

1. [Access and Hearings](#)

Access and Hearings is part of the WSDOT Development Division and administers the limited access and managed access programs for all Washington state highways.

2. [Active Transportation Division](#)

What kind of information do you need?

- A project, planning effort, or other activity in your town or region: Contact your region's active transportation point of contact at the end of this document.
- Active Transportation Plan, Safe Routes to School program, Complete Streets, Injury Minimization and Speed Management Policy Work Group, Pedestrian Safety Action Plan, review of documents/manuals, other items not listed: Charlotte Claybrooke, Active Transportation Division
- Bicyclist/pedestrian count programs, network analysis, data, Pedestrian/Bicycle Program grants, US Bicycle Route System, Highway Permeability Study: Brian Wood, Active Transportation Division

3. [Aviation](#)

Airports provide an essential link to the nation's airspace, commerce, and emergency services and are an important part of Washington state's transportation system and economy. Washington has 134 public airports in 37 of its 39 counties. Each airport fulfills a particular role in supporting community, economic, and transportation needs.

4. [Bridge & Structures](#)

The Bridge & Structures Office provides structural design work for WSDOT's bridges, retaining walls, sign support structures, and other associated structures. The Bridge and Structures Office provides information on how to design, inspect, maintain, repair, and preserve WSDOT bridges and structures. The Bridge Office also provides information to Region staff for scoping, scheduling, and cost-estimating on their projects that contain structures.

5. [Communications](#)

WSDOT's statewide communications team is composed of media, marketing, public relations and graphic design professionals located throughout the agency's six regions and many of the divisions, major programs and projects. Our statewide communications team has received numerous awards and recognition – locally, regionally and nationally – from various groups and organizations for photographs and videos, our social media outreach, community engagement efforts, and creative and innovative approaches to public information.

6. [Computer Aided Engineering \(CAE\) Support](#)

Computer Aided Engineering (CAE) Support is part of the GeoMetrix Office. CAE manages the statewide standard software (currently MicroStation and InRoads) for drafting (CAD), design analysis and engineering, construction support processes and deliverables. Through the **HQ CAE Help Desk**, we provide support, training, and development solutions for survey, design engineering, drafting, and construction processes, as well as enterprise engineering document/drawing management (ProjectWise) and more.

7. [Consultant Liaison](#)

WSDOT contracts with architectural and engineering (A&E) firms to assist the agency in various aspects of preparing for and designing highway construction projects. Contracting with A&E firms is done through the Consultant Services Office (CSO) under state and federal regulations that require selection of the best qualified firm for each type of work or each specific project. A&E consultant procurements can take several weeks up to several months for larger efforts. A request should be submitted to CSO as soon as the need for consultant services is known. CSO should be contacted through your regional or specialty group consultant liaison.

8. [Contract Ad & Award](#)

This group performs procurement of construction projects, including small works, design-bid-build and design build contracts. The team of contract specialists prequalify bidders, advertise projects, issue addenda, post questions and answers during advertisement, open bids and award contract to the lowest responsive bidder. This group is a part of the HQ Construction administration team consisting of Documentation, Specification, e-Construction, and Design-Build program.

9. [Design & Plans Review](#)

Region Plans offices review design documents and agreements as well as Plans, Specifications and Estimates packages for completeness, accuracy, consistency and bid-ability.

10. [Development Services](#)

Development Services staff in WSDOT Regions review SEPA land use development-proposals to determine if state transportation system mitigation should be requested. The Development Services group administers developer and construction agreements, access connection permits, and general transit and other related permits.

11. [Environmental](#)

The Environmental Office provides assistance to region project offices to ensure environmental compliance within WSDOT right of way, including the determination of biological impacts, developing appropriate mitigation measures for impacts, completing environmental document and obtaining permitting, drainage design support and review, review of temporary erosion and sediment control plans, and roadside restoration plan development and review.

12. [GeoMetrix Office](#)

The GeoMetrix Office provides expertise support for capital programs to provide base information, tools and training for project planning, budget development, design, construction, maintenance, and more. The following groups comprise the GeoMetrix Office: **CAE, Survey/Mapping, Right of Way Plans, Survey Support and Visual Engineering Resource Group (VERG)**. Please see each groups description and specialty group contact for additional information.

13. [Geotechnical Office](#)

The Geotechnical Office is responsible for providing geotechnical and engineering geology design and construction support. They are based in the Materials Lab, and their main purpose is to make sure that soil and rock can support the loads placed on it by transportation structures, including the design of structure foundations as well as the design of retaining walls. They also assess and design cut and fill slopes to make sure that they are stable, as well as the design of repairs to slopes that have become unstable (e.g., landslides and rock fall).

