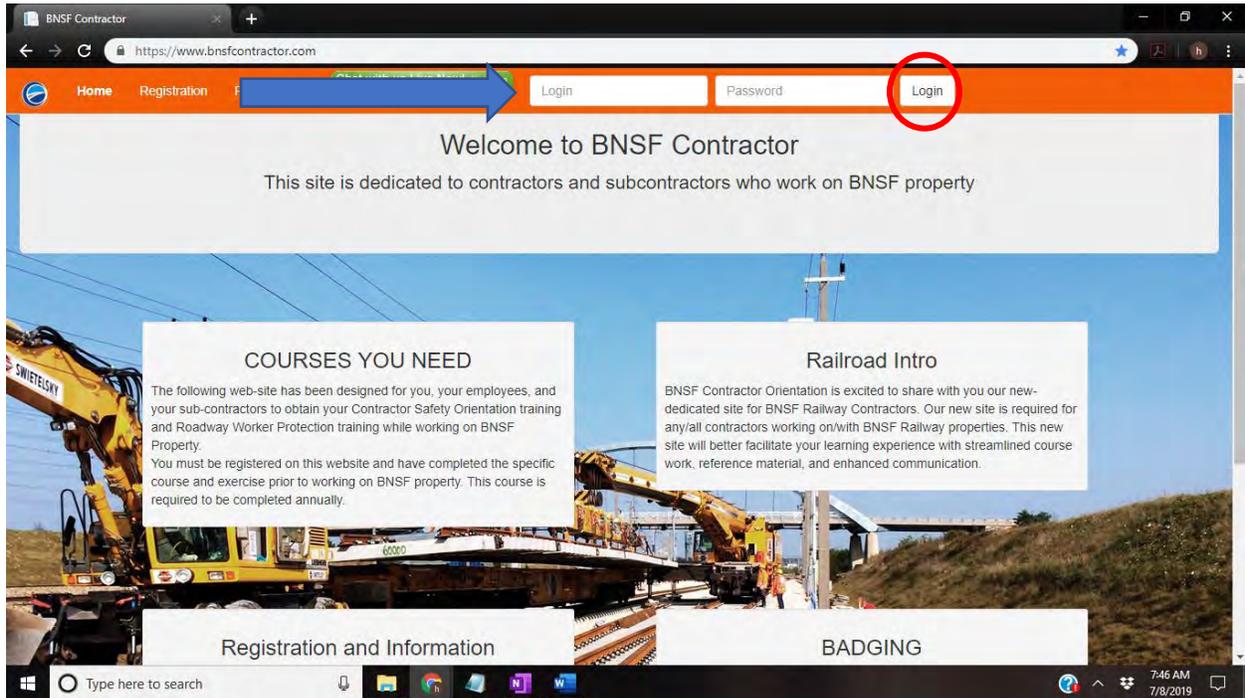


BNSFContractor.com ADMIN WALKTHROUGH

To login to your admin account, navigate to <https://www.bnsfcontractor.com/>

Select LOGIN on the landing page and enter your designated login information and select LOGIN.

Please note, both fields are CASE and character sensitive. Please DO NOT copy and paste as it can create ghost characters causing login to fail.



BNSFContractor.com ADMIN WALKTHROUGH

Annual Requirements

On the Dashboard, you will see sections for the Company Profile, Incident Numbers, and the Annual Safety Action Plan (SAP). These are annual requirements and they **MUST** be completed at set up, and then completed annually.

Please note, users will not be able to complete courses until these annual requirements have been completed.

The screenshot displays the dashboard interface with three main sections, each with a red circle around its title:

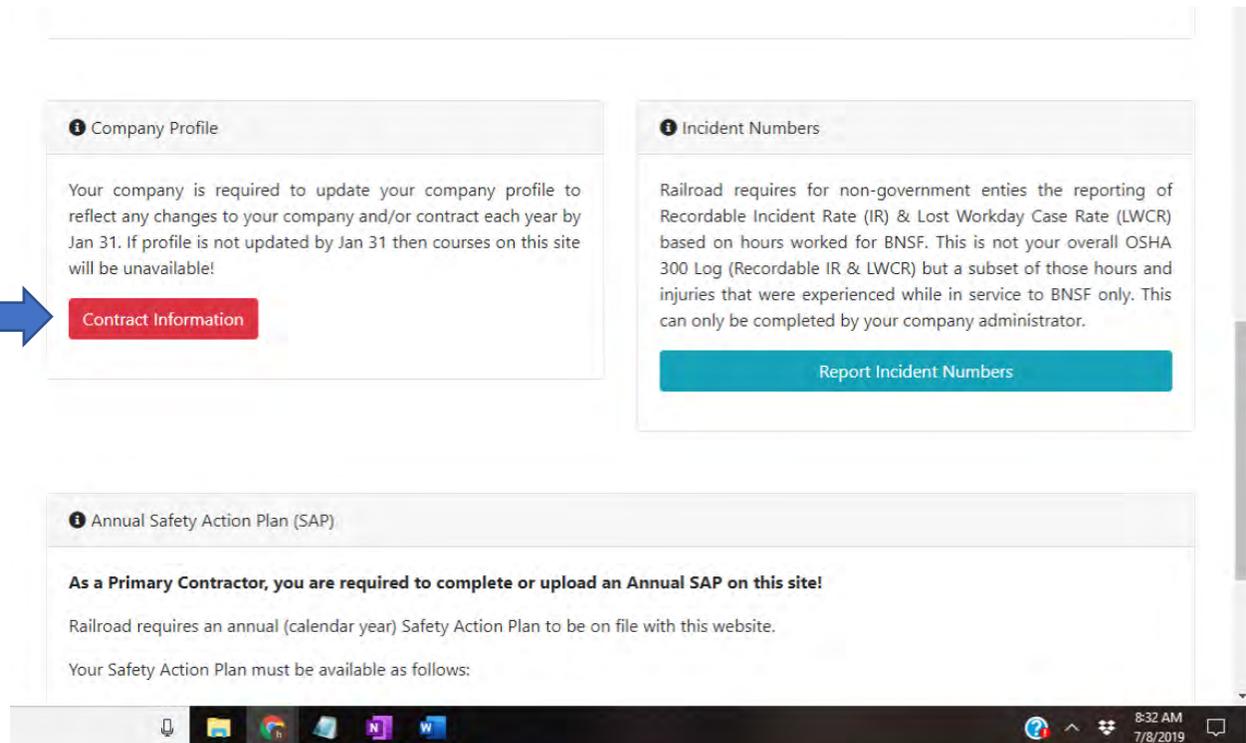
- Company Profile:** A grey header with an information icon and the text "Company Profile". Below it, a message states: "Your company is required to update your company profile to reflect any changes to your company and/or contract each year by Jan 31. If profile is not updated by Jan 31 then courses on this site will be unavailable!". A red button labeled "Contract Information" is positioned below the text.
- Incident Numbers:** A grey header with an information icon and the text "Incident Numbers". Below it, a message states: "Railroad requires for non-government entities the reporting of Recordable Incident Rate (IR) & Lost Workday Case Rate (LWCR) based on hours worked for BNSF. This is not your overall OSHA 300 Log (Recordable IR & LWCR) but a subset of those hours and injuries that were experienced while in service to BNSF only. This can only be completed by your company administrator.". A teal button labeled "Report Incident Numbers" is positioned below the text.
- Annual Safety Action Plan (SAP):** A grey header with an information icon and the text "Annual Safety Action Plan (SAP)". Below it, a bold message states: "As a Primary Contractor, you are required to complete or upload an Annual SAP on this site!". This is followed by the text: "Railroad requires an annual (calendar year) Safety Action Plan to be on file with this website." and "Your Safety Action Plan must be available as follows:". A bulleted list follows:
 - Annually provide 1 SAP to Contractor Orientation at www.bnsfcontractor.com, and
 - Always provide SAPs to the BNSF Project Manager or Employee in Charge (EIC), and
 - Always maintain SAPs with each work group on Railroad property.

The bottom of the screenshot shows a Windows taskbar with various application icons and a system tray displaying the time "8:13 AM" and date "7/8/2019".

BNSFContractor.com ADMIN WALKTHROUGH

Company Profile

Upon setup, you will need to ensure that the Company Profile is complete. To complete, please select the Contract Information.



The screenshot displays the BNSF Contractor Admin interface. The 'Company Profile' section is highlighted, and a blue arrow points to the 'Contract Information' button. The 'Incident Numbers' section is also visible, along with the 'Annual Safety Action Plan (SAP)' section.

Company Profile

Your company is required to update your company profile to reflect any changes to your company and/or contract each year by Jan 31. If profile is not updated by Jan 31 then courses on this site will be unavailable!

