, and staff were required to work from home or were furloughed. Many LPAs were not equipped to handle the situation and as a result, did not have the capacity to respond to the survey. Six of the state's 39 counties, and 46 of the 223 cities and towns, responded to the survey. It is anticipated that the survey will be re-sent to LPAs who did not respond to the initial survey if it cannot be independently verified that they have developed an ADA Transition Plan.

WSDOT's ADA Transition Plan was accepted by FHWA in April 2018. WSDOT has given Certified Acceptance Agencies with 50 or more employees until October 1, 2021, to have adopted or substantially completed an ADA Transition Plan. Non-Certified Acceptance Agencies with 50 or more employees have an additional two years, until October 1, 2023, to have adopted or substantially completed their ADA Transition Plan. FHWA may not approve federal funding for local projects if LPAs have not adopted an ADA Transition Plan by the deadlines indicated. While LPAs with under 50 employees are not required to develop an ADA Transition Plan, the LPA is still required to be in compliance with the ADA.

The OEO and Local Programs Office will continue to help cities, counties and other LPAs develop their ADA Transition Plans.

Based on responses to the survey, or separate information obtained from the County, ten of the state's 39 Counties have conducted a self-evaluation of public right-of-way facilities and/or developed a corresponding ADA Transition Plan:

County	Responded?	Self-Evaluation?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Adams		Yes	Yes	September 2017	ADA Transition Plan Adams Cnty
Asotin					
Benton					
Chelan					
Clallam					
Clark		Yes	Yes	2012	ADA Transition Plan Overview Clark Cnty
Columbia					
Cowlitz					
Douglas					
Ferry					
Franklin					
Garfield					
Grant					
Grays Harbor					
Island	Yes	Yes	Yes	2019	ADA Transition Plan Island Cnty
Jefferson					
King					
Kitsap					
Kittitas					
Klickitat					
Lewis					
Lincoln	Yes	Yes	Yes	March 2020	Not yet available
Mason					

County	Responded?	Self-Evaluation?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Okanogan					
Pacific					
Pend Orielle					
Pierce	Yes	Yes	Yes	February 11, 2020	ADA Transition Plan Overview Pierce Cnty
San Juan	Yes	No	No		
Skagit					
Skamania					
Snohomish		Yes	Yes	November 2019	ADA Transition Plan Snohomish Cnty
Spokane		Yes	Yes	June 2015	ADA Transition Plan Spokane Cnty
Stevens	Yes	Currently conducting self evaluation	No		
Thurston					
Wahkiakum					
Walla Walla		Yes	Yes	October 2017	ADA Transition Plan Walla Walla Cnty
Whatcom					
Whitman	Yes	Currently conducting self evaluation	No		

Based on responses to the survey, or separate information obtained from each city, 47 of the 223 cities that were sent the survey have conducted a self-evaluation of public right-of-way facilities and/or developed a corresponding ADA Transition Plan:

City	Responded?	Self-Evaluation?	Over 50 employees?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Aberdeen	Yes	Currently conducting self-evaluation	Yes	No		
Airway Heights	Yes	No	Yes	No		
Anacortes		Yes				ADA Self-Assessment Report City of Anacortes
Auburn		Yes	Yes	Yes	June 26, 2020	ADA Transition Plan City of Auburn
Battle Ground	Yes	No	Yes	We are planning on requesting budget so that a plan will be put in place by the deadline.		
Bellevue	Yes	Yes	Yes	Yes	January 3, 2019	ADA Transition Plan City of Bellevue
Bellingham	Yes	Yes	Yes	Our agency is currently developing a draft ADA Transition Plan update under the guidance of a community advisory committee. The advisory committee will review and comment on the draft when it is complete.		
Blaine		Yes		Yes	November 25, 2019	Draft ADA Transition Plan City of Blaine
Bothell	Yes	Yes	Yes	Yes	November 6, 2018	ADA Transition Plan City of Bothell
Bremerton	Yes	Yes	Yes	Yes	March 10, 2016	ADA Transition Plan City of Bremerton
Burien		Yes		Yes	August 2015	ADA Transition Plan City of Burien
Camas	Yes	Yes	Yes	Yes	October 2016	ADA Transition Plan City of Camas
Centralia	Yes	Yes	Yes	Yes	2019	ADA Transition Plan City of Centralia
Clarkston	Yes	Yes	Yes	Yes		Not available
Clyde Hill	Yes	Yes	No	N/A		
Colfax	Yes	Yes	No	Yes		Not available

