November 21st, 2023

### Washington State Department of Transportation - 2024 TSMO Program Plan: Request for Qualification

Statement of Qualifications Packet B



The information contained in our response constitutes proprietary trade secrets or confidential commercial and financial information of BCG. If any person should request an opportunity to inspect, copy or otherwise obtain disclosure or use of any part of such information, we request that we be immediately notified of any such request, be furnished with a copy of all written materials pertaining to such request (including but not limited to the request itself and any agency determinations with respect to such request), and be given advance notice of any intended release or disclosure. Further, regardless of any requirements to the contrary, BCG reserves the right to request modifications to standard contract terms prior to execution of any agreement pursuant to this proposal.



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### O Proposer qualifications Map to Evaluation Criteria

Category	Requirement
Letter of transmittal N/A	N/A
BCG conflict of interest statement	N/A
Scoring Criteria 6: Contractor Certification – Workers' Rights (Prime and Sub-consultants)	6A
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#### 0.1 Letter of transmittal

BCG is a global research- and data-driven management consulting firm and the world's leading advisor on strategy and organization to both public and private sector clients. Founded in 1963, BCG has offices in over 100 cities in more than 50 countries with over 30,000 employees. We partner with clients from the private, public, and not-for-profit sectors in all regions to identify their highest-value opportunities, address their most critical challenges, and transform their operations. BCG clients are repeat clients; 89% of our clients are repeat customers, 60% for over 5 years.

We have extensive experience with transit and transport agencies. Our Travel, Cities & Infrastructure practice area has delivered over 3,000 projects over the last 5 years, working extensively with both private & government clients. We have done work with transit and transport agencies across the US on topics including operational excellence, org transformation, digital & analytics, future mobility, and procurement excellence.

We have deep expertise across major infrastructure assets and partner with world's top transport and transit agencies to improve both internal operations and external customer services. BCG has supported 600+ transport infrastructure projects in the last 5 years (70+ road projects and 75+ transit projects). Select case examples include:

- Supporting a multi-year technology & change management strategy for a US State DOT
- Improving procurement capabilities to drive cost savings for a US multimodal transport authority
- Revamping a US State bus system to drive future competitiveness with a 10-year strategy and roadmap for the future of buses
- Developing an implementation strategy for new capital delivery organization established by a public transit agency as part of a 10+ year, multibillion dollar public transit expansion
- Assessing LA Metro's diagnostic function (VCM) to identify key challenges and improvement opportunities
- Supporting an operations performance transformation for a US State DMV
- Developing a green bus fleet strategy for a US airport

Based on this breadth of experience and our partnership with the sub-consultants Marine Tiger Technologies and Foursquare ITP, we would be an effective team to partner with WSDOT in advancing the TSMO program. Across the prime and sub-consultant partnership, we will offer differentiated support across Planning, partnering, and policy development, Transportation operations, Intelligent transportation systems, Transportation demand management, and Smart and emerging technologies.

Working alongside WSDOT, we will develop tailor-made solutions that provide long-term value. We believe in working jointly with our clients through interlinked teams, joint meetings, agreed process steps, openers, and constructive atmospheres. Our holistic "OneBCG" approach enables us to operate as a single integrated, multifunctional team to bring customized solutions to



clients. We continuously exceed client expectations by bringing insights and impact through collaboration; 93% of our clients say BCG met or exceeded expected impact, 95% of clients say BCG's quality of collaboration was better than expected, and 94% of clients say BCG met or exceeded expected support in strengthening their organization over the long term.

We look forward to the opportunity to bring our expertise, problem-solving, and best practices to the Washington State Department of Transportation and we hope our response in Packet A proves BCG is an exceptional partner who will exceed all expectations. Thank you for your consideration.