Contract Information

Incident Numbers

Railroad requires for non-government entities the reporting of Recordable Incident Rate (IR) & Lost Workday Case Rate (LWCR) based on hours worked for BNSF. This is not your overall OSHA 300 Log (Recordable IR & LWCR) but a subset of those hours and injuries that were experienced while in service to BNSF only. This can only be completed by your company administrator.

Report Incident Numbers

Annual Safety Action Plan (SAP)

As a Primary Contractor, you are required to complete or upload an Annual SAP on this site!

Railroad requires an annual (calendar year) Safety Action Plan to be on file with this website.

Your Safety Action Plan must be available as follows:

Please complete all sections of the Contract Information:

Roadway Worker Protection – RWP

*We offer two courses, the first is Contractor Orientation without RWP which is \$20/PP and allows users to work on property but not within 25 feet of the track and then Contractor Safety Orientation WITH RWP which is \$40/PP and permits users work within 25 feet. Only one is required.

If you, or your users will need to complete the course WITH RWP, please select Yes to the first option, and select YES on the second option. This will allow the RWP course to populate for users. If RWP is not needed, please select NO, this will allow the non-RWP course to populate for users.

Contract Type

If you are contracted directly through BNSF, you will be considered a Primary/General Contractor and your BNSF point of contact (POC) information will be provided in your contract.

If you are subcontracting to a company who is directly contracted by BNSF, you are considered a Subcontractor and you will need to provide your primary contractor's information, as requested.

BNSFContractor.com ADMIN WALKTHROUGH

Roadway Worker Protection - RWP	<p>Contractor and subcontractor companies must provide FRA Roadway Worker Protection (RWP) training for their employees performing roadway worker duties* within 25 feet of track centerline. RWP concepts should be reinforced in Job Safety Briefings. (Per FRA 49 CFR 214 *roadway worker duties include inspection, construction, maintenance or repair of track, bridges, roadway, signal and communication systems, electric traction systems, roadway facilities or roadway maintenance machinery on or near track or with the potential of fouling a track, and other personnel directly involved with their protection.) Contact the FRA at (202) 493-6014 to determine if this applies to your company.</p> <p><input checked="" type="radio"/> Yes our workers need RWP training <input type="radio"/> No our workers do not need RWP training</p> <p><input checked="" type="radio"/> Yes we want our workers to complete the RWP training on this site <input type="radio"/> No we want our workers to complete the RWP training elsewhere</p>
Contract Type	<p>(Please select)</p> <p><input checked="" type="radio"/> Primary / general contractor Railroad Field Contract</p> <p>Need Vendor ID? General contractors (contracted directly with BNSF) contact vendor.master@bnsf.com</p> <p>Input your Vendor ID <input type="text"/></p> <p>BNSF <input type="text"/></p> <p>Input your Field Contact Name <input type="text"/></p> <p>Input Field Contact phone number <input type="text"/></p> <p>Input Field Contact email address <input type="text"/> (must be a valid bnsf.com email)</p>

Please indicate which BNSF Department you provide goods or services to primarily	<p>(Select only your primary goods or services.)</p> <p><input checked="" type="radio"/> Engineering <input type="radio"/> Environmental <input type="radio"/> Human Resources <input type="radio"/> Intermodal <input type="radio"/> Mechanical <input type="radio"/> Service Design <input type="radio"/> Technology Services</p>
Type of Work	<p>(Select all that apply.)</p> <p><input type="checkbox"/> Operates equipment or vehicles on track <input type="checkbox"/> Works on track, bridges, roadway, roadway facilities, or roadway machinery <input type="checkbox"/> Works on electric traction systems, signal or communication system <input type="checkbox"/> Performs inspection, installation, construction, maintenance or repair on railroad infrastructure (for example - track) <input type="checkbox"/> Performs cleanout, product extraction, fueling, maintenance, servicing, inspection, or repair of locomotives, railcars or track equipment</p>
Scope of work	<p><input type="checkbox"/> Is your company an on-call contractor for the railroad? <input type="checkbox"/> Does your company perform work on behalf of the railroad? <input type="checkbox"/> Will your employees or equipment be within 25 feet of track at any time? <input type="checkbox"/> Are any of your employees subject to FRA "hours of service" requirements?</p>
Estimated annual payments from BNSF	<input type="text"/>

BNSF Department type- This requires an answer, please select the department closest to your scope of work.

Type and Scope of Work- Please only select the options that apply to your scope of work

Estimated Annual Payment- Note, if you are not receiving payment directly from BNSF, please input 0.

support@bnsfcontractor.com

866-599-2482

BNSFContractor.com ADMIN WALKTHROUGH

INCIDENT REPORT- To complete the incident report, please select “Report Incident Numbers”. Input the incident information requested for the previous year and select SUBMIT.

*Please note, if there are multiple company accounts registered for your company, only the Parent Account/Main Account can complete the Incident Report and update the Company Profile. If the Parent Account fails to complete these requirements, all related accounts will be locked out from the course.

The screenshot displays a web interface with three main sections. The top-left section, titled "Company Profile", contains a message: "Your company is required to update your company profile to reflect any changes to your company and/or contract each year by Jan 31. If profile is not updated by Jan 31 then courses on this site will be unavailable!" and a red button labeled "Contract Information". The top-right section, titled "Incident Numbers", contains a message: "Railroad requires for non-government entities the reporting of Recordable Incident Rate (IR) & Lost Workday Case Rate (LWCR) based on hours worked for BNSF. This is not your overall OSHA 300 Log (Recordable IR & LWCR) but a subset of those hours and injuries that were experienced while in service to BNSF only. This can only be completed by your company administrator." and a blue button labeled "Report Incident Numbers". A large blue arrow points from the "Contract Information" button to the "Report Incident Numbers" button. The bottom section, titled "Annual Safety Action Plan (SAP)", contains a message: "As a Primary Contractor, you are required to complete or upload an Annual SAP on this site!" and "Railroad requires an annual (calendar year) Safety Action Plan to be on file with this website. Your Safety Action Plan must be available as follows:". The Windows taskbar at the bottom shows the time as 8:32 AM on 7/8/2019.

ANNUAL SAFETY ACTION PLAN (SAP)- The SAP is required by BNSF and outlines your emergency preparedness while working on site. The SAP is \$10.00 to upload/EA and this must be paid prior to being able to upload the SAP. **The funds for the SAP upload MUST be available in COMPANY CREDIT.**

Once the funds have been added for the SAP, please select “SAP Management Tool”. You will have two uploading options: 1) Electronic SAP, and 2) PDF SAP. The electronic SAP provides an electronic copy of BNSF’s SAP which can be completed electronically and uploaded. The PDF SAP is used when you have a PDF SAP saved to your computer.

Once uploaded, your SAP will populate in the Current SAP Listings section.

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BNSFContractor.com ADMIN WALKTHROUGH

Contract Information

Injuries that were experienced while in service to BNSF only. This can only be completed by your company administrator.

Report Incident Numbers

Annual Safety Action Plan (SAP)

As a Primary Contractor, you are required to complete or upload an Annual SAP on this site!

Railroad requires an annual (calendar year) Safety Action Plan to be on file with this website.

Your Safety Action Plan must be available as follows:

- Annually provide 1 SAP to Contractor Orientation at www.bnsfcontractor.com, and
- Always provide SAPs to the BNSF Project Manager or Employee in Charge (EIC), and
- Always maintain SAPs with each work group on Railroad property.

SAP Management Tool



There are 3 ways to maintain an active SAP on this site:

- First is to complete and submit the Electronic SAP form on the link below.
- Second is to download the compliant SAP PDF document, complete it and upload it to this site. [BNSF SAP](#)
- Third is if your company has developed a compliant Safety Action Plan, you can upload a completed SAP in PDF format for each job-site user the Compliant SAP PDF upload form on the link below.

Electronic SAP

An Electronic Safety Action Plan (SAP) is \$10.00 per SAP filed!

Create Electronic SAP



PDF SAP

If your company already has developed an internal Safety Action Plan you can use the following link to upload a completed SAP PDF.

Upload PDF SAP



Current SAP Listings

Title

Date

SAP Reference Material

BNSFContractor.com ADMIN WALKTHROUGH

Electronic SAP- To complete an electronic SAP, select “Create Electronic SAP”. Electronically input all requested information in the boxes provided. Once complete, click SUBMIT at the end of the document to automatically upload the completed SAP.

*Please note, all questions require a response.