City	Responded?	Self-Evaluation?	Over 50 employees?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Covington		Yes	Yes	We have a Draft ADA Transition Plan. It has not been adopted by the City yet, as we are finalizing our design standards using PROWAG guidelines. Although it is just a draft plan, all new design is in line with the plan, and we have begun an annual funded program to retrofit existing ADA ramps.		
Des Moines		Yes	Yes	Yes	January 2019	ADA Transition Plan City of Des Moines
Duvall				Yes	September 12, 2018	ADA Transition Plan City of Duvall
Edgewood	Yes	No	No	N/A		
Edmonds	Yes	Yes	Yes	Yes	July 28, 2017	ADA Transition Plan City of Edmonds
Ellensburg	Yes	Yes	Yes	Yes	January 6, 2020	Not available
Everett		Yes	Yes	Yes	2018	ADA Transition Plan City of Everett
Federal Way		Yes	Yes	Yes	May 21, 2019	ADA Transition Plan City of Federal Way
Fife	Yes	Yes	Yes	It is in process with a near final draft under review, and expected to be adopted this year, 2020.		ADA Transition Plan Public Input City of Fife
Gold Bar	Yes	No	No	N/A		
Kenmore	Yes	No	No	N/A		
Kirkland	Yes	Yes	Yes	Conducting outreach and seeking comment on a draft ADA Transition Plan	July 1, 2018	Draft ADA Transition Plan City of Kirkland
Lacey	Yes	Yes	Yes	Yes	December 2012	Not available
Marysville	Yes	Yes	Yes	We currently have a consultant under contract working on delivering an ADA Transition Plan, with a draft plan scheduled to be delivered in Spring and final plan in Summer 2020. It is unclear at this time if COVID-19 will impact the schedule of delivering this plan.		ADA Transition Plan City of Marysville

City	Responded?	Self-Evaluation?	Over 50 employees?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Mill Creek	Yes	Our Agency has completed its self-evaluation inventory.	Yes	No	January 2015	ADA Transition Plan City of Mill Creek
Montesano	Yes	No	No	N/A		
Newcastle	Yes	No	No	N/A		
Odessa	Yes	Yes	No	N/A		
Olympia	Yes	Yes	Yes	Conducting outreach and seeking comment on a draft ADA Transition Plan		
Pacific		Yes	No	N/A		
Pasco				Yes	2013	ADA Transition Plan City of Pasco
Poulsbo	Yes	Yes	Yes	We have completed self-evaluation inventory and are working on draft transition plan. Currently schedule is to complete draft in Spring 2020, release to public for review and comments. Will be adopted by Oct. 1 2021.		
Pullman				Yes	2016	ADA Transition Plan City of Pullman
Puyallup	Yes	Yes	Yes	Our Agency has adopted an ADA Transition Plan compliant with the 2010 ADA Standards for Accessible Design.	June 1, 2018	ADA Transition Plan City of Puyallup
Raymond	Yes	No	No	N/A		
Renton		Yes	Yes	Yes	May 18, 2015	ADA Transition Plan City of Renton
Richland	Yes	Yes	Yes	No		
Roy	Yes	No	No	Creating a plan for evaluating what is required to be done through personnel manuals, City notices, accessibility, and website upgrades.		
Sammamish		Yes	Yes	Yes	July 1, 2020	ADA Transition Plan City of Sammamish
SeaTac	Yes	No	Yes	Our Agency has adopted an ADA Transition Plan compliant with the 2010 ADA Standards for Accessible Design.	January 1, 2018	ADA Transition Plan City of SeaTac