14. [Hydraulics](#)

Hydraulics provides technical support in the fields of hydraulics, fish passage, hydrology and stormwater to ensure that WSDOT roadways provide a safe, effective and efficient movement of people and goods while maintaining the natural movement and treatment of water throughout the watersheds and water bodies on the state highway system.

15. [Local Programs](#)

Local Programs provide educational, technical and financial support to cities, counties and other transportation partners such as tribal governments, ports and transit agencies. Region Local Programs coordinates communication and funding resources between local agencies and state and federal programs.

16. [Maintenance](#)

Maintenance oversees the day-to-day needs of maintaining the state highway system, including lanes, ramps, bridges, traffic signal systems and rest areas. Maintenance processes permits such as Adopt-a-Highway and permits, as well as maintenance tasks like snow plowing, bridge openings, vegetation removal, etc.

17. [Materials](#)

The Construction Materials Office located at the State Materials Laboratory Building provides support for materials quality with materials quality assurance policies, materials acceptance and testing standards, materials tester certifications, fabrication inspection as well as providing materials testing for asphalt, chemical, electrical and structural materials.

18. [Multimodal Planning & Data](#)^{*1}

Headquarters – Multimodal Planning & Data Division (MPDD):

HQ Transportation planning tackles the essential role of gathering information from all affected voices to help transportation decision-makers develop policy and choose the best investments to meet preservation, safety, and efficiency challenges. This feat is accomplished on a foundation of reliable data, provided by three offices that collect, analyze, map, and distribute travel, crash, roadway, and GIS data. Collectively grouped under the umbrella of Transportation Data, GIS & Modeling, these data professionals ensure that quality transportation data is available to a variety

¹ Several other Headquarters Divisions perform various planning activities including development of statewide plans related to public transportation, rail, freight, active transportation, and TSMO. Contact the respective division for information about these planning activities.

of customers, and maintain eligibility to use federal transportation funds and meeting the business needs of WSDOT and state and local agency partners.

Three additional MPDD offices use the data to piece together the story of present and future transportation performance challenges. These planning-focused offices collaborate with others to develop statewide plans; align state, regional and local plans; and strengthen the planning discipline both inside and outside WSDOT. Multimodal planning takes a statewide perspective in order to consider all modes of transportation, working across state agencies, planning regions, local governments, communities, and tribal governments.

Regions: Region planning offices coordinate functions within regional areas, including tribes, metropolitan planning organizations, regional transportation planning organization and their local jurisdictions. Each WSDOT Region has four primary work areas within its transportation planning directives and funding:

- Enhanced collaboration with local governments to promote greater consideration of the state's transportation systems and assets during local land use planning and decision-making. This includes review and comment on local comprehensive plans
- Planning studies at the corridor and sub-area level to provide a performance-based analytical approach to this level of transportation planning and to incorporate and/or pilot methods and initiatives.
- MPO/RTPO coordination, support, and assistance to promote greater consideration of the state's transportation system and assets among the perspectives during planning at metropolitan and regional levels, especially during updates to MPO and RTPO plans or MPO/RTPO-led planning.
- Participation, as needed, in Headquarters-led statewide planning initiatives, such as statewide multimodal transportation plan updates, specific modal or policy issue plan updates, and similar statewide efforts.

Regions planning offices also work with other region staff to develop technical analyses needed to support regions planning recommendations. • MPO/RTPO coordination, support, and assistance to promote greater consideration of the state's transportation system and assets among the perspectives during planning at **Program Management**

The Program Management program is responsible for managing and reporting on all projects in the highway construction program. Program Management works with region and HQ Capital Program Development and Management Office (CPDM) staff to develop the Capital Improvement and Preservation Program (CIPP) and report on project delivery.

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20. Public Transportation Division

The Public Transportation Division partners with and administers financial support to public transportation providers, human service providers and transportation demand management practitioners. The division's work includes:

- Alignment of state and federal public transportation grant programs, including those for rural and special needs populations.
- Public transportation planning, including the State Public Transportation Plan and Statewide Human Services Transportation Plan.
- Transportation demand management funding and planning, including commute trip reduction and the Transportation Demand Management Strategic Plan.
- Community engagement with public transportation providers, tribal transportation providers, regional transportation planning organizations and the communities they serve.
- Compliance and safety oversight for public transportation grantees and partners.

21. Rail, Freight, and Ports

Freight transportations, including roads, bridges, highways, railroads, pipelines, ports, factories, warehouses and terminals, are critical to support and growing economic viability. This HQ division manages the Freight System Plan as well as rail reports and plans.