There are 3 ways to maintain an active SAP on this site:

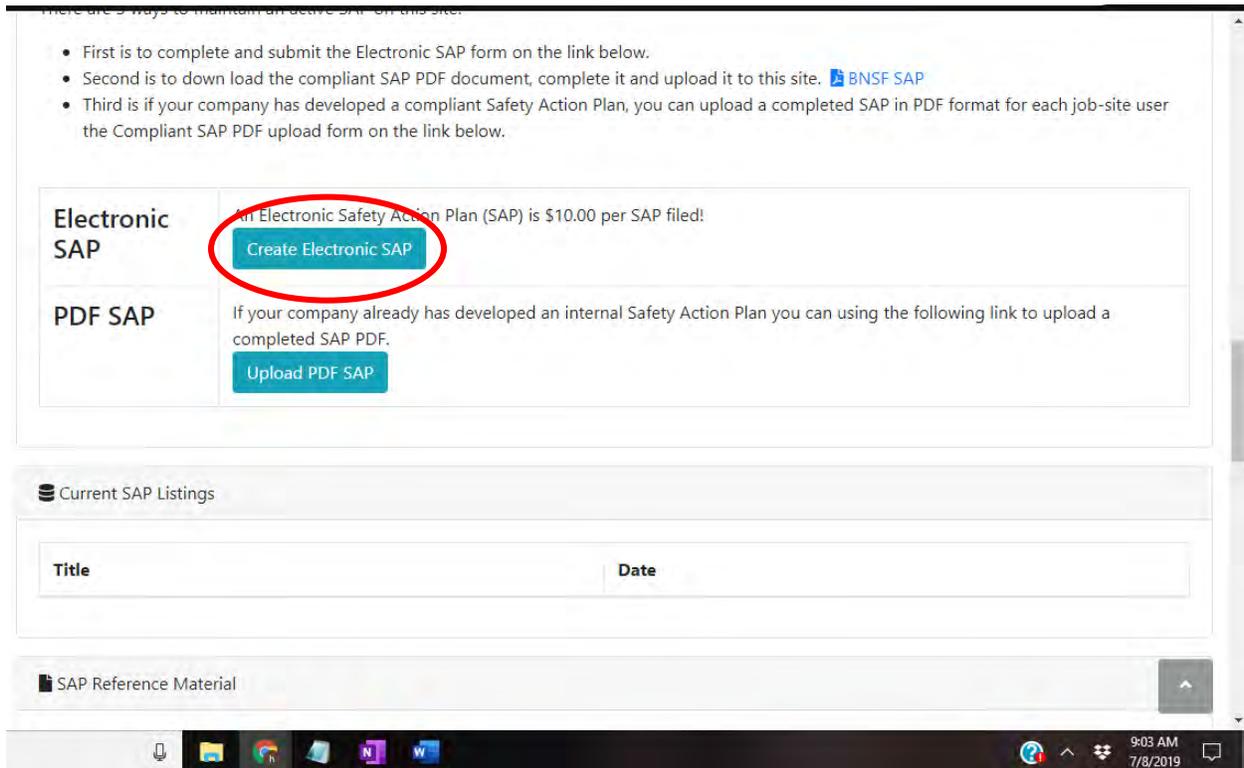
- First is to complete and submit the Electronic SAP form on the link below.
- Second is to download the compliant SAP PDF document, complete it and upload it to this site. [BNSF SAP](#)
- Third is if your company has developed a compliant Safety Action Plan, you can upload a completed SAP in PDF format for each job-site user the Compliant SAP PDF upload form on the link below.

Electronic SAP	An Electronic Safety Action Plan (SAP) is \$10.00 per SAP filed! Create Electronic SAP
PDF SAP	If your company already has developed an internal Safety Action Plan you can using the following link to upload a completed SAP PDF. Upload PDF SAP

Current SAP Listings

Title	Date
-------	------

SAP Reference Material



The screenshot shows a web browser window with a taskbar at the bottom. The taskbar includes icons for File Explorer, Chrome, Word, and other applications. The system tray shows the time as 9:03 AM on 7/8/2019. The main content area of the browser displays the SAP management interface, with the 'Create Electronic SAP' button highlighted by a red circle.

BNSFContractor.com ADMIN WALKTHROUGH

No ▾

If "YES" then all of the following items **must** be implemented.

1. The contract employer is responsible for training all of its employees.
2. Each contract employee must be able to provide training documentation upon request.
3. Each contract Roadway Worker In-Charge must maintain a current copy of your Roadway Worker Protection/On Track Safety manual and have it readily accessible.

✔ Thank you for completing your Safety Action Plan!

Please ensure to:

1. Upload to Contractor Orientation at www.bnsfcontractor.com
2. Provide to the BNSF Project Manager or Employee in Charge (EIC)
3. Maintain a current copy with each work group on BNSF property

By clicking the Submit button below you affirm your company's Compliance to this document:

Submit



BNSFContractor.com ADMIN WALKTHROUGH

PDF SAP- To upload a PDF document, from the SAP management tool select "Upload PDF SAP". From the upload tool, **please ensure to AGREE to the terms of the upload.** Select the PDF file you would like to upload and select "Click to Upload Document".

There are 3 ways to maintain an active SAP on this site:

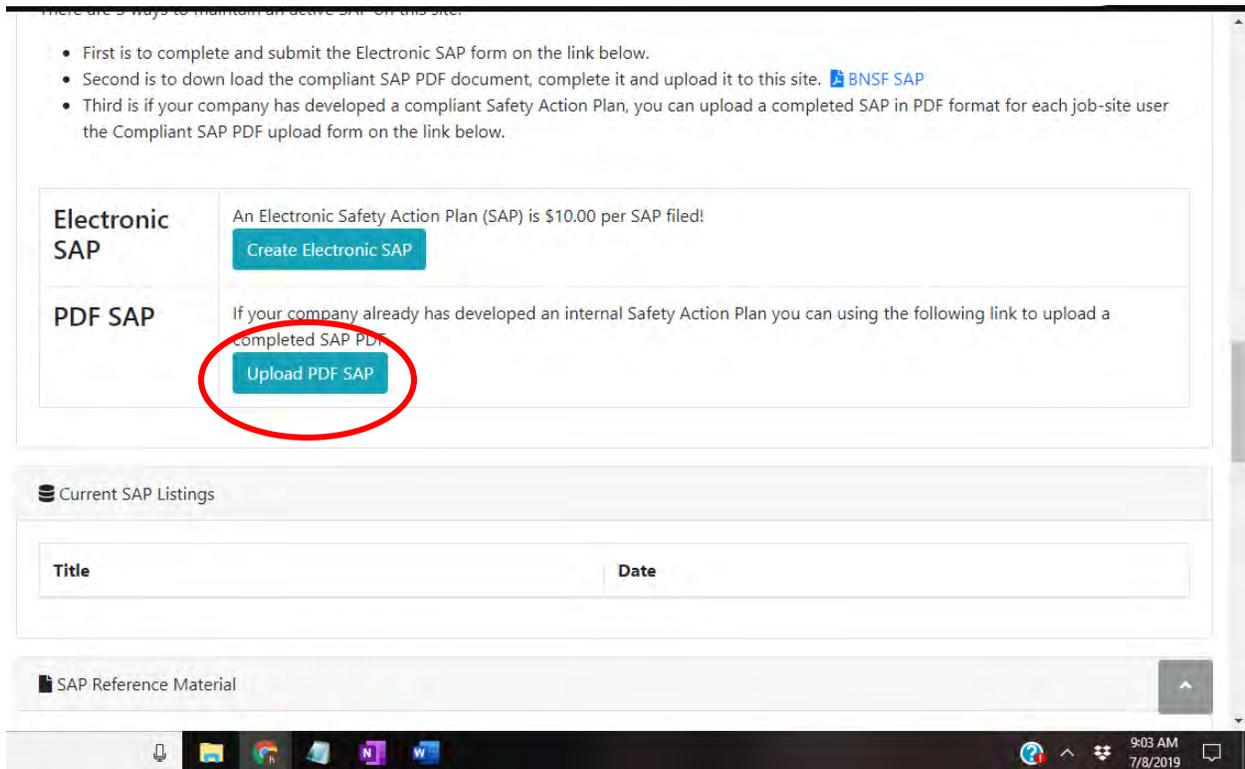
- First is to complete and submit the Electronic SAP form on the link below.
- Second is to download the compliant SAP PDF document, complete it and upload it to this site. [BNSF SAP](#)
- Third is if your company has developed a compliant Safety Action Plan, you can upload a completed SAP in PDF format for each job-site user the Compliant SAP PDF upload form on the link below.

Electronic SAP	An Electronic Safety Action Plan (SAP) is \$10.00 per SAP filed! Create Electronic SAP
PDF SAP	If your company already has developed an internal Safety Action Plan you can using the following link to upload a completed SAP PDF. Upload PDF SAP

Current SAP Listings

Title	Date
-------	------

SAP Reference Material



Dashboard

- Administration
- Courses
- Training Profile
- Vehicle Management
- Log Off

Upload a SAP PDF document

By uploading your SAP you acknowledge that your SAP meets or exceeds all appropriate safety element requirements of BNSF as outlined in the online electronic version of the SAP on this website. You also understand that a copy of your SAP must be available on each jobsite where you are on BNSF property.