Sincerely,

Charlie Davis
Managing Director

and Partner

Jeff Hill

Managing Director and Senior Partner

Santiago Ferrer

Managing Director and Partner

Boston Consulting Group Seattle Office 1201 Third Avenue, Suite 5400 Seattle, Washington 98101 T +1 206 538 5000

Prime Contact Person: Amir Ganaba Ganaba.Amir@bcg.com T +1 213 621 2772 M +1 213 308 6494



#### 0.2 Conflict of interest statement

After reviewing the scope of work in this RFP, we do not believe that BCG has a perceived or actual conflict of interest at this time. For all projects, BCG proactively monitors any instance of perceived or actual conflict of interest, and we also mitigate potential conflict of interest situations through close adherence to our company conflict of interest policies. These policies are designed to ensure potential conflicts are quickly identified and effectively managed. Because BCG is a global company that enters into contracts daily, we reserve the right to update this disclosure if selected for award under this RFP.

By serving multiple companies in the same industry and working across tangential industries, BCG has been able to deepen our industry and functional knowledge and increase our ability to take an informed view of the strategic issues facing our clients. Working in an inter-connected world, our services for one client frequently have the potential to impact the interest or decisions of other clients. For example:

- BCG has a robust Travel, Cities and Infrastructure (TCI) practice and ongoing, confidential client relationships hundreds of companies that specialize in transportation, supply chain infrastructure development, inventory and material management, and corresponding IT systems. BCG has, and will continue to, bid for work with companies and organizations that work on transportation supply chain projects in Washington and other states.
- BCG's US Government consulting practice offers a full range of solutions and services that help the Federal and state and local governments to overcome the challenges related to transportation including planning and implementing supply chain and logistics strategy. We anticipate that BCG will pursue opportunities to help these clients improve transportation and supply chain infrastructure and more.

The team working on this contract has received training on strict procedural and technical protocols to ensure that the information shared by clients is kept appropriately secure and confidential. The project leadership will continue to reinforce these practices and the team will undertake appropriate training and guidance from WSDOT as requested and/or required. Some of the key principles that BCG teams practice in performing contracted services include the following:

- BCG adheres to strict confidentiality obligations with its clients and ensures that each BCG consultant is trained to abide by these obligations and our internal procedures;
- Each individual client team establishes confidential "firewalls" between itself and any project teams working in any relevant industry and/or practice group (and the rest of the company and all third parties), so that no information is shared with unauthorized individuals or entities;
- BCG will not concurrently serve clients on both sides of a particular matter, and individual BCG employees will not simultaneously serve different clients on the same topic; and
- BCG employs technical security and encryption protocols to ensure all confidential information is safeguarded securely from inadvertent disclosure of any kind.

In support, and in addition to all of the above, as the leader of BCG's team for this project, Santiago Ferrer will work with WSDOT to evaluate and address any potential perception of conflict of interest, or related issues.



1 6A – Contractor Certification; 7A - References; 4A - Consultant information forms

# CONTRACTOR CERTIFICATION EXECUTIVE ORDER 18-03 – WORKERS' RIGHTS WASHINGTON STATE GOODS & SERVICES CONTRACTS

Pursuant to the Washington State Governor's Executive Order 18-03 (dated June 12, 2018), the Washington State Department of Transportaion is seeking to contract with qualified entities and business owners who certify that their employees are not, as a condition of employment, subject to mandatory individual arbitration clauses and class or collective action waivers.

		Solicitation Title: <u>TSM</u>	O Progra	am Plan						
I hereby	cer	tify, on behalf of the firm identified below	w, as fol	lows (check one):						
No Mandatory Individual Arbitration Clauses and Class or Collective Action Waivers for Employees. This firm does NOT require its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.										
		C	)R							
	☐ MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES. This firm requires its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.									
herein a	I hereby certify, under penalty of perjury under the laws of the State of Washington, that the certifications herein are true and correct and that I am authorized to make these certifications on behalf of the firm listed herein.									
FIRM NA	AME:	The Boston Consulting Group, Inc.  Name of Contractor/Bidder – Print full legal	l entity na	me of firm						
Ву:	<u>Sigr</u>	anting ferces		go Ferrer me of person making certifications for firm						
Title:		anaging Director and Partner e of person signing certificate	Place:	Seattle, WA Print city and state where signed						
Date:	<u>11</u>	/16/2023								