22. Real Estate Services (RES)

RES performs and coordinates all real estate transactions for the department including property acquisitions, relocation of displacees, title work, property valuations including appraisals, property disposals and auctions, land transfers, wireless and non-facilities leases, and inventory.

23. Research and Library Services (RLS)

RLS provides specialized research and information to improve agency operations and decision making. The Research Program coordinates, funds and manages research projects and documentation for WSDOT in compliance with national requirements, supports implementation of research results through technology transfer, and acts as a conduit for opportunities for agency staff to participate in significant research at the national level. Library Services provides agency employees with information ranging from quick answers to in-depth literature searches, and access to relevant print and digital resources related to the many disciplines involved in operating our state's transportation system. The Library is a repository of agency publications, including research reports.

24. Right of Way Plans

Right of Way Plans are part of the GeoMetrix Office and are part of the WSDOT HQ Development Division, providing technical support in the disciplines of right of way plan development and Survey Support to WSDOT headquarters and regional offices.

Right of Way Plans provides Real Estate Services the right of way documentation needed to secure or dispose of property rights for the safe operation of highway infrastructure.

25. Roadside Development and Landscape Architecture

Roadside Development coordinates roadside activities and roadside design, which is the area outside the traveled way that includes the impacts of traffic barrier, signs and lighting standards, vegetation, animal habitat and stormwater storage, unpaved median strips and auxiliary facilities, such as rest areas, pedestrian and bicycle trails, wetlands and park-and-ride lots. Landscape architects manage roadside resources which applies to all lands managed by WSDOT and may extend to elements outside the right of way boundaries.

26. Stream Restoration Program

Correcting high priority fish passage barriers and repetitive stream bank and shoreline erosion problems, also known as chronic environmental deficiency (CED) sites, reduces the state transportation system's impact on fish and fish habitat. The Stream Restoration Program oversees and coordinates Washington State Department of Transportation (WSDOT) work to correct CED sites, and to deliver the multi-billion dollar fish passage barrier correction program.

27. Survey and Mapping

HQ Survey and Mapping is part of the GeoMetrix Office. They provide guidance on survey equipment and software, field procedures, survey documentation and report writing to keep crews and office personnel proficient in current software and hardware technology. Region right of way and survey teams provide right of way plans, sundry site plans, monumentation maps and documentation, records of survey, and field surveys.

28. Traffic

Headquarters and region traffic offices provide support for traffic analysis, operations, signing, pavement marking, traffic control, and roadside electrical systems (lighting, traffic signals, intelligent transportation systems (ITS), etc.). They support traffic modeling, analytics, and field assessments, and the development of the following types of plans, policy and reports: Intersection Control Type and Intersection Control Evaluation, Interchange Access Revisions, work zone traffic control (WZTC), intersection geometry, channelization, signing, illumination, traffic signal, and ITS. The HQ Traffic Office also supports development of weigh stations and weigh in motion equipment.

29. Traffic Management Centers (TMC)

TMCs monitor highway operations using traffic cameras, traffic data sensors, and additional real-time information sources to conduct highway operations and provide rapid driver feedback through multiple communications systems such as electronic signs, highway advisory radios, and multiple media formats (internet, phone apps, television, radio, etc.). TMCs oversee operations of the WSDOT Incident Response crews, and coordinate responses with the Washington State Patrol and other emergency services, covering everything from minor traffic incidents to major emergencies and disasters.

30. Transportation Data, GIS & Modeling Office (TDGMO)

The TDGMO office provides accurate and reliable roadway, traffic and crash data. They collect, process, analyze and report data for the state transportation system, and deliver specialized GIS products and services.

31. [Transportation Systems Management and Operations \(TSMO\)](#)

TSMO considers existing levels of safety and mobility across all our modes as an asset to be intentionally preserved, maintained and managed. TSMO seeks to operate the existing transportation system as safely and efficiently as possible, many times maintaining or even regaining previous levels of capacity and improving safety performance levels. Implementation of TSMO focuses on cost-effective, near term solutions that are multi-modal, cross jurisdictional, and applicable on all roadway types.

32. [Utilities](#)

Utilities offices coordinate utility permits and franchises for constructing and maintaining lines for water, gas, electricity, telephone, telecommunications, etc.

33. [Value Engineering/Risk Assessment](#)

This team manages value engineering and risk assessment. WSDOT requires value engineering for structural projects over \$20 million and all projects over \$25 million. Projects with estimated total costs less than these amounts can apply value engineering to enhance the performance of a facility, reduce cost, or as a tool to build consensus by engaging stakeholders.

34. [VERG](#)

The Visual Engineering Resource Group (VERG) is part of the GeoMetrix Office. VERG provides visualization to communicate design features and possible project impacts or benefits. Their deliverables include 3D modeling, animation, video and other graphic software packages.