Cost of each SAP is \$10 **Checkbox to Agree:**

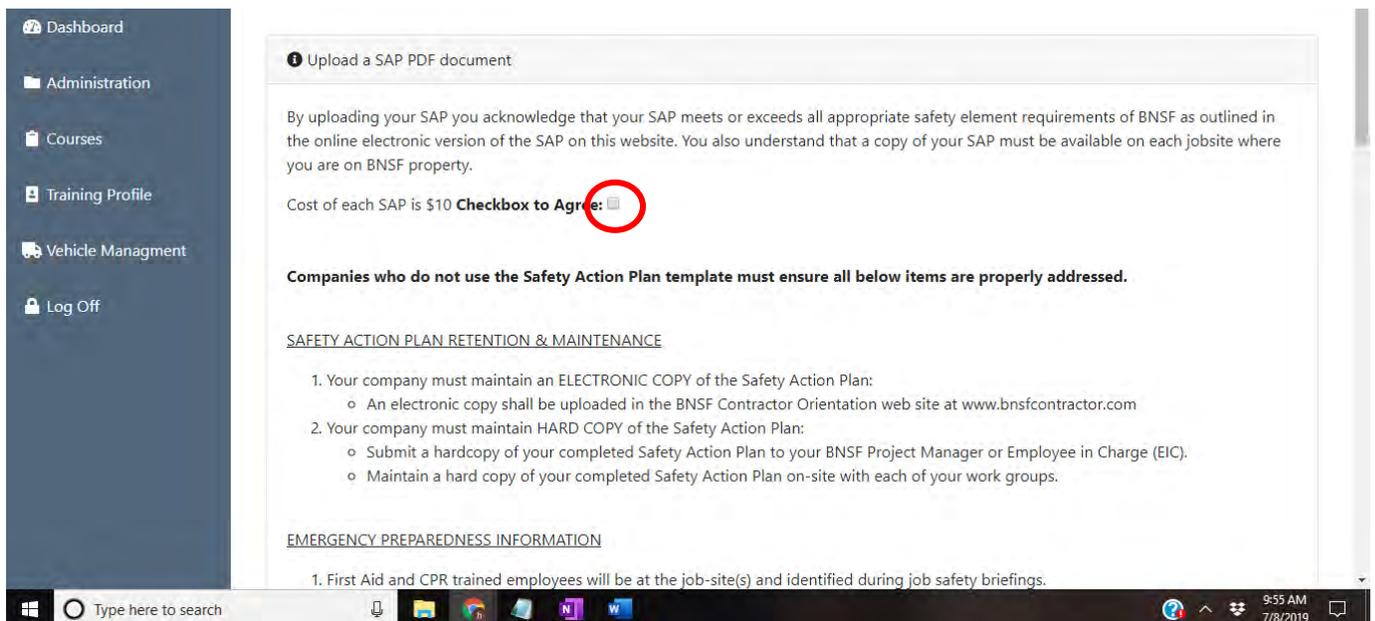
Companies who do not use the Safety Action Plan template must ensure all below items are properly addressed.

SAFETY ACTION PLAN RETENTION & MAINTENANCE

1. Your company must maintain an ELECTRONIC COPY of the Safety Action Plan:
 - o An electronic copy shall be uploaded in the BNSF Contractor Orientation web site at www.bnsfcontractor.com
2. Your company must maintain HARD COPY of the Safety Action Plan:
 - o Submit a hardcopy of your completed Safety Action Plan to your BNSF Project Manager or Employee in Charge (EIC).
 - o Maintain a hard copy of your completed Safety Action Plan on-site with each of your work groups.

EMERGENCY PREPAREDNESS INFORMATION

1. First Aid and CPR trained employees will be at the job-site(s) and identified during job safety briefings.



BNSFContractor.com ADMIN WALKTHROUGH

Dashboard

Administration

Courses

Training Profile

Vehicle Management

Log Off

Upload a SAP PDF document

By uploading your SAP you acknowledge that your SAP meets or exceeds all appropriate safety element requirements of BNSF as outlined in the online electronic version of the SAP on this website. You also understand that a copy of your SAP must be available on each jobsite where you are on BNSF property.

Cost of each SAP is \$10 **Checkbox to Agree:**

File must be a PDF document!

New SAP file document: SAPCIBNSFUSCO061607020719307.pdf

FileUpload - Single-File Example

Insert Project Location (250 characters MAX)

Choose File No file chosen

Upload

Companies who do not use the Safety Action Plan template must ensure all below items are properly addressed.

SAFETY ACTION PLAN RETENTION & MAINTENANCE

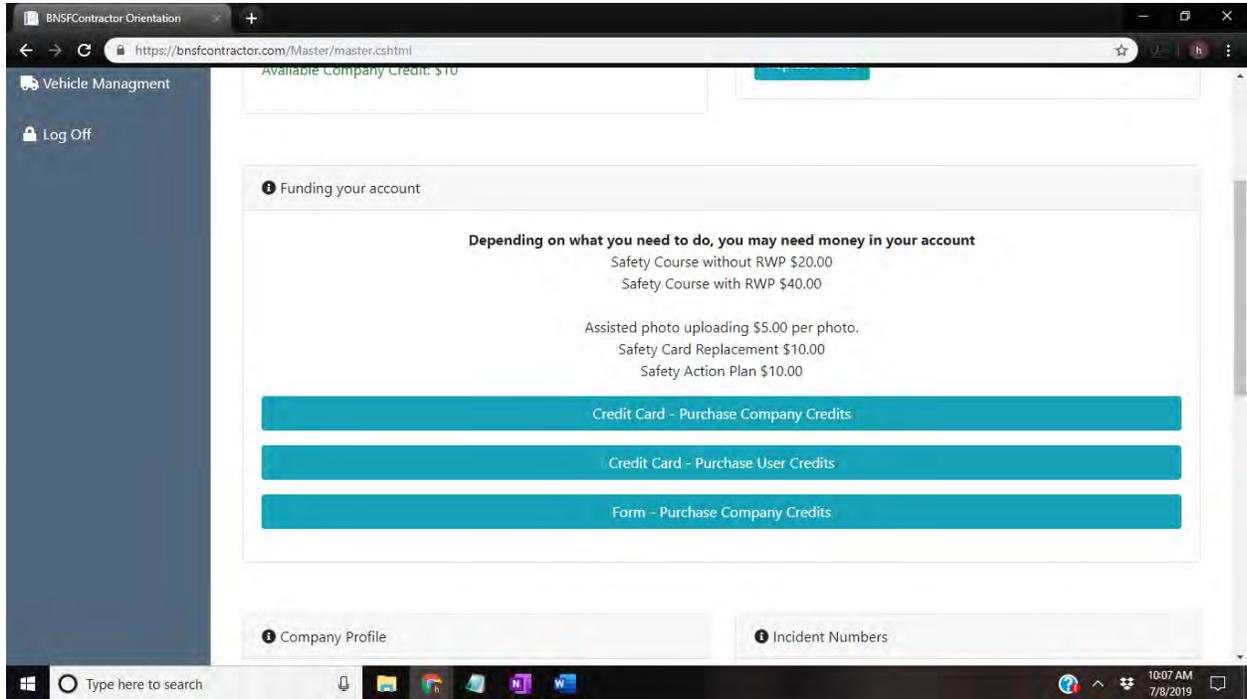
Funding Your Account

Payment options are located on the Dashboard, under the Funding Your Account section.

This section outlines all costs associated with the course and requirements as well as provides 3 payment options:

- 1) **Credit Card- Purchase Company Credits-** This option allows you to make a bulk company payment. If you pay for COMPANY the funds are accessible by all users and the cost of their course will automatically deduct from the company credit. Additionally, the SAP and Vehicle Registration funds must be available in the company account.
- 2) **Credit Card- Purchase User Credits -** If you purchase user credits, the funds are credited to the user account in which the payment was made on. Only that individual user will have access to the funds.
- 3) **Form- Purchase Company Credits -** This option requires you to send a check for the company as a whole, or for an individual. When sending a check, **please ensure to include the company name and company ID or the name of the individual the check is for.** Failure to do so may result in a delay in posting. Please note, the funds will NOT be posted until the check has been received in the mail.