# CONTRACTOR CERTIFICATION EXECUTIVE ORDER 18-03 — WORKERS' RIGHTS WASHINGTON STATE GOODS & SERVICES CONTRACTS

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Solicitation Title: Request for Qualification for Washington State 2024 TSMO Program Plan

I hereby certify, on behalf of the firm identified below, as follows (check one):									
	No Mandatory Individual Arbitration Clauses and Class or Collective Action Waivers for Employees. This firm does NOT require its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.								
		O	R						
herein a	MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES. This firm requires its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers.  hereby certify, under penalty of perjury under the laws of the State of Washington, that the certification perein are true and correct and that I am authorized to make these certifications on behalf of the firm isted herein.								
FIRM NAME: Marine Tiger Technologies Corporation  Name of Contractor/Bidder – Print full legal entity name of firm									
Ву:	1	garand. Shapon	Marcia	a S. Shapiro					
	Sigr	ature of authorized person	Print Na	me of person making certifications for firm					
Title:	Pr	President		Teaneck, New Jersey					
	Title of person signing certificate			Print city and state where signed					
Date:	11	/16/2023							

#### **CONTRACTOR CERTIFICATION EXECUTIVE ORDER 18-03 - WORKERS' RIGHTS WASHINGTON STATE GOODS & SERVICES CONTRACTS**

Pursuant to the Washington State Governor's Executive Order 18-03 (dated June 12, 2018), the Washington State Department of Transportaion is seeking to contract with qualified entities and business owners who certify that their employees are not, as a condition of employment, subject to mandatory individual arbitration clauses and class or collective action waivers.

Solicitation Title: Washington State 2024 TSMO Program Plan I hereby certify, on behalf of the firm identified below, as follows (check one): MO MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR **EMPLOYEES**. This firm does <u>NOT</u> require its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers. OR ☐ MANDATORY INDIVIDUAL ARBITRATION CLAUSES AND CLASS OR COLLECTIVE ACTION WAIVERS FOR EMPLOYEES. This firm requires its employees, as a condition of employment, to sign or agree to mandatory individual arbitration clauses or class or collective action waivers. I hereby certify, under penalty of perjury under the laws of the State of Washington, that the certifications herein are true and correct and that I am authorized to make these certifications on behalf of the firm listed herein. FIRM NAME: Foursquare Integrated Transportation Planning, Inc. Name of Contractor/Bidder – Print full legal entity name of firm Lora Byala Signature of authorized person Print Name of person making certifications for firm

Place: Washington, DC

Print city and state where signed

By:

Title:

Date:

President & CEO

November 17, 2023

Title of person signing certificate

#### Washington State Department of Transportation

## **Performance Evaluation Completed by Reference**

Consultant Name:	Boston Consulting (	Group				
Consultant's Project	ct Manager: Nate Gilbert	son				
-	e Evaluated on: (Work must have	we been completed within the	e last 3 years or is	s currently beir	ng performed.)	
Type of Work:	vay Design Plans Specs	s & Estimates	ransportation S	Study	Right-of-Way	<b>√</b> Other
Contract Informati	ion: (Work must have been com	apleted within the last 3 year	s or is currently b	eing performe	d.)	
	Start Date	End	Date		Dollar Ar	nount of Services
Prime Sub	01/01/23	04/0	1/23		1,50	0,000.00
		Performance	e Evaluation	n		
	Ra	ting Criteria				Score
Pl	lease rate each criteria on a scale	of 1 to 10. 1 being low and	10 being high.		1 - Lo	w to 10 - High
	ooperative and responsive during work element related?	g any negotiations whether the	ney were			10.00
2. Did the firm co	omplete the project within the tot	tal budgeted amount?				10.00
3. Did the firm co	omplete the project within the co	ntract schedule(s)?				10.00
4. Did the firm me	eet all of your technical standard	ls and quality expectations?				10.00
5. Was the firm's	communication, both oral and w	ritten, clear and concise?				10.00
6. Was the firm's	project management system effe	ective?				10.00
Total Score						60.00
(Total the score by	y adding the scores for criterias 1	through 6.)			_	60.00
Average Score (Average the score	e by dividing the total score by the	he total number of criteria th	at was rated.)		_	10.00
		Evaluator I	nformation:	:		
Firm/Company Na	Metropolitan Tra	nsportation Autho				
Evaluator's Name:	Nate Gilbertson		Evaluator's Title:	· Vice Pre	esident - Oper	rations Support &
Firm/Company Ac	ddress: GRAYBAR BU	JILDING 420 LEX	KINGTON	AVENU	E NEW YOR	RK NY 10170
Phone: (212) 3	340-2555 Fax	x:	I	Date: 11/17	/23	
Distribution:	Original: Return to Consu				-	Rev. 2014
	Copy: Fax to WSDOT at 3	60-705-6838 or email to	wsdotcso@wsdo	ot.wa.gov		

#### Washington State Department of Transportation

## **Performance Evaluation Completed by Reference**

Consultant Name: Boston Consulting group							
Consultant's Project Manager: Amir Ganaba							
Project Name to be Evaluated on: (Work must have been completed within the California Infrastructure Acceleration (California							
Type of Work:  Roadway Design Plans Specs & Estimates	Transportation Study Right-of-Way Other						
Contract Information: (Work must have been completed within the last 3 year	rs or is currently being performed.)						
Prime	Date   Dollar Amount of Services						
	e Evaluation						
Rating Criteria  Please rate each criteria on a scale of 1 to 10. 1 being low and	Score d 10 being high. 1 - Low to 10 - High						
1. Was the firm cooperative and responsive during any negotiations whether budget related or work element related?	they were 10.00						
2. Did the firm complete the project within the total budgeted amount?							
3. Did the firm complete the project within the contract schedule(s)?	10.00						
4. Did the firm meet all of your technical standards and quality expectations?	10.00						
5. Was the firm's communication, both oral and written, clear and concise?	10.00						
6. Was the firm's project management system effective?	10.00						
Total Score	50.00						
(Total the score by adding the scores for criterias 1 through 6.)							
Average Score (Average the score by dividing the total score by the total number of criteria that was rated.)							
Evaluator 1	Information:						
Firm/Company Name: State of California / California For							
Evaluator's Name: Antonio Villaraigosa	Evaluator's Title: Infrastructure Czar						
Firm/Company Address:	1						
Phone: (213) 590-1376 Fax:	Date: 11/20/23						
Distribution: Original: Return to Consultant being evaluated; an							

Copy: Fax to WSDOT at 360-705-6838 or email to wsdotcso@wsdot.wa.gov

#### Consultant Information Form

Firm Name: The Boston Consulting	FYE Date:			Number of Employees:				
							25,000+	
Address: 1201 3rd Ave #5400								
City: Seattle	City: Seattle State: WA			Zip Code: 98101		County: United States		
Phone: (213) 308-6494	Phone: (213) 308-6494 Fax:			Company Web Site: https://v			w.bcg.com/	
Remit to Address: 1201 3rd Ave #540	00							
City: Seattle	State:	WA	Zip Code: 98	3101		County	: United States	
•						Ĭ	omica suces	
Phone: (213) 308-6494			Fax:					
(213) 308-0494			T ux.					
Statewide Vendor Number (SWV) for	D '	A 11	Federal Tax ID Number or Social Security Number:					
Statewide Vendor Number (SWV) for	Kemit	o Address:	04-2432614					
Unified Business Identifier Number (U 602-725-454	JBI):		Date Universal Numbering System (DUNS) Number: 090836248					
002-723-434								
Year Firm Established:		UDBE/SBE/MSVWBE Certif	54161			Code Name:		
1967		N/A				Consulting Services		
Proposed Project Manager: Amir Gan	aba		Email: Ganal	ba.Ami				
Financial Contact: Rob Mullen			Email: Mullen.Rob@bcgfed.com					
			l					
Firm Type:		<b>V</b> a a	1: Da				. 137. 6	
☐ Sole Proprietor ☐ Partner	ship [	X C − Corp.	nership $\square$ Si	ubchapt	ter S Corp. L	imited L	nability Company	
Annual Gross Receipt:								
□ \$0 to \$1 Million □ \$1 Million to \$5 Million □ \$5 Million to \$			10 Million	\$10 N	Million to \$15 Milli	ion 🛮	Over \$15 Million	
Note:								
Firm Name: Please <u>do not</u> use: dba's								