City	Responded?	Self-Evaluation?	Over 50 employees?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Seattle	Yes	Yes	Yes	We have both a citywide ADA Transition Plan and an ADA Transition Plan specific to the public right-of-way (ROW). Both documents are in DRAFT format and are currently under internal review.		
Sedro Woolley	Yes	Yes	Yes	Proposed completion date: March 31, 2021		ADA Transition Plan Development City of Sedro-Woolley
Shoreline				Yes	January 24, 2019	Draft ADA Transition Plan City of Shoreline
Snohomish	Yes	No	Yes	No		
Spokane					June 1, 2013	Draft ADA Transition Plan - City of Spokane
Spokane Valley	Yes	Yes	Yes	Yes		Not available
Sumner	Yes	Yes	Yes	Yes	April 1, 2016	ADA Transition Plan City of Sumner
Tacoma	Yes	Yes	Yes	Yes	February 2, 2013	ADA Transition Plan City of Tacoma
Tukwila		Yes	Yes	Yes	December 1, 2016	ADA Transition Plan City of Tukwila
Tumwater	Yes	No	Yes	No		
University Place		Yes	Yes	Yes	December 2018	ADA Transition Plan City of University Place
Vader	Yes	No	No	N/A		
Vancouver		Yes	Yes	Yes	2012	Draft ADA Transition Plan City of Vancouver
Waitsburg	Yes	Yes	No	N/A		
Walla Walla	Yes	Yes	Yes	The City of Walla Walla began work to update our ADA Transition Plan in May of 2019 and expect to complete the plan in June of 2020. We have conducted a self-evaluation, completed public outreach with comments, collected city ADA data, and are currently in the process of finalizing our updated ADA transition Plan including the grievance process.	August 6, 2020	ADA Transition Plan City of Walla Walla

City	Responded?	Self-Evaluation?	Over 50 employees?	ADA Transition Plan?	Date of Plan	Link to ADA Transition Plan
Wenatchee	Yes	Yes	Yes	Our agency has conducted self-evaluations of most programs, activities, and facilities except the sidewalk program. We believe that most of these programs are currently accessible per the 2010 guidelines except the sidewalk program. We have been compiling sidewalk inventory data and are currently working with a consulting firm to develop a formal self-evaluation document for the sidewalk program. We also have funding to continue to develop a formal transition plan for the sidewalk program in 2020.		
Yacolt	Yes	No	No	N/A		



ASSISTING CUSTOMERS WITH DISABILITIES DURING COVID

Many safety precautions have been implemented in order to slow the spread of COVID-19. Some of these precautions may make it challenging for customers with disabilities to receive the assistance they need.

The Americans with Disabilities Act (ADA) is a federal law and our requirements to provide assistance to passengers with disabilities have not changed. However, it may be necessary to make some modifications to the way we provide assistance in order to ensure the safety of both employees and passengers. The following safety precautions should be followed when assisting people with disabilities:

Fares for customers with a Personal Care Attendant:

COVID-19 precautions present new challenges for many customers, so customers who are normally able to travel independently might need a Personal Care Attendant (PCA). During this time, customers with a PCA do not need to show identification verifying the need for a PCA in order for the PCA to travel for free. The customer with a disability may bring no more than one person as a PCA.

The PCA should provide all the assistance the passenger needs, such as guiding them around, pushing a wheelchair, etc. However, a PCA may request the use of a WSF wheelchair to transport the customer.

Transporting a person in a wheelchair:

When a Personal Care Attendant is not available, a customer may request wheelchair assistance from a crew-member. WSF has wheelchairs available at terminals and on vessels to assist customers. Please follow these guidelines when providing wheelchair assistance.