BNSFContractor.com ADMIN WALKTHROUGH



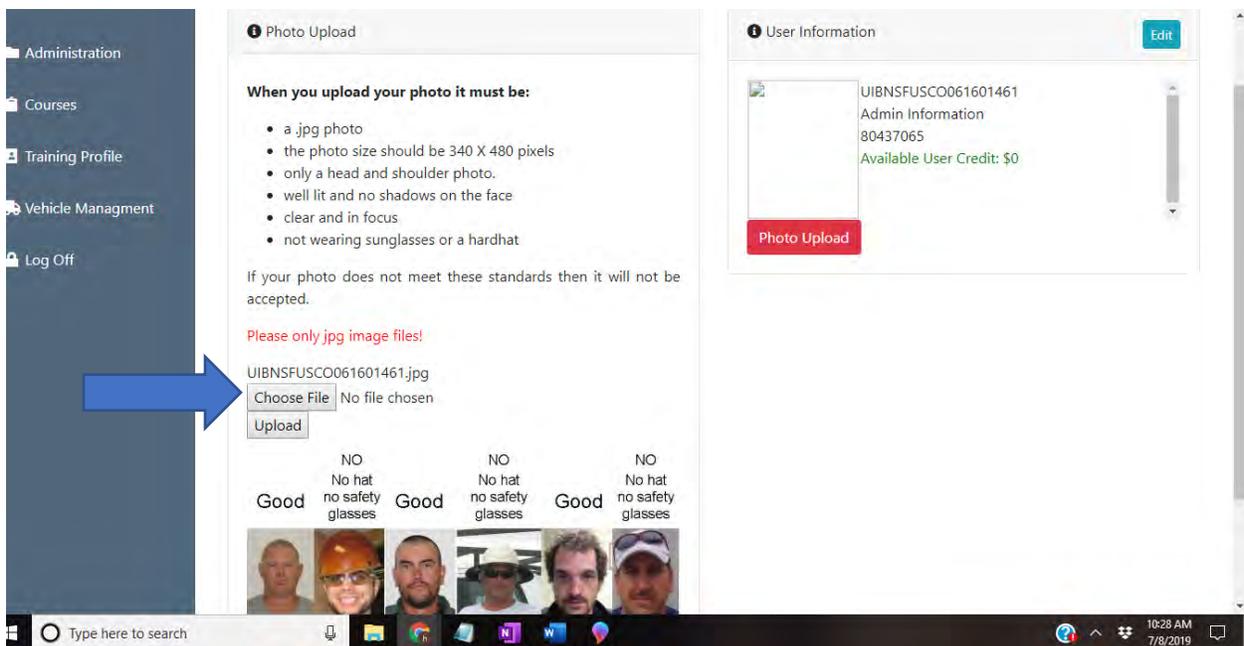
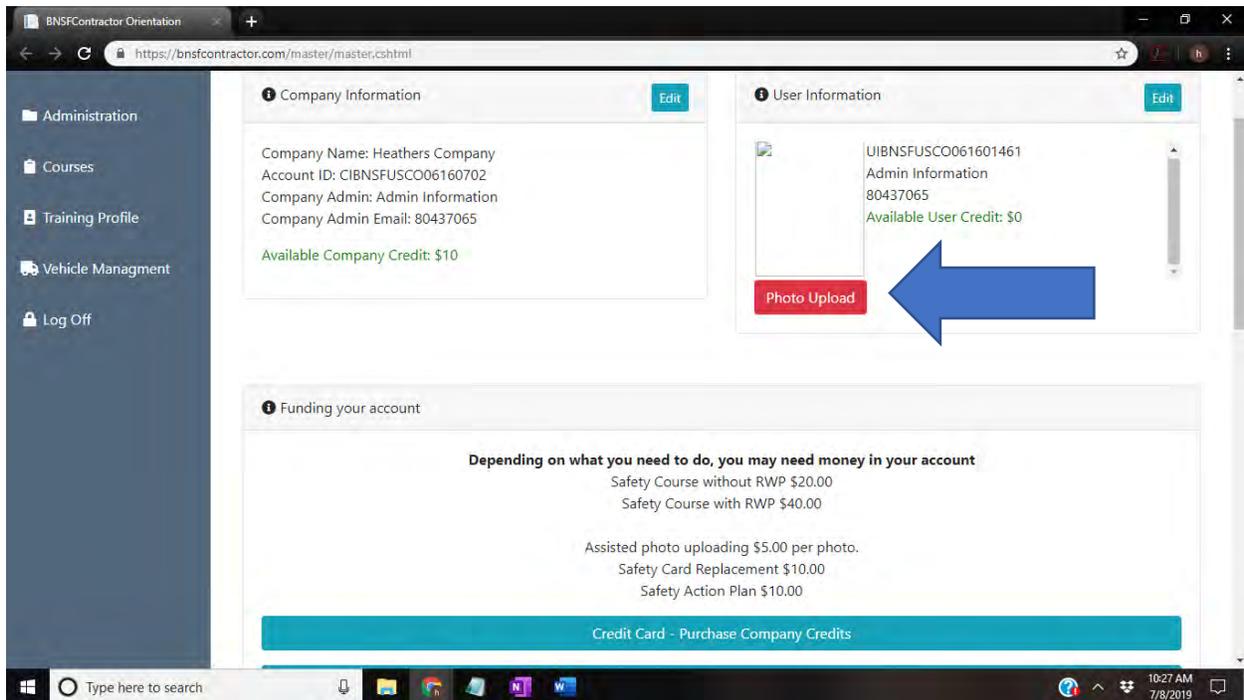
BNSFContractor.com ADMIN WALKTHROUGH

Uploading Your Photo

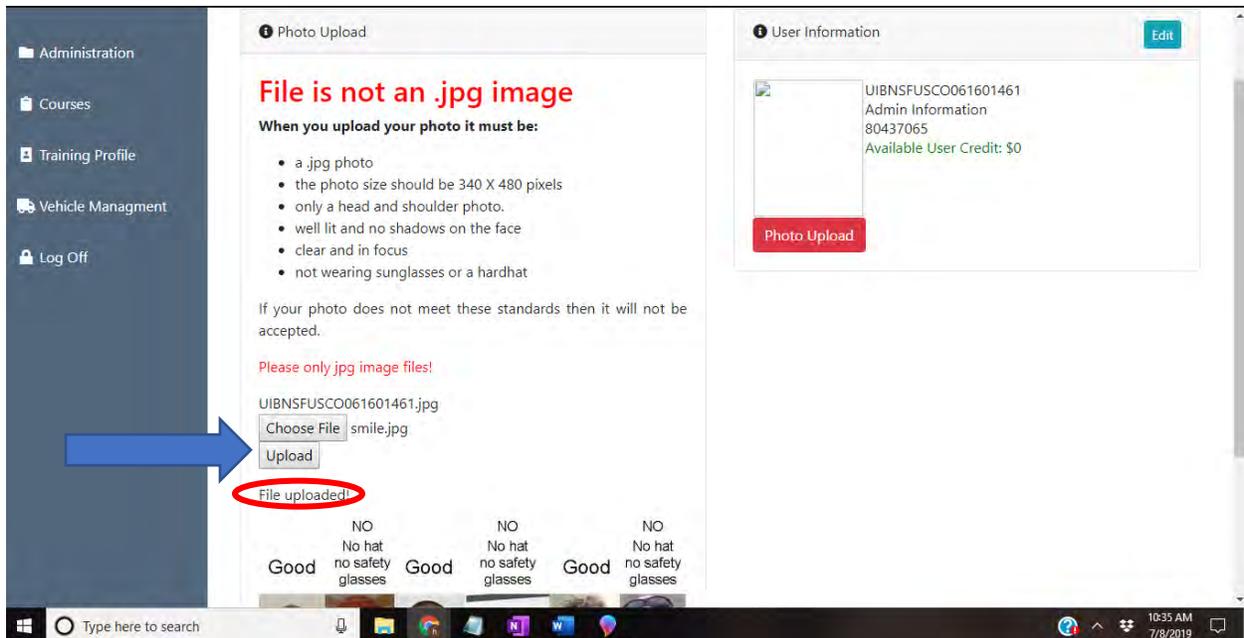
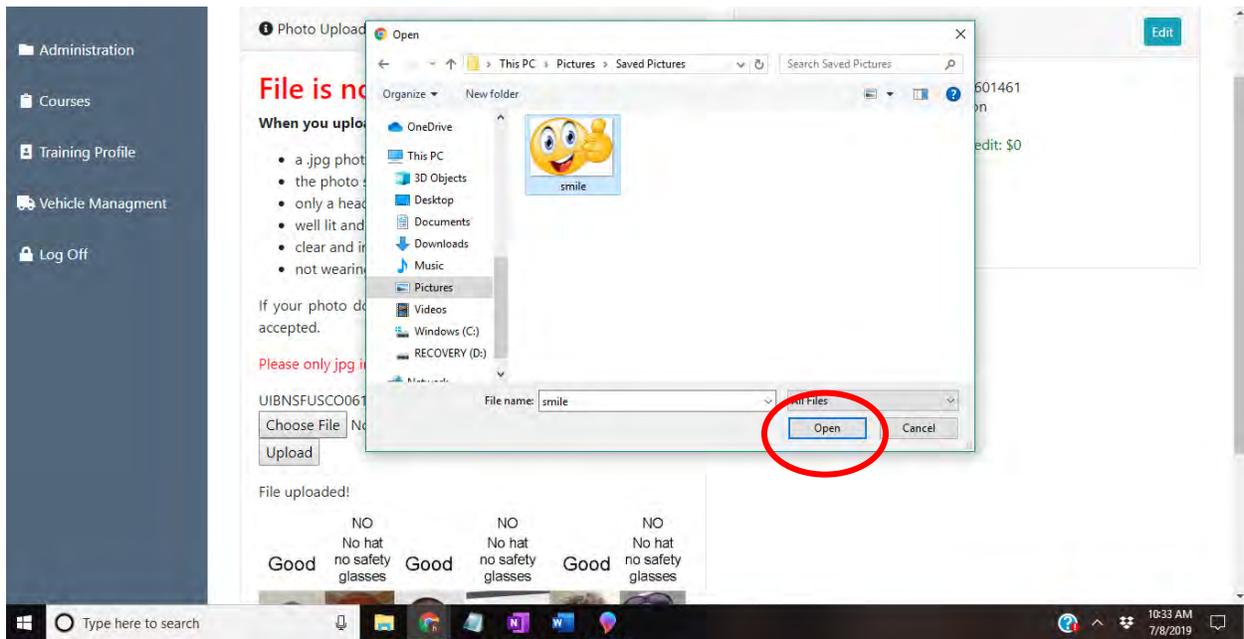
As BNSF requires photo badges, you will be required to upload a photo prior to being able to access the course. You can upload your photo from your dashboard, in the User Information section. Please note, photos must be 340 X 480 pixels or smaller. Photo requirements are available in the upload tool.