**Firm Name**: Please <u>do not</u> use: dba's – doing business as; combination names when two firms are working together, unless the combination name is the formation of a legally registered new company such as a joint venture; derivatives of your legal name; acronyms; etc. The firm name shown must be your firm's legal name.

Federal Tax ID Number: Your Federal Tax ID number must be that number registered to your legal firm name. If you do not have a Federal Tax ID number, please use your social security number.

**Unified Business Identifier (UBI) Number:** Your firm will be *REQUIRED* to acquire a UBI Number prior to execution of an agreement and/or being approved as a Sub-consultant to an existing agreement. This is a Washington State Business license and can be acquired by contacting the Washington State Department of Revenue web site at <a href="https://www.dor.wa.gov">www.dor.wa.gov</a>

**Statewide Vendor (SWV) Number:** The Statewide Vendor (SWV) Number is *REQUIRED* for vendors to receive payments. If your firm doesn't already have an SWV number, your firm will be required to acquire a SWV number prior to execution of an agreement. For additional information, please visit the Office of Financial Management (OFM) at <a href="https://www.ofm.wa.gov/it-systems/accounting-systems/statewide-vendorpayee-services">https://www.ofm.wa.gov/it-systems/accounting-systems/statewide-vendorpayee-services</a>

FYE Date: Your firm's fiscal year end date.

UDBE/SBE/MSVWBE Certification: If your firm is certified as a UDBE/SBE/MSVWBE enter your firm's certification number. Federal Certifications: Underutilized Disadvantaged Business Enterprise (UDBE), Small Business Enterprise (SBE). State Certifications: Minority, Small, Veteran, Women Business Enterprise. For additional information go to the Washington State Office of Minority & Women's Business Enterprises web site at <a href="https://www.omwbe.wa.gov">www.omwbe.wa.gov</a>

It is critical that your firm name is your legal firm name and that it is the same name assigned to your Federal Tax ID number and is the same name utilized for your SWV number.

#### Consultant Information Form

Firm Name: FYE Date: Number of Employees:									
Marine Tiger Technologies Corporation   12/31/23   54									
Address:									
547 Northumberland Road									
City: Zip Code: County:									
Teaneck	Ne	w Jersey	07666			Bergen			
Phone: Fax:			Company Web Site:						
201-692-3938		n/a		W۱	ww.mari	neti	ger.com		
Remit to Address:				•					
547 Northumber	<i>'</i> lan	d Road							
City:	State:		Zip Code:			County			
Teaneck	Ne	w Jersey	07666	•		Ber	rgen		
Phone:			Fax:						
201-692-3938			n/a						
Statewide Vendor Number (SWV) for	Remit	to Address:	Federal Tax ID Number or Social Security Number:						
Pending award			27-3279767						
Unified Business Identifier Number (U	JBI):			Date Universal Numbering System (DUNS) Number:					
Pending award			078816448						
Year Firm Established:		UDBE/SBE/MSVWBE Certif		::	NAICS Code &	Code Na	ame:		
2010		D2F0027734	541611 - Administrative Management and General Management Consulting Servi						
Proposed Project Manager:			Email:						
Joshua Wagner			∣jwagn	er(	@marin	etig	er.com		
Financial Contact:			Email:						
Sean Kennedy	skennedy@marinetiger.com								
Firm Type:									
☐ Sole Proprietor ☐ Partnership ☐ C – Corp. ☐ Limited Partnership ☐ Subchapter S Corp. ☐ Limited Liability Company									
Annual Gross Receipt:  \$\Bigcup \\$0 \tau \\$1 \text{ Million to } \\$5 \text{ Million to } \\$5 \text{ Million to } \\$1 \text{ Million to } \\$1 \text{ Million to } \\$5 \text{ Million to } \\$10									
Note:  Firm Name: Please <u>do not</u> use: dba's – doing business as; combination names when two firms are working together, unless the combination name is the									