35. [Washington State Ferries \(WSF\)](#)

Washington State Ferries, the largest ferry system in the United States, safely and efficiently carries tens of millions of people a year through some of the most majestic scenery in the world. It operates 21 ferries at 20 terminals on 10 routes plus a maintenance facility.

WSF employs about 2,000 employees. Key departments of the agency include: Communications and Public Information, Marine Operations, Vessel Engineering and Maintenance, Terminal Engineering and Maintenance, Finance and Administration, Community Services and Planning, Safety Systems, and Human Resources.

Specialty Groups

	Group	Contact – HQ/Region Subject Matter Expert
1.	Access and Hearings	LeRoy Patterson
2.	Active Transportation	See HQ and Region Contacts on next page.
3.	Aviation	Robert Hodgman
4.	Bridge & Structures – Design Bridge & Structures – Inspection and Preservation	Bijan Khaleghi Evan Grimm
5.	Communications	Kris Rietmann
6.	Computer Aided Engineering (CAE)	Clint Hill
7.	Consultant Liaison	Larry Schofield / Erik Jonson
8.	Contract Ad & Award Procurement	Jenna Fettig
9.	Design & Plans Review – See Your Region Contact	ER , Ferries , NCR , NWR , OR , SCR and SWR
10.	Development Services	Chris Schroedel
11.	Environmental Procedures Coordinator/NEPA Specialist	Environmental Services Contacts Ashely Carle
12.	GeoMetrix Office	See: CAE, Survey/Mapping, Right of Way Plans, Survey Support or VERG for specific contacts.
13.	Geotechnical Office	Tony Allen
14.	Hydraulics	Julie Heilman
15.	Local Programs	Contact your Region Local Programs Engineer
16.	Maintenance	Greg Selstead
17.	Materials	Kurt Williams
18.	Multimodal Planning & Data	HQ – Faris Al-Memar NWR Mt. Baker Area: Todd Carlson OR: Dennis Engel SWR: Laurie Lebowsky NCR: Nick Manzano SCR: Paul Gonseth ER: Char Kay MoM: Robin Mayhew
19.	Program Management	Rich Struna
20.	Public Transportation Division	Shelley Clark-Nazario
21.	Rail, Freight and Ports	Connie Raezer
22.	Real Estate Services (RES)	Jessica Stokesberry
23.	Research and Library Services (RLS)	Anne Freeman (Research) Kathy Szolomayer (Library)
24.	Right of Way Plans	Jeff Donahue
25.	Roadside Development & Landscape Architecture	Juli Hartwig
26.	Stream Restoration Program	Kim Mueller
27.	Survey Support	Kurt Williamson
28.	Traffic	Brian Walsh Flint Jackson
29.	Traffic Management Centers (TMC)	Justin Belk
30.	Transportation Data, GIS & Modeling Office	Mark Finch
31.	Transportation System Management and Operations	Pamela Vasudeva
32.	Utilities	Greg Gachowsky
33.	Value Engineering/Risk Assessment	Mark Gabel
34.	Visual Engineering Resource Group (VERG)	Kurt Stiles
35.	WSF – Subject Matter Experts (SME) WSF – Design & Plans Review SME	Alec Williamson Cesar Mayor Cesar Mayor

Active Transportation	Contact – HQ/Region Subject Matter Expert
Eastern Region: Ferry, Stevens, Pend Oreille, Lincoln, Spokane, Adams, Whitman counties	Jerry Compton @ 509-324-6196
North Central Region: Okanogan, Chelan, Douglas, Grant counties	Max Nelson @ 509-667-2910
Northwest Region: Snohomish, King counties Northwest Region–Mt Baker Area: Whatcom, Skagit, San Juan, Island counties	Justin Nawrocki @ 206-440-4383 Elizabeth Sjostrom @ 360-757-5984
Olympic Region: Clallam, Jefferson, Kitsap, Grays Harbor, Mason, Thurston, Pierce counties	Theresa Turpin @ 360-357-2675
South Central Region: Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia, Garfield, Asotin counties	Paul Gonseth @ 360-577-1630
Southwest Region: Lewis, Pacific, Cowlitz, Clark, Skamania, Klickitat counties	Logan Cullums @ 360-905-2187
Urban Mobility and Access (central Puget Sound) Planning	Thomas Noyes @ 206-464-1272
Washington State Ferries	Justin Resnick @ 206-515-3450
Active Transportation Division HQ Contacts Active Transportation Program Manager Active Transportation Program Specialist	Charlotte Claybrooke @ 360-705-7302 Brian Wood @ 360-705-7385