To upload your photo, select "Photo Upload"

Please note, this is only to upload your photo. User photos can be uploaded from the USER LIST



BNSFContractor.com ADMIN WALKTHROUGH



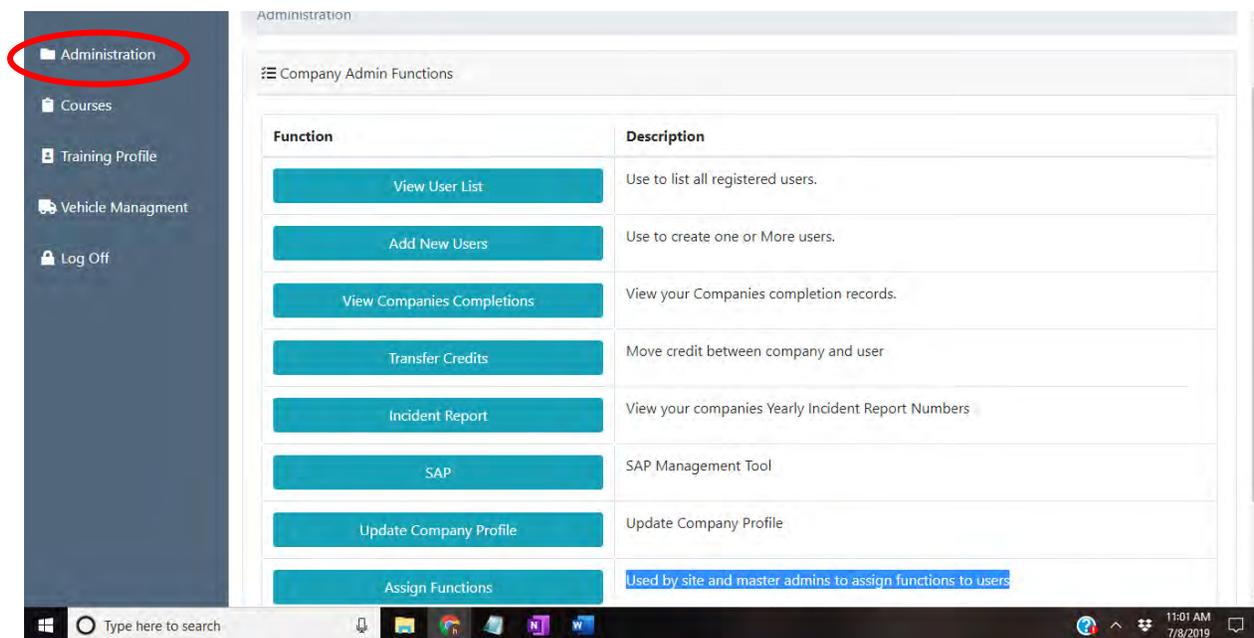
BNSFContractor.com ADMIN WALKTHROUGH

ADMINISTRATION TOOLS

To access your Admin tools, please select the ADMINISTRATION tab at the left side of your dashboard.

The admin tools/functions include:

1. **View User List**- Use to list all registered users, including their login information and upload user photos
2. **Add New Users**- Use to create one or More users.
3. **View Company Completions**- View your Companies completion records.
4. **Transfer Credits**- Move credit between company and user
5. **Incident Report**- View your companies Yearly Incident Report Numbers
6. **SAP**- SAP Management Tool
7. **Update Company Profile**- Use to update company information
8. **Assign Functions**- Used by site and master admins to assign functions to users



The screenshot displays the BNSF Contractor Admin Dashboard. On the left sidebar, the 'Administration' tab is highlighted with a red circle. The main content area shows a table titled 'Company Admin Functions' with the following data:

Function	Description
View User List	Use to list all registered users.
Add New Users	Use to create one or More users.
View Companies Completions	View your Companies completion records.
Transfer Credits	Move credit between company and user
Incident Report	View your companies Yearly Incident Report Numbers
SAP	SAP Management Tool
Update Company Profile	Update Company Profile
Assign Functions	Used by site and master admins to assign functions to users

BNSFContractor.com ADMIN WALKTHROUGH

Adding Users

Any employee who requires the BNSF course will need to be added to the account as a user.

Select the admin function “Add New Users”. After entering the requested employee information, select “Add Record” at the bottom of the page. This will take you to your updated user list, which displays the user’s login information. **The admin is responsible for giving users their login information.** Once they are added, they will use that information to login to their individual user accounts.

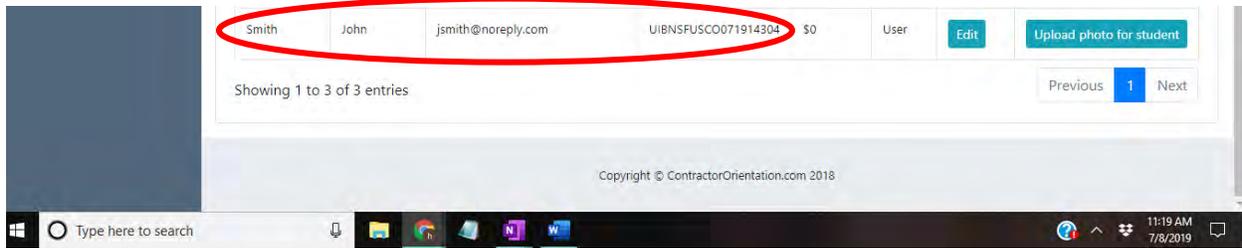
The screenshot displays the BNSF Contractor Admin interface. The left sidebar contains navigation options: Administration, Courses, Training Profile, Vehicle Management, and Log Off. The main content area is titled 'Administration' and 'Company Admin Functions'. A table lists various functions with descriptions. The 'Add New Users' function is highlighted with a red circle. Below the table, the 'Add Record' button is also highlighted with a red circle.

Function	Description
View User List	Use to list all registered users.
Add New Users	Use to create one or More users.
View Companies Completions	View your Companies completion records.
Transfer Credits	Move credit between company and user
Incident Report	View your companies Yearly Incident Report Numbers
SAP	SAP Management Tool
Update Company Profile	Update Company Profile
Assign Functions	Used by site and master admins to assign functions to users