**Firm Name**: Please <u>do not</u> use: dba's – doing business as; combination names when two firms are working together, unless the combination name is the formation of a legally registered new company such as a joint venture; derivatives of your legal name; acronyms; etc. The firm name shown must be your firm's legal name.

Federal Tax ID Number: Your Federal Tax ID number must be that number registered to your legal firm name. If you do not have a Federal Tax ID number, please use your social security number.

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FYE Date: Your firm's fiscal year end date.

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It is critical that your firm name is your legal firm name and that it is the same name assigned to your Federal Tax ID number and is the same name utilized for your SWV number.

#### Consultant Information Form

Firm Name:					YE Date:		Number of Employees:	
Foursquare Integrated Trans		De	December 31 67		67			
Address:								
1441 L Street NW, Suite 500	)							
City:	State:		Zip Code:			County	•	
Washington	hington DC		20005		Washington, DC			
Phone:		Fax:	C		pany Web Site:			
301.774.4566		301.917.3153		wwv	v.Foursquare	ITP.co	m	
Remit to Address:								
1441 L Street NW, Suite 500	)							
City:	State:		Zip Code:			County	:	
Washington	DC		20005			Wash	ington, DC	
Phone:			Fax:					
301.774.4566			301.917.3153					
Statewide Vendor Number (SWV) for	Remit t	o Address:	Federal Tax ID Number or Social Security Number:					
None			20-4652875					
Unified Business Identifier Number (U	JBI):		Date Universa	al Num	bering System (D	UNS) Nu	mber:	
604871473			624113721					
Year Firm Established:		UDBE/SBE/MSVWBE Certifi	ication Number	::	NAICS Code & 541320 - Landscape Arc			
2006		W2F0027823	541611 - Administrative Management and General Management Co 541614 - Process, Physical Distribution, and Logistics Consulting Se 541820 - Public Relations Agencies			t and General Management Consulting Service		
Proposed Project Manager:			Email:		1 - 1 - 2 - 1 - 2 - 1 - 2 - 2 - 2 - 2 -	er igeniese		
Lisa Kay Schweyer, MPM &	TDM-	CP	lkschweyer@foursquareitp.com					
Financial Contact:			Email:					
Gary Byala			gbyala@foursquareitp.com					
Firm Type:								
☐ Sole Proprietor ☐ Partner	ship [	☐ C – Corp. ☐ Limited Parts	nership 🔳 Su	ıbchap	ter S Corp. 🔲 I	imited L	iability Company	
Annual Gross Receipt:	Annual Gross Receipt:							
□ \$0 to \$1 Million □ \$1 Million to \$5 Million ■ \$5 Million to \$10 Million □ \$10 Million □ Over \$15 Million								
Note:								
Firm Name: Please <u>do no</u> t use: dba's	<ul><li>doing</li></ul>	business as; combination name	s when two firn	ns are v	working together,	unless th	e combination name is the	

**Firm Name**: Please <u>do not</u> use: dba's – doing business as; combination names when two firms are working together, unless the combination name is the formation of a legally registered new company such as a joint venture; derivatives of your legal name; acronyms; etc. The firm name shown must be your firm's legal name.

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FYE Date: Your firm's fiscal year end date.

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