

## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - North Central Region

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙		✓								
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙	✓					
2A3 Maintain Catch Basins and Inlets						✓								⊙						
2A5 Slope Repair						✓	⊙													
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup											✓					⊙				
3A2 Noxious Weed Control							⊙			✓										
3A3 Nuisance Vegetation Control								⊙						✓						
3A4 Control of Vegetation Obstructions	✓														⊙					
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>																				
4A1 Bridge Deck Repair										✓	⊙									
4A2 Structural Bridge Repair					✓						⊙									
4A3 Bridge Cleaning										✓	⊙									
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓		⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A1 Pavement Striping Maintenance										⊙			✓							
6A2 Raised/Recessed Pavement Marker Maint.							⊙	✓												
6A3 Pavement Marking Maintenance										✓	⊙									
6A4 Regulatory Sign Maintenance										⊙				✓						
6A5 Guide Sign Maintenance								✓	⊙											
6A6 Guidepost Maintenance										✓						⊙				
6A7 Guardrail Maintenance			✓		⊙															
6B1 Traffic Signal Systems						✓					⊙									
6B2 Highway Lighting Systems				✓							⊙									
6B3 Intelligent Transportation Systems		✓						⊙												
<b>Group - 7 Rest Area Operations</b>																				
7B1 Rest Area Operations						✓	⊙													

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### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 1

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊖	✓									
1A3 Shoulder Maintenance						✓	⊖													
1A4 Sweeping and Cleaning	✓				⊖															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊖														
2A2 Maintain Culverts														⊖	✓					
2A3 Maintain Catch Basins and Inlets								✓						⊖						
2A5 Slope Repair					✓	⊖														
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup							✓	⊖			✓							⊖		
3A2 Noxious Weed Control						✓	⊖													
3A3 Nuisance Vegetation Control									⊖	✓										
3A4 Control of Vegetation Obstructions	✓																	⊖		
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓	⊖																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance										✓									⊖	
6A7 Guardrail Maintenance			✓	⊖																

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### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 1 Section 1

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance					✓	⊙														
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts													⊙	✓						
2A3 Maintain Catch Basins and Inlets										✓			⊙							
2A5 Slope Repair						⊙	✓													
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓				⊙						
3A2 Noxious Weed Control						⊙			✓											
3A3 Nuisance Vegetation Control							⊙						✓							
3A4 Control of Vegetation Obstructions												✓	⊙							
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓	⊙																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance									✓					⊙						
6A7 Guardrail Maintenance	✓				⊙															

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## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 1 Section 2

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing		✓							⊙											
1A3 Shoulder Maintenance						✓	⊙													
1A4 Sweeping and Cleaning		✓			⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts											✓		⊙							
2A3 Maintain Catch Basins and Inlets	✓												⊙							
2A5 Slope Repair						⊙												✓		
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup						✓													⊙	
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control		✓						⊙												
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓	⊙																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance														✓	⊙					
6A7 Guardrail Maintenance					⊙				✓											

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**CY 2010 - NC Area 2**

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙				✓						
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙		✓				
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair						⊙		✓												
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup											✓				⊙					
3A2 Noxious Weed Control						⊙								✓						
3A3 Nuisance Vegetation Control								⊙										✓		
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓		⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance											✓				⊙					
6A7 Guardrail Maintenance	✓				⊙															

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## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 2 Section 1

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙				✓						
1A3 Shoulder Maintenance								⊙			✓									
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙				✓		
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair						✓	⊙													
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup														✓		⊙				
3A2 Noxious Weed Control							⊙					✓								
3A3 Nuisance Vegetation Control									⊙										✓	
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓		⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance						✓													⊙	
6A7 Guardrail Maintenance	✓				⊙															

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**CY 2010 - NC Area 2 Section 2**

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙		✓								
1A3 Shoulder Maintenance			✓				⊙													
1A4 Sweeping and Cleaning		✓			⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts														⊙		✓				
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair	✓					⊙														
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓									⊙	
3A2 Noxious Weed Control							⊙												✓	
3A3 Nuisance Vegetation Control									⊙										✓	
3A4 Control of Vegetation Obstructions	✓																		⊙	
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓		⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance																			✓	⊙
6A7 Guardrail Maintenance		✓			⊙															

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## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 3

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙		✓								
1A3 Shoulder Maintenance								⊙					✓							
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches			✓		⊙															
2A2 Maintain Culverts											✓		⊙							
2A3 Maintain Catch Basins and Inlets	✓												⊙							
2A5 Slope Repair					✓	⊙														
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup													✓	⊙						
3A2 Noxious Weed Control						✓	⊙													
3A3 Nuisance Vegetation Control								⊙											✓	
3A4 Control of Vegetation Obstructions	✓												⊙							
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations	✓			⊙																
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance						✓								⊙						
6A7 Guardrail Maintenance					✓	⊙														

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## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 3 Section 1

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches		✓				⊙														
2A2 Maintain Culverts														⊙		✓				
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair							⊙			✓										
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup															✓	⊙				
3A2 Noxious Weed Control					✓	⊙														
3A3 Nuisance Vegetation Control								⊙												✓
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations				⊙		✓														
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance							✓								⊙					
6A7 Guardrail Maintenance			✓		⊙															

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## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 3 Section 2

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing									⊙	✓										
1A3 Shoulder Maintenance								⊙		✓										
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches	✓					⊙														
2A2 Maintain Culverts	✓													⊙						
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair					✓	⊙														
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓						⊙				
3A2 Noxious Weed Control		✓				⊙														
3A3 Nuisance Vegetation Control								⊙												✓
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations		✓	⊙																	
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance						✓										⊙				
6A7 Guardrail Maintenance					✓	⊙														

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## Maintenance Accountability Process

### Activity Service Level Targets and Service Levels Delivered

### CY 2010 - NC Area 3 Section 3

Activity	1.0		1.9		2.0		2.9		3.0		3.9		4.0		4.9		5.0		5.9	
	+	A	-		+	B			+	C	-		+	D	-		+	F	-	
<b>Group - 1 Roadway Maintenance and Operations</b>																				
1A1 Pavement Patching, Repair & Crack Sealing										⊙				✓						
1A3 Shoulder Maintenance									⊙							✓				
1A4 Sweeping and Cleaning	✓				⊙															
<b>Group - 2 Drainage Maintenance and Slope Repair</b>																				
2A1 Maintain Ditches					✓	⊙														
2A2 Maintain Culverts								✓						⊙						
2A3 Maintain Catch Basins and Inlets	✓													⊙						
2A5 Slope Repair	✓				⊙															
<b>Group - 3 Roadside and Vegetation Management</b>																				
3A1 Litter Pickup										✓							⊙			
3A2 Noxious Weed Control					✓	⊙														
3A3 Nuisance Vegetation Control								⊙						✓						
3A4 Control of Vegetation Obstructions	✓													⊙						
<b>Group - 5 Snow and Ice Control Operations</b>																				
5B1 Snow and Ice Control Operations				✓	⊙															
<b>Group - 6 Traffic Control Maintenance and Operations</b>																				
6A6 Guidepost Maintenance				✓													⊙			
6A7 Guardrail Maintenance	✓				⊙															

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