First Name:	Last Name:	Email/Username:
John	Smith	jsmith@noreply.com

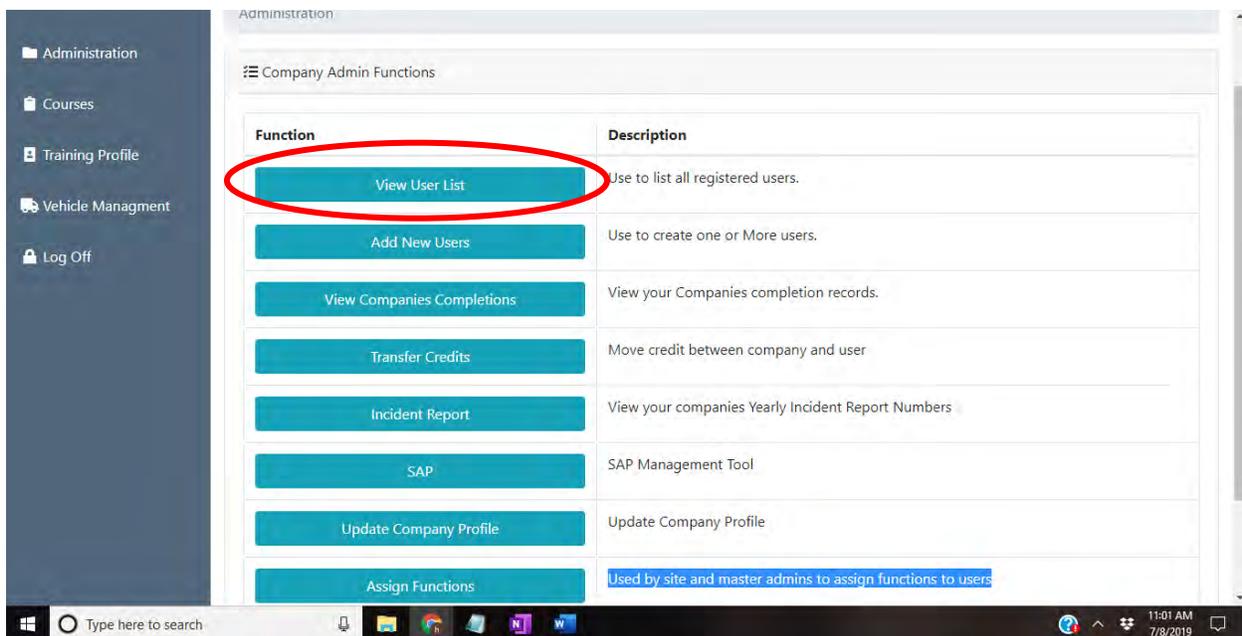
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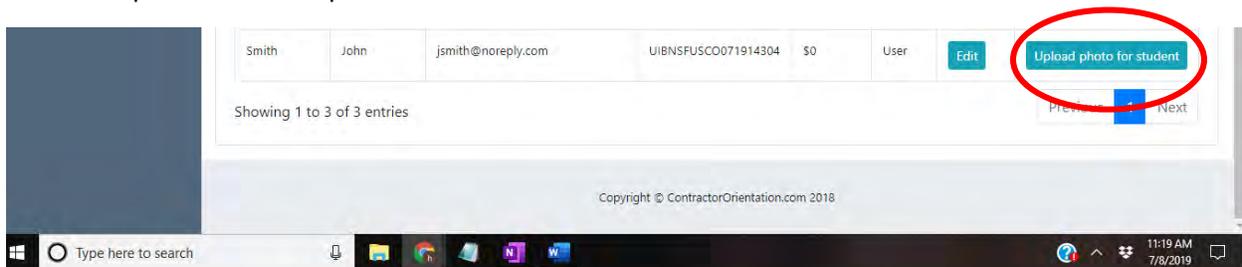


Uploading Photos for users

To access the course, each user must have a photo uploaded to their account. You may upload your user's photos from the ADMINISTRATION tab>View User list



Your users will be displayed, each with a box to the far right to "Upload Photo for Student". You will select that link for the student you are working with to upload their photo. Follow the same steps as above to upload the user's photo.



BNSFContractor.com ADMIN WALKTHROUGH

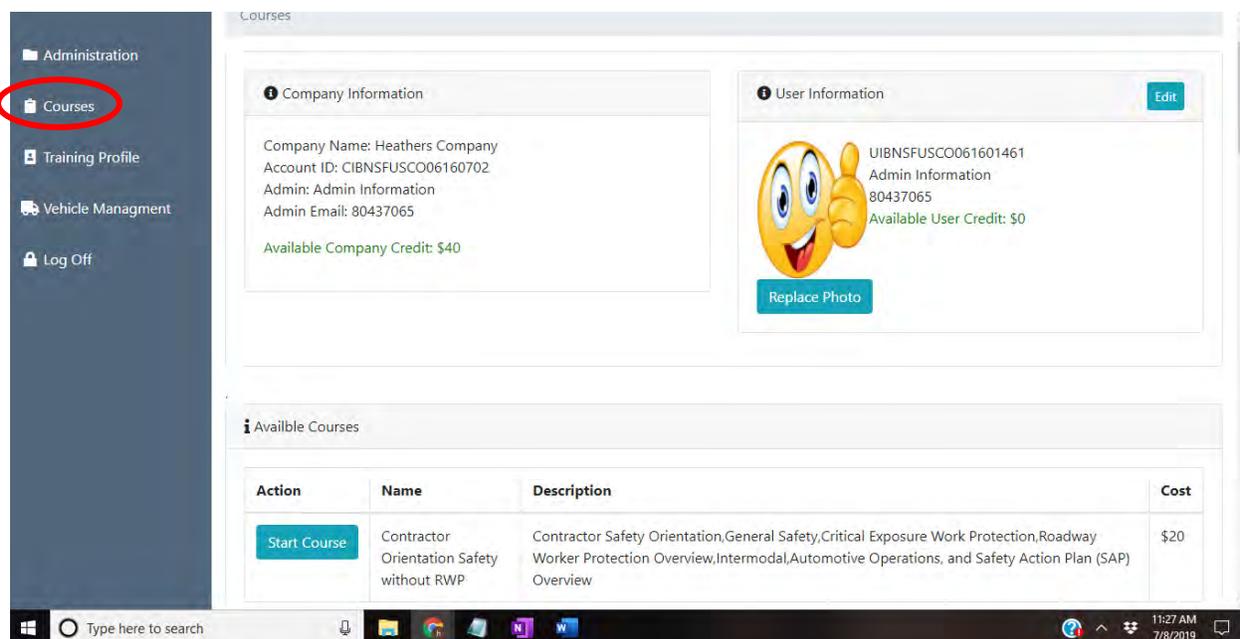
ACCESSING THE COURSE

Once users have been added and have been provided their login information by the admin, they may login to their user account from the landing page <https://bnsfcontractor.com/>.

From the user's dashboard, they will select the Courses tab to access the course listing. To start the course, select the blue "Start Course" box.

There are two courses available on the site, Contractor Safety Orientation **Without** RWP and Contractor Safety Orientation **With** RWP. The correct course will automatically populate according to the selection the admin made when registering the account.

****Please note, users who will be working within 25 feet of the track MUST complete and Contractor Safety Orientation **With** RWP**



The screenshot shows the admin dashboard with the 'Courses' tab selected in the sidebar. The main content area is divided into two sections: 'Company Information' and 'User Information'. The 'Company Information' section displays the following details:

- Company Name: Heathers Company
- Account ID: CIBNSFUSCO06160702
- Admin: Admin Information
- Admin Email: 80437065
- Available Company Credit: \$40

The 'User Information' section displays the following details:

- User ID: UIBNSFUSCO061601461
- Admin Information: 80437065
- Available User Credit: \$0

Below these sections is a table of 'Available Courses':

Action	Name	Description	Cost
Start Course	Contractor Orientation Safety without RWP	Contractor Safety Orientation, General Safety, Critical Exposure Work Protection, Roadway Worker Protection Overview, Intermodal, Automotive Operations, and Safety Action Plan (SAP) Overview	\$20

BNSFContractor.com ADMIN WALKTHROUGH

The screenshot shows the BNSF Contractor Admin interface. On the left is a navigation menu with options: Courses, Training Profile, Vehicle Management, and Log Off. The main content area is divided into three sections:

- Company Information:**
 - Company Name: Heathers Company
 - Account ID: CIBNSFUSCO06160702
 - Admin: Admin Information
 - Admin Email: 80437065
 - Available Company Credit: \$40
- User Information:**
 - UIBNSFUSCO061601461
 - Admin Information: 80437065
 - Available User Credit: \$0
 - Replace Photo button
- Available Courses:**

Action	Name	Description	Cost
Start Course	Contractor Orientation Safety with RWP	Contractor Safety Orientation, General Safety, Critical Exposure Work Protection, Roadway Worker Protection Overview, Intermodal, Automotive Operations, Safety Action Plan (SAP) Overview, and Roadway Worker Protection (RWP)	\$40

The 'Start Course' button in the table is circled in red.

The screenshot shows the 'COURSE INTRODUCTION' page for the 'Contractor Safety Orientation' course. The page features the BNSF logo and a navigation menu with options: Home, Courses, Profile, Admin, Log Off, and Hi! Admin.

Contractor Safety Orientation

- Section 1: Safety Overview
- Section 2: Work On or Near Track
- Section 3: Intermodal Operations
- Section 4: Automotive Operations
- Section 5: Roadway Worker Protection

COURSE INTRODUCTION

Welcome to BNSF Railway's Contractor Safety Orientation Course.

This online course is designed to provide contractors and their employees with BNSF's expectations and requirements for safe operations.

The contractor is responsible for specific topic training requirements for his/her employees. (Some contractors may be new to railroad operations, so that may require more extensive training than industrial operations.) Examples of the programs include, but are not limited to, the following: Electrical Safety, Confined Space, Control of Hazardous Energy (Hazardous Energy Control, Lockout/Tagout), PPE, Hearing Protection, Fall Protection, Excavation, and Roadway Worker Protection.

The BNSF Contractor's Safety Orientation course is divided into six sections. Sections 1-6 have questions throughout each module. You must successfully answer all of the questions in order to get credit for completing the section. All contractor employees working on BNSF property must complete this section. In addition, you may be required to complete other applicable sections based on the service(s) your employer provides to BNSF.