- Put on gloves.
- Bring the wheelchair to the location where assistance will be provided.
- Put the wheel brakes on and hold the wheelchair to keep it steady while the person sits down.
 - The customer must be able to get in and out of the wheelchair independently.
 - WSF employees should not physically touch the customer or provide assistance getting in and out of the wheelchair.
- After use, wipe down the wheelchair with the appropriate cleaning solution or disinfectant wipes before returning it to its location.
- Remove and dispose of gloves. Immediately after removing the gloves, wash your hands with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available.

- If a PCA requests the use of a wheelchair to transport a person with a disability, the cleaning steps listed above should still be followed by WSF staff.

Providing sighted guidance for a person who is visually impaired:

There are several different ways to guide a person who is visually impaired. Explain to the customer what methods are available and let them decide what works best for their needs. Employees should not decide on a method without discussing it with the customer to determine how best to help them.



Providing guidance with your elbow:

- Before guiding, offer the person hand sanitizer.
- Allow the person to place their hand on your elbow and guide them to the requested location.
- Use verbal cues to help orient the customer and provide details about changes in elevation or anything that may be a barrier in their path of travel:
 - “We’re passing the galley and the restroom is 5 feet ahead on the right.”
 - “We’re approaching a ramp, there will be a slight incline.”
 - “There’s a trash can on your right.”
- After providing assistance, offer to direct the customer to a hand-washing station or provide access to hand sanitizer.

Providing guidance with a yardstick or a 6-foot length of rope:

- Explain to the customer how assistance will be provided. Most people will be more familiar with being guided by an elbow, so make sure the customer understands and agrees to this method.
- Put on gloves and offer gloves to the customer.
- Hold one end of the rope or yardstick and have the customer hold on to the other end.
- Guide the customer to the requested location. Walk slowly enough that the customer can keep up. They should be guided but not pulled by the rope or yardstick.
- Use verbal cues to help orient the customer and provide details about changes in elevation or anything that may be a barrier in their path of travel:
 - “We’re passing the galley and the restroom is 5 feet ahead on the right.”
 - “We’re approaching a ramp, there will be a slight incline.”
 - “There’s a trash can on your right.”

- After providing assistance, offer to direct the customer to a garbage where they can dispose of gloves (if used) or a hand-washing station.
- After use, wipe down the metal yardstick with the appropriate cleaning solution or disinfectant wipes before returning it to its location.
- Remove and dispose of gloves. Immediately after removing the gloves, wash your hands with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available.

Communicating with a person who is deaf or deaf/blind:

Communicating by lip reading:

Although use of a mask or face covering is mandatory for WSF employees in certain situations, it may be necessary to temporarily remove your mask or face covering when requested by a deaf or deaf/blind person who needs to read lips to communicate.

- A clear face shield may be worn instead of a mask. Place the mask over your face and adjust to fit. After use, clean the mask thoroughly with disinfectant wipes.
- In order for lip reading to be effective, the area from the bottom of the nose to the bottom of the chin must be visible.
- When removing a mask or face shield, please follow the “Removing a Face Mask” guidelines listed in the WSF Safety Bulletin 002220.
- It may also be necessary to be less than 6 feet apart in order for the person to read your lips.

Communicating with permanent marker and paper:

- To avoid removing your mask, you may offer the customer a permanent marker and a single sheet of 8 ½” by 11” paper so they can communicate in writing. Permanent marker provides high contrast and will be easier to read if the person also has a visual impairment.
- To write back a response to the customer, use a separate marker and a separate sheet of paper.
- After use, dispose of the paper. Sanitize the marker with disinfectant wipes.
- To communicate with a person who is deaf and blind, you may need to spell out words in the palm of their hand. This can be done while wearing gloves.
- Immediately after providing tactile assistance, remove and dispose of gloves. Wash hands with soap and water for at least 20 seconds or use an alcohol-based hand sanitizer with at least 60 percent alcohol if soap and water are not available.