Section 6 discusses the requirements of the Safety Action Plan (SAP). Included within the section is the type of information a contractor is typically required to submit to BNSF. We strongly recommend that when working onsite, you get a copy of your SAP from your employer and become familiar with the plan. It is the responsibility of all contractors' employees to know and follow the Safety Action Plan their employer submitted to BNSF.

Users must take the course while logged into their individual user account. Should they take the course while logged into another user account they will not receive credit for their completion and will be required to take the course again from their account.

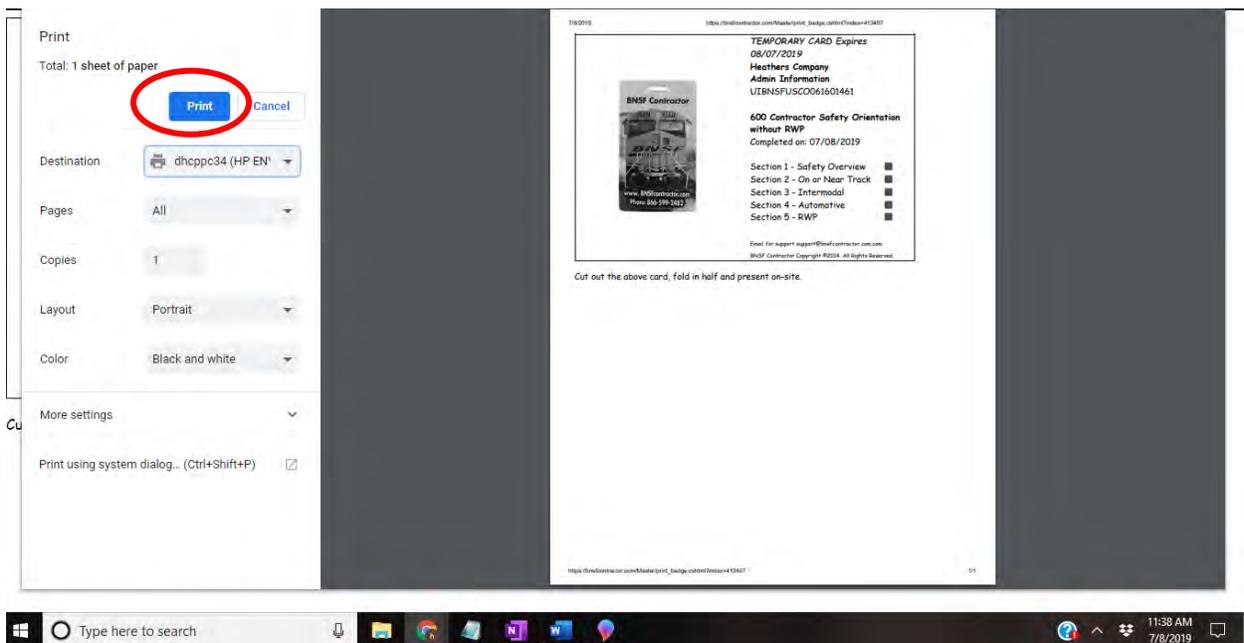
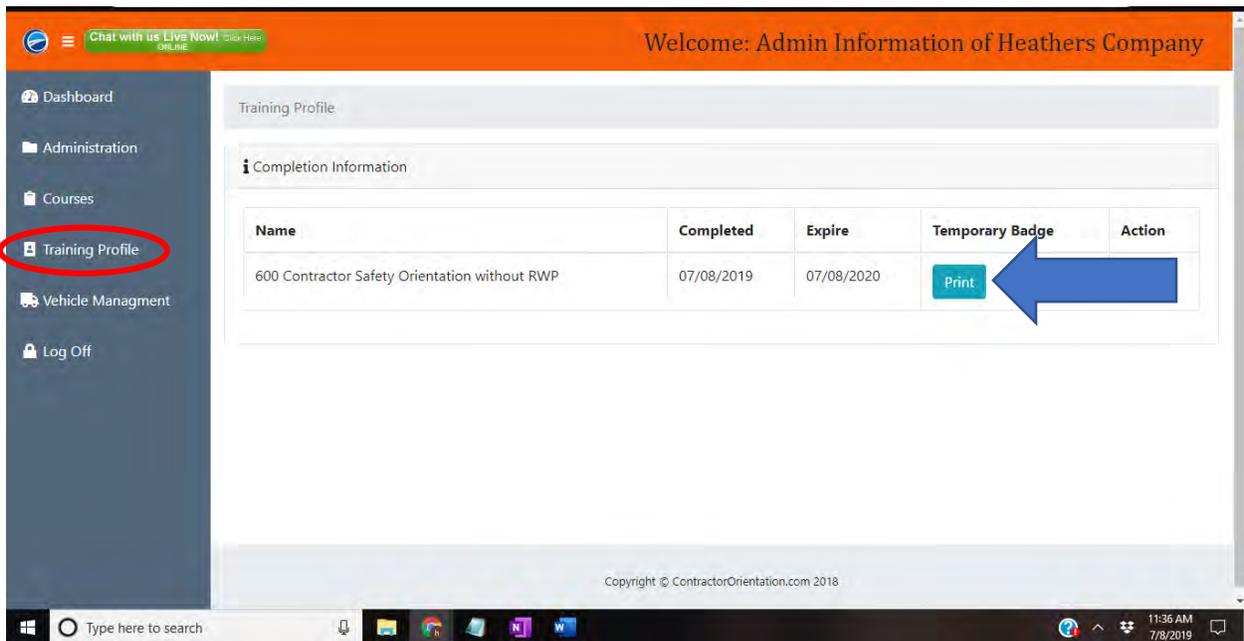
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The course takes about 1 hour to complete. Please note, if a user exits the course their progress will not be saved and they will be required to start from the beginning when they return.

Upon successful completion of the course, users will be able to print their temp badge, which is valid for 30 days from the date of completion, from the TRAINING PROFILE tab. We will mail the permanent badges to the company address, in the attention of the account admin within 7-10 business days.



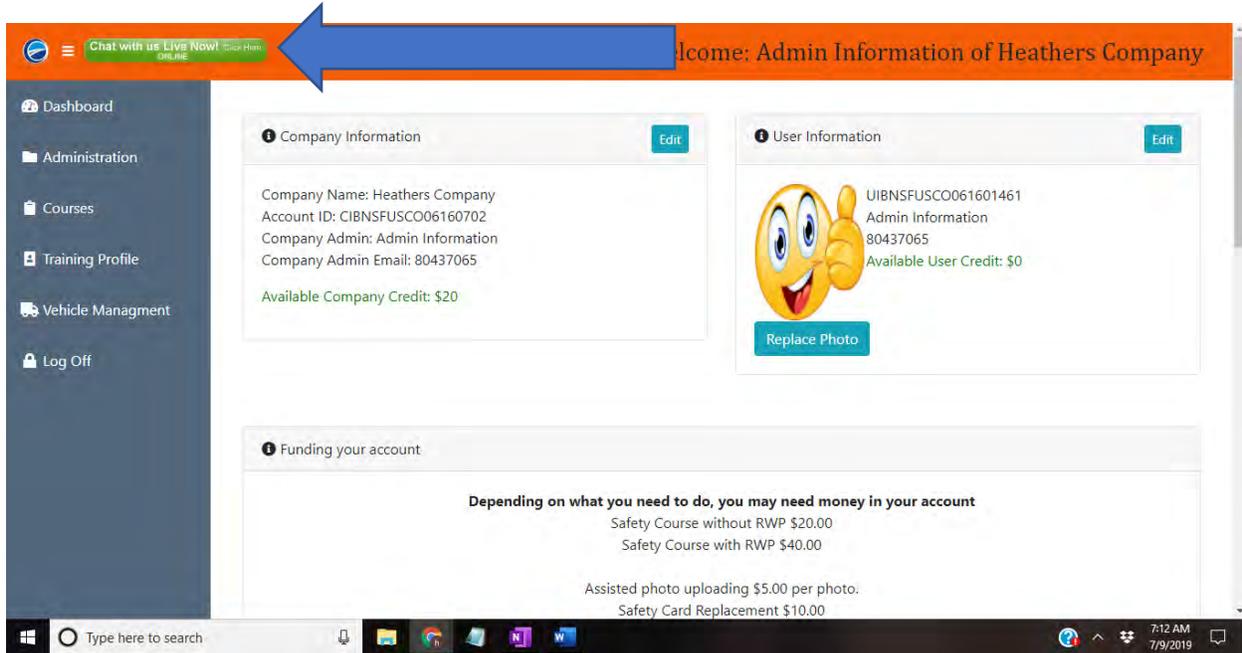
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Should you have any questions or concerns regarding your account or test please do not hesitate to contact us:

EMAIL: support@bnsfcontractor.com

PHONE: 866-599-2482

Live Chat Option: see below



support@bnsfcontractor.